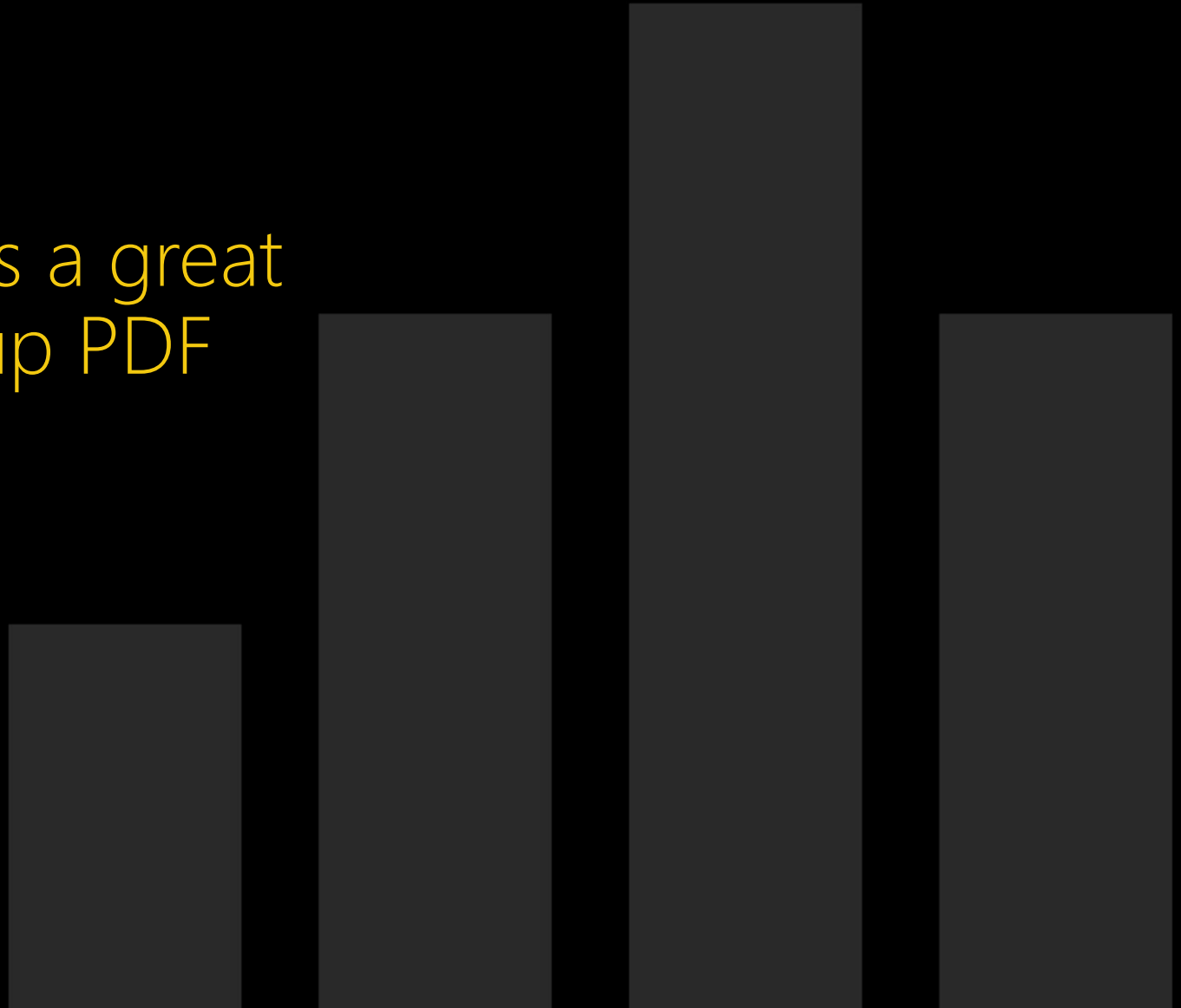


WBO 1 Cardiff is a great place to grow up PDF Version

[View in Power BI](#) ↗

Last data refresh:
24/06/2021 10:08:37 UTC

Downloaded at:
24/06/2021 10:12:29 UTC



Cardiff is a great place to grow up

The percentage of schools that are Bronze, Silver or Gold Rights Respecting Schools

Performance by Quarter



Latest Result

53%

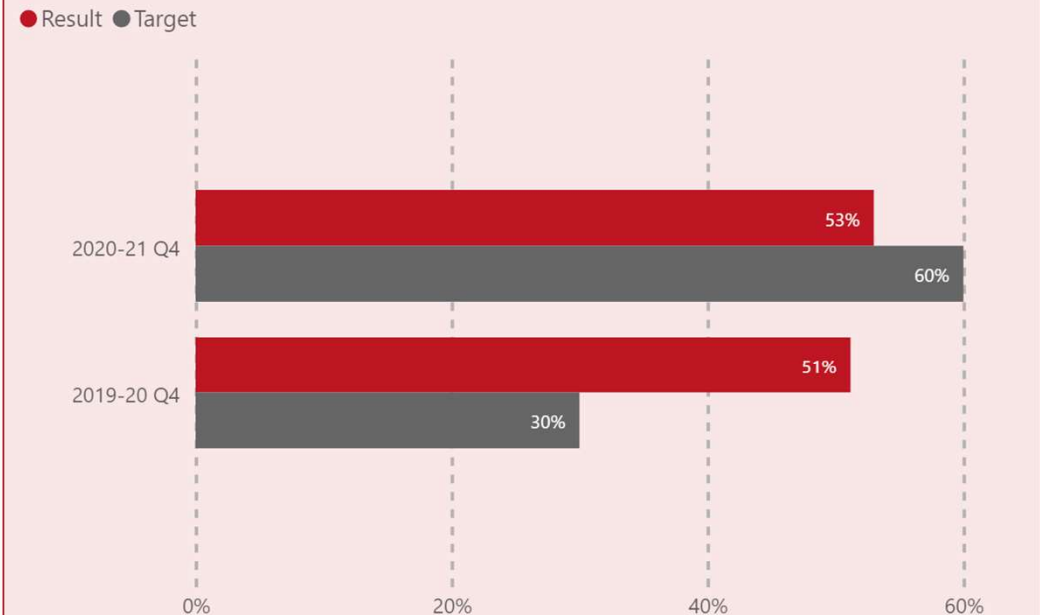
Current Year Target

60%

Latest Performance: RAG vs Target



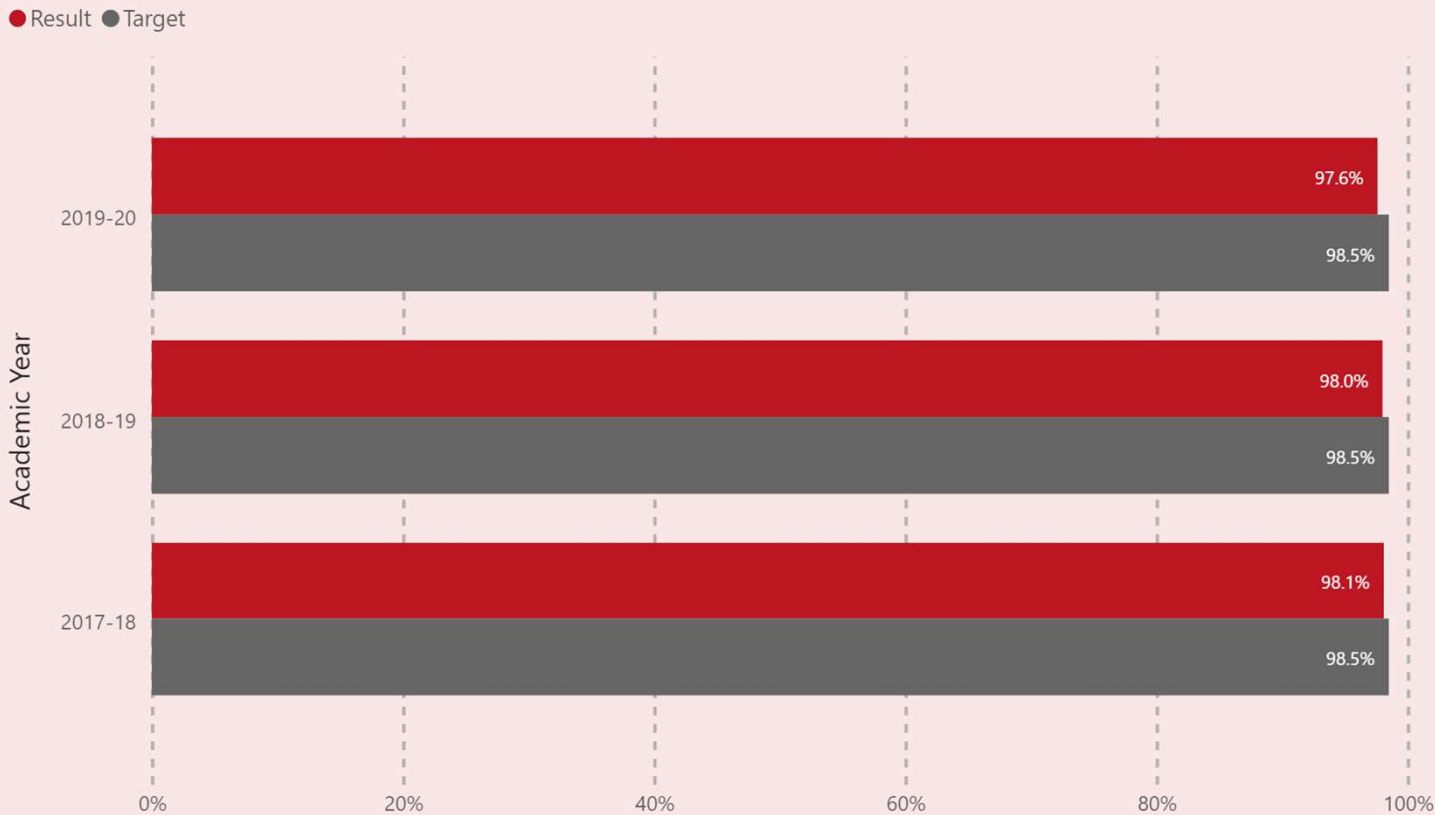
Year End Result



Cardiff is a great place to grow up

The percentage of all pupils in Year 11 leavers making a successful transition from statutory schooling to education, employment or training.

Year End Result (Academic Year)



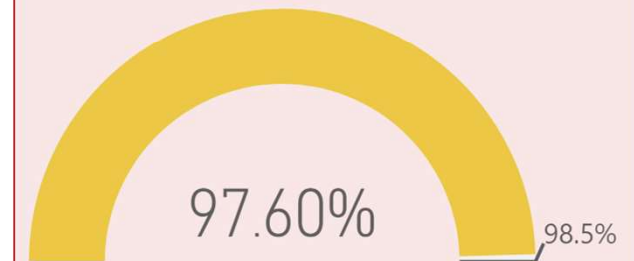
Latest Result

97.6%

Current Year Target

98.5%

Latest Performance: RAG vs Target

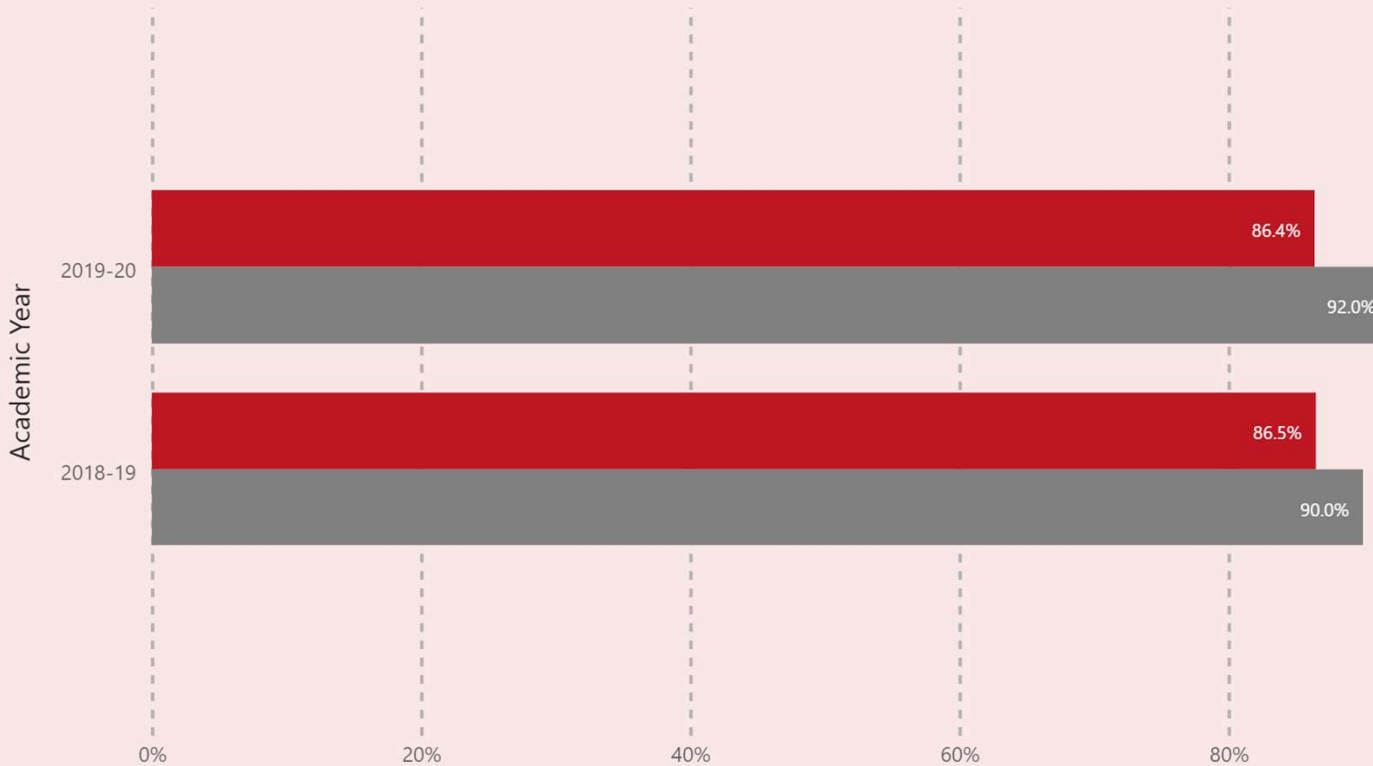


Cardiff is a great place to grow up

The percentage of EOTAS Learners leaving Year 11 making a successful transition from statutory schooling to education, employment or training

Year End Result (Academic Year)

● Result % ● Target %



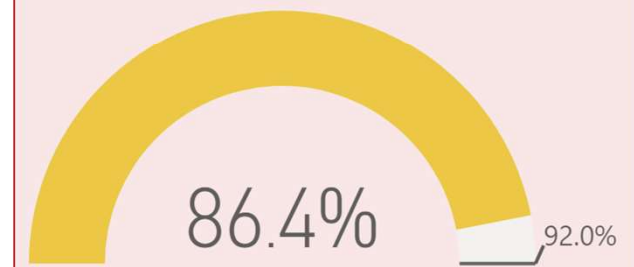
Latest Result

86.4%

Current Year Target

92.0%

Latest Performance: RAG vs Target



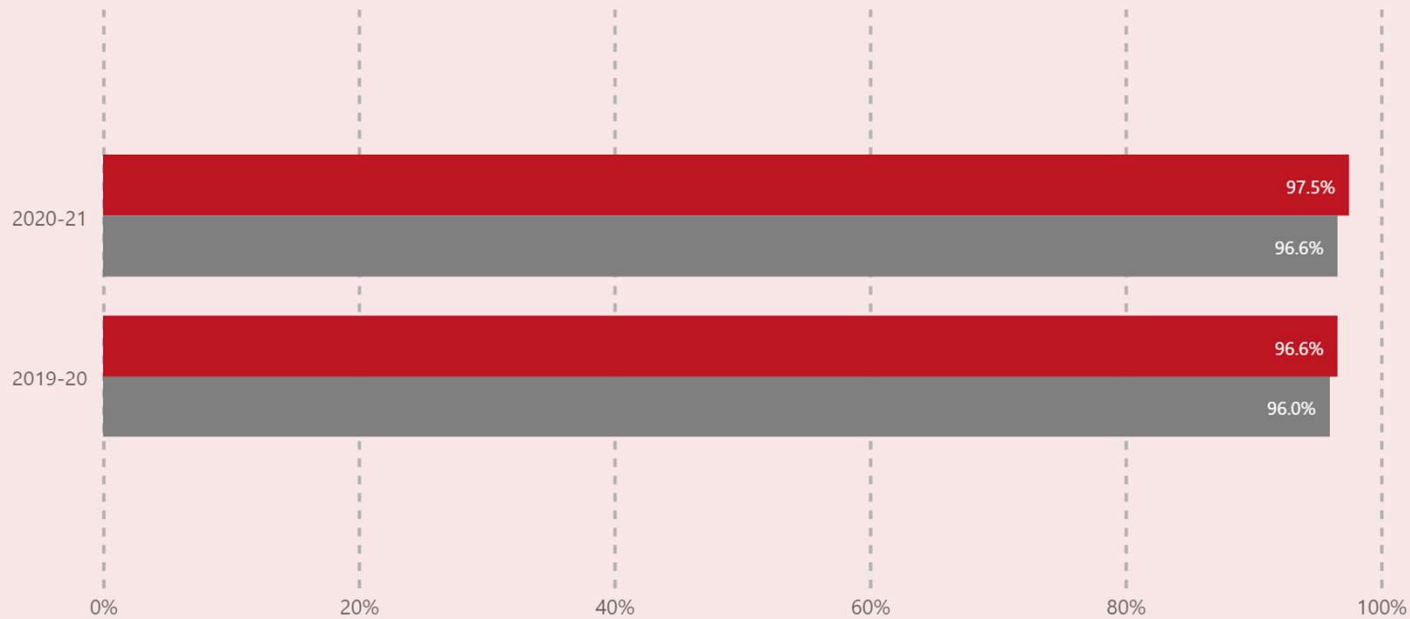
Securing School Places

Select Measure

The percentage of children securing one of their first three choices of school placement: Primary

Year End Result

● Result ● Target



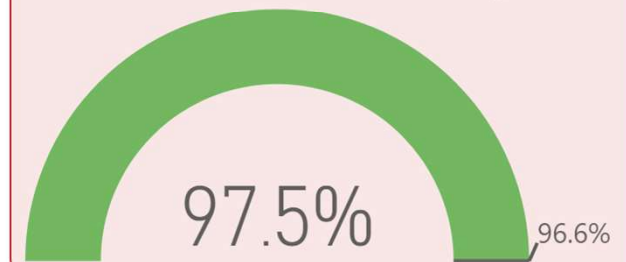
Latest Result

97.5%

Current Year Target

96.6%

Latest Performance: RAG vs Target



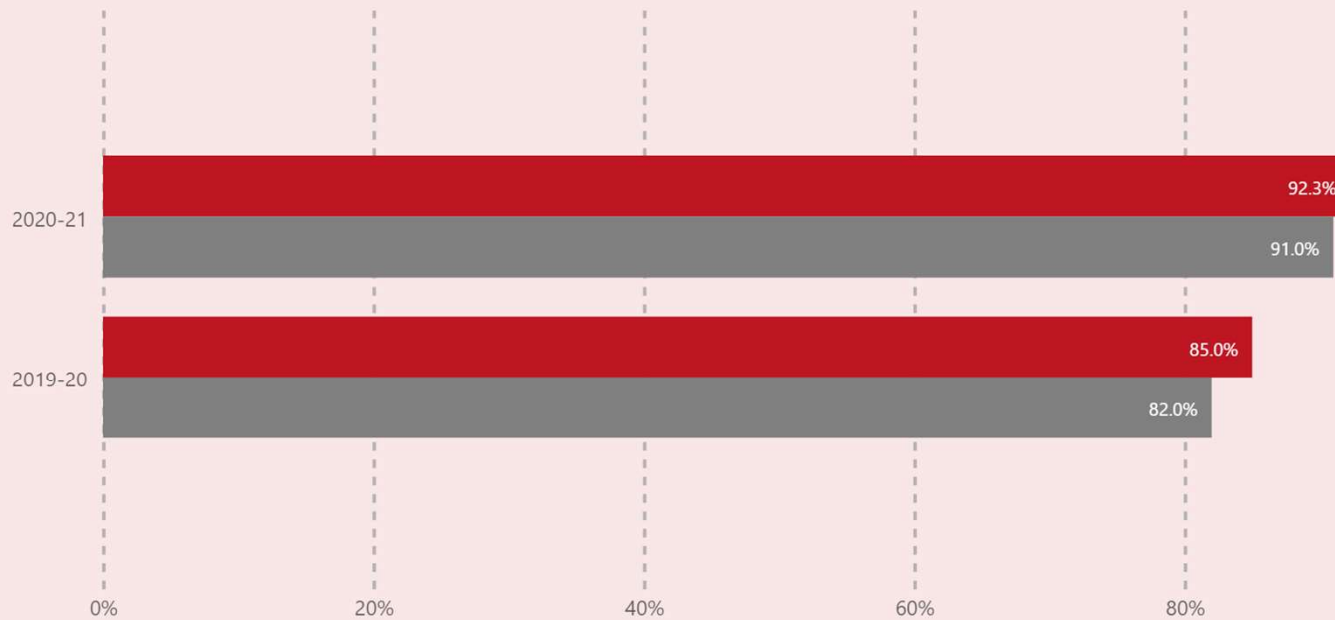
Securing School Places

Select Measure

The percentage of children securing one of their top choices of school placement: Secondary

Year End Result

● Result ● Target



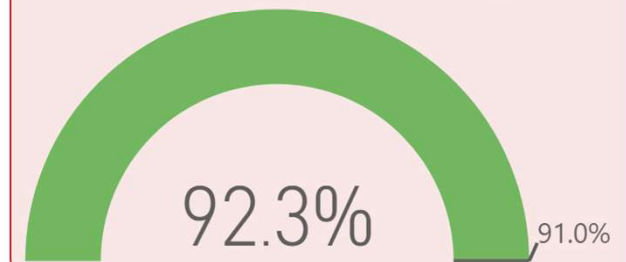
Latest Result

92.3%

Current Year Target

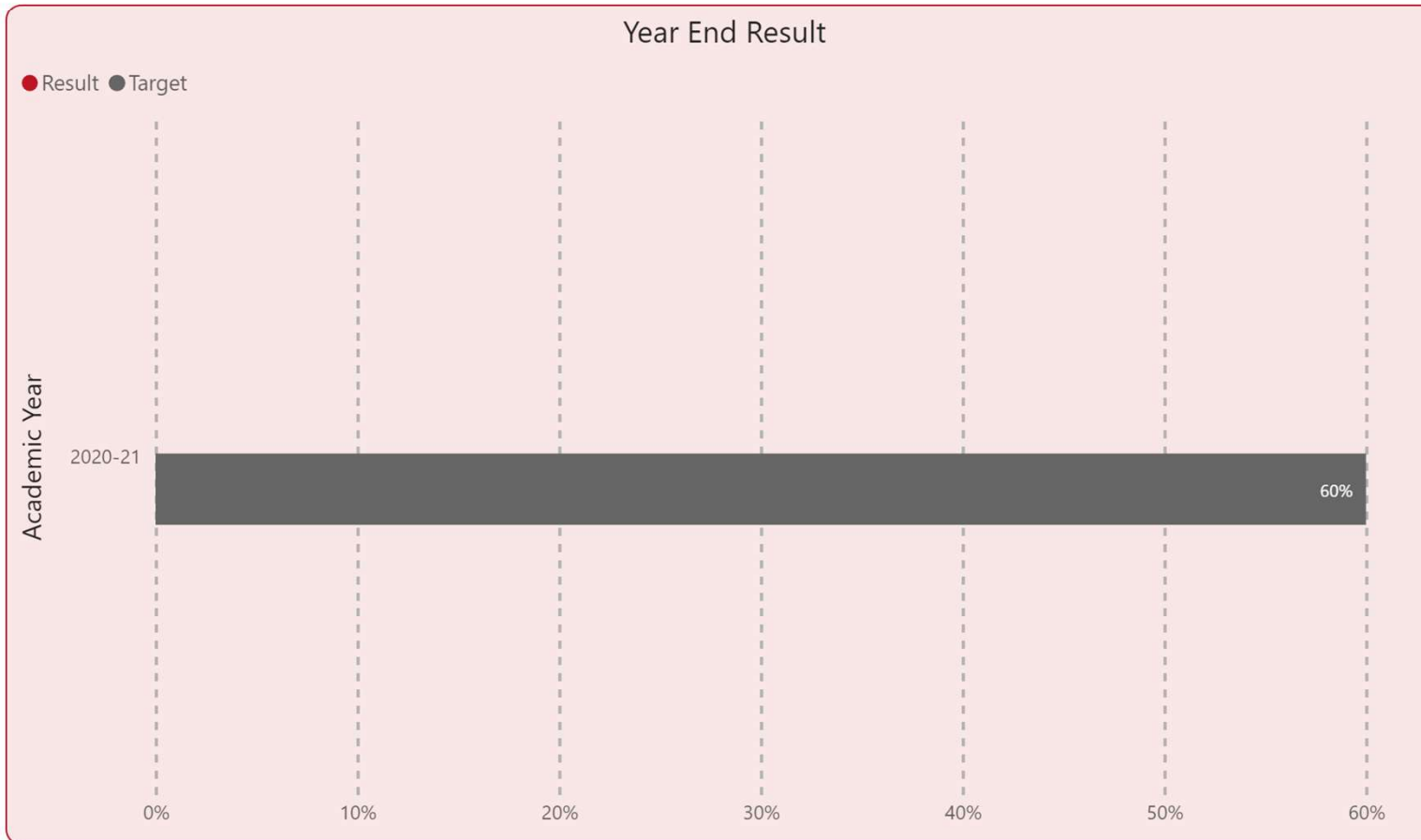
91.0%

Latest Performance: RAG vs Target



Cardiff is a great place to grow up

The proportion of asset renewal budget spend in the financial year 2020/21



Latest Result

(Blank)

Current Year Target

60%

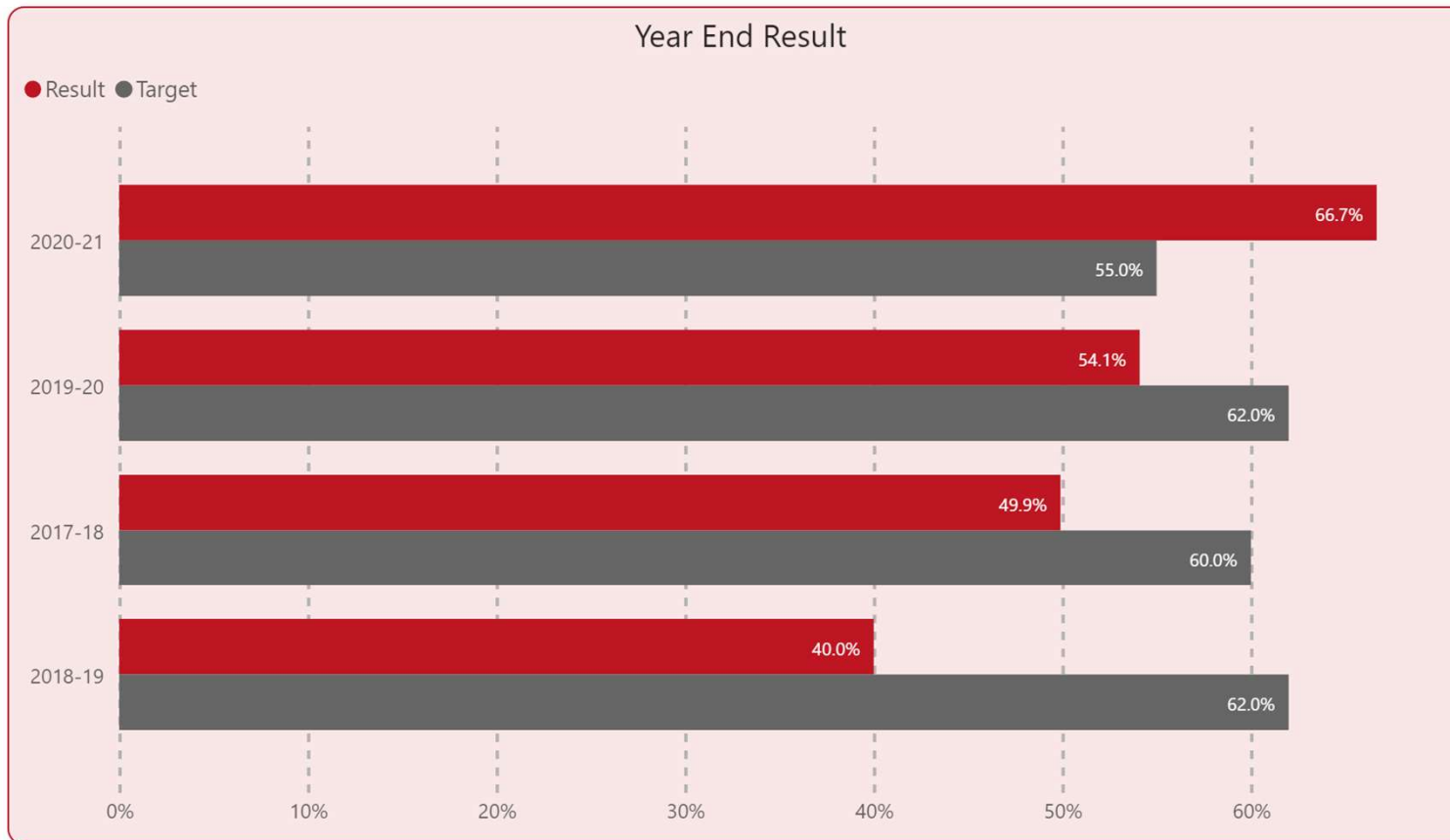
Latest Performance: RAG vs Target

(Blank)

60.00%

Cardiff is a great place to grow up

The percentage of all care leavers in education, training or employment 12 months after leaving care



Latest Result

66.7%

Current Year Target

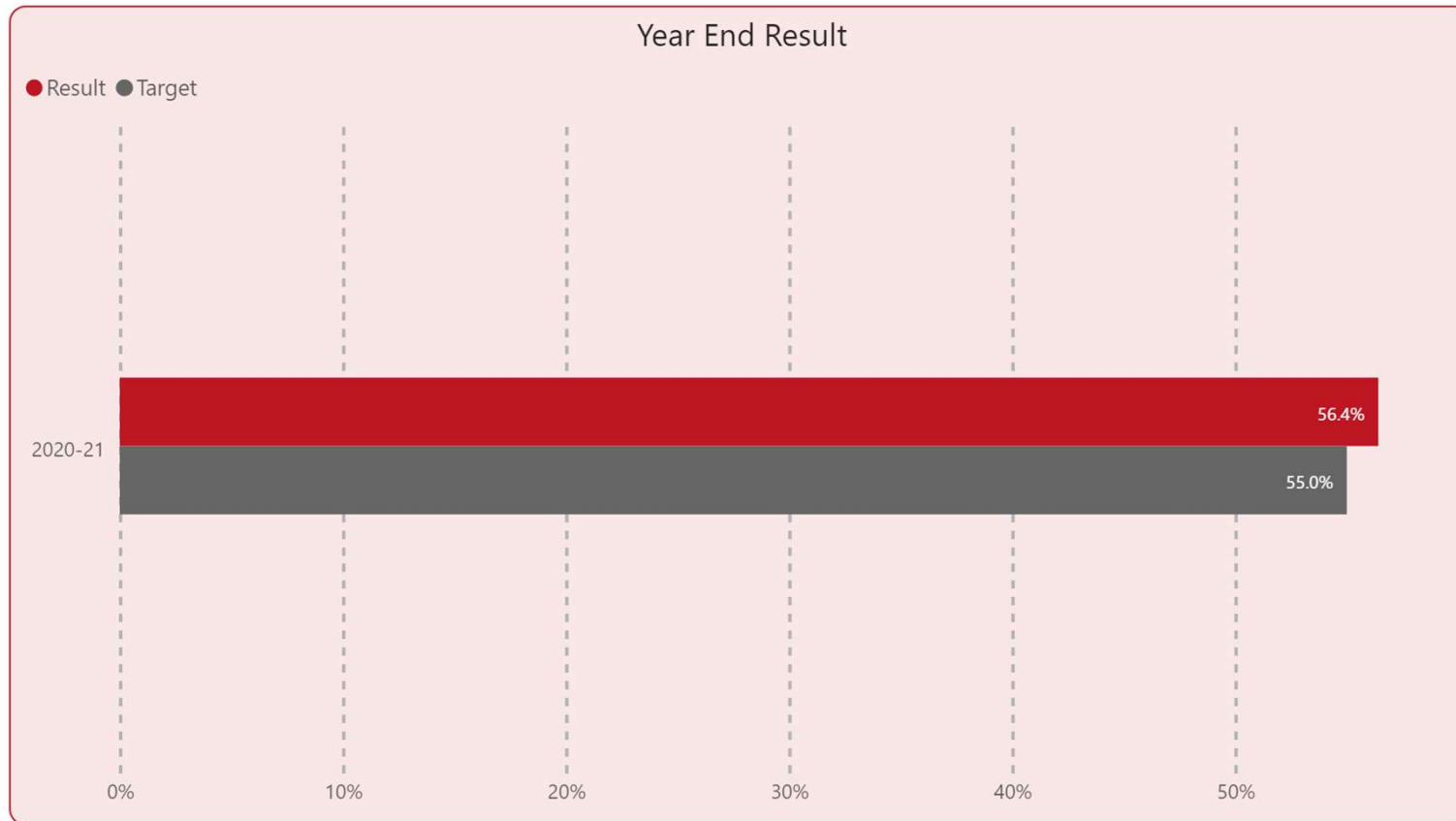
55.0%

Latest Performance: RAG vs Target

66.7% vs 55.0%

Cardiff is a great place to grow up

The percentage of all care leavers in education, training or employment 24 months after leaving care



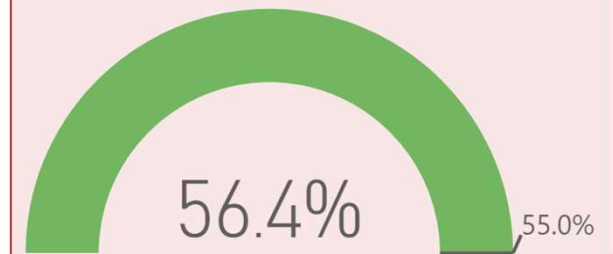
Latest Result

56.4%

Current Year Target

55.0%

Latest Performance: RAG vs Target

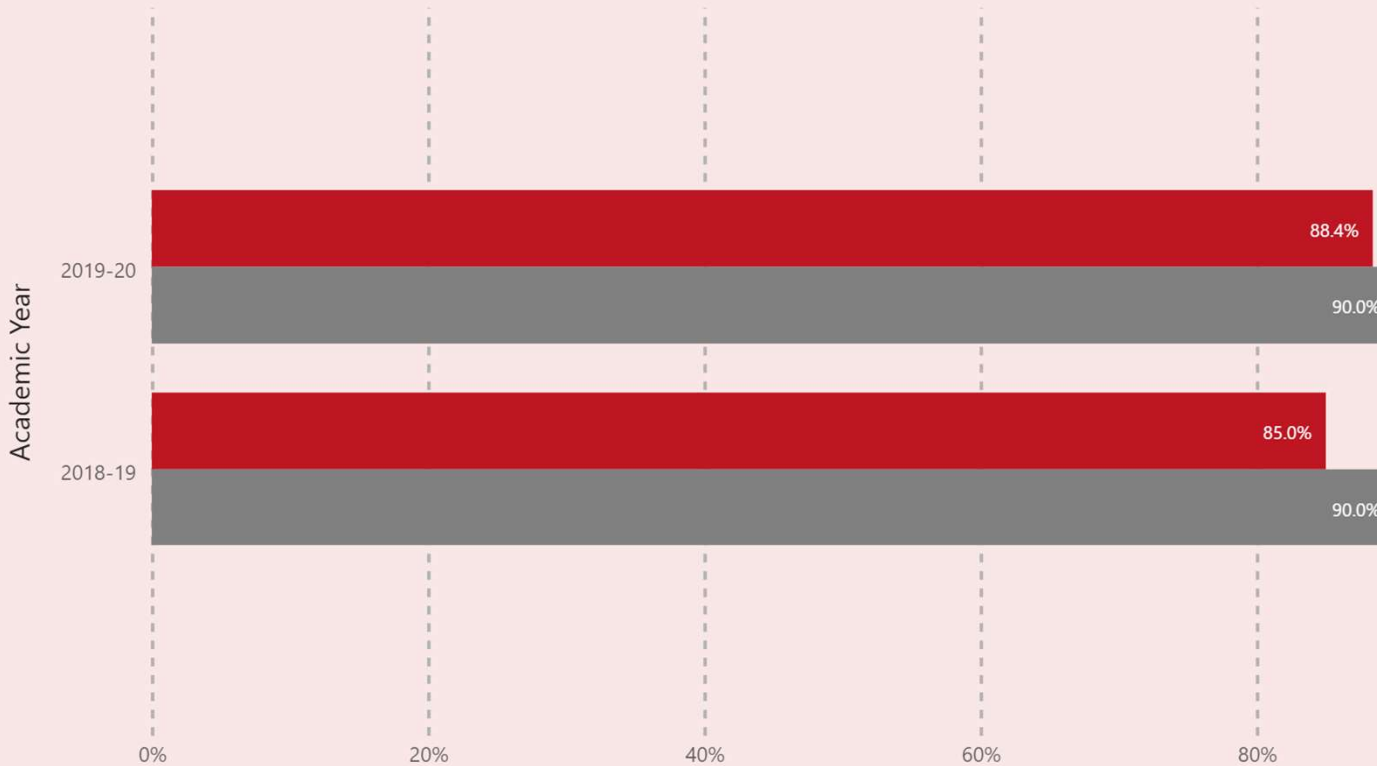


Cardiff is a great place to grow up

The percentage of Children Looked After leaving Year 11 making a successful transition from statutory schooling to education, employment or training.

Year End Result (Academic Year)

● Result ● Target



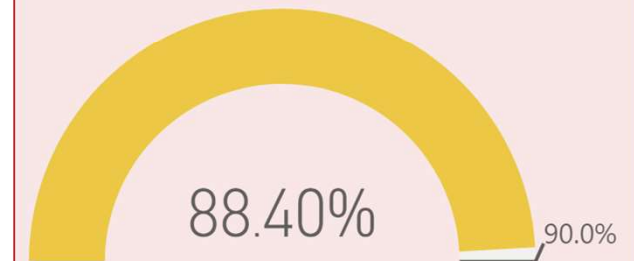
Latest Result

88.4%

Current Year Target

90.0%

Latest Performance: RAG vs Target

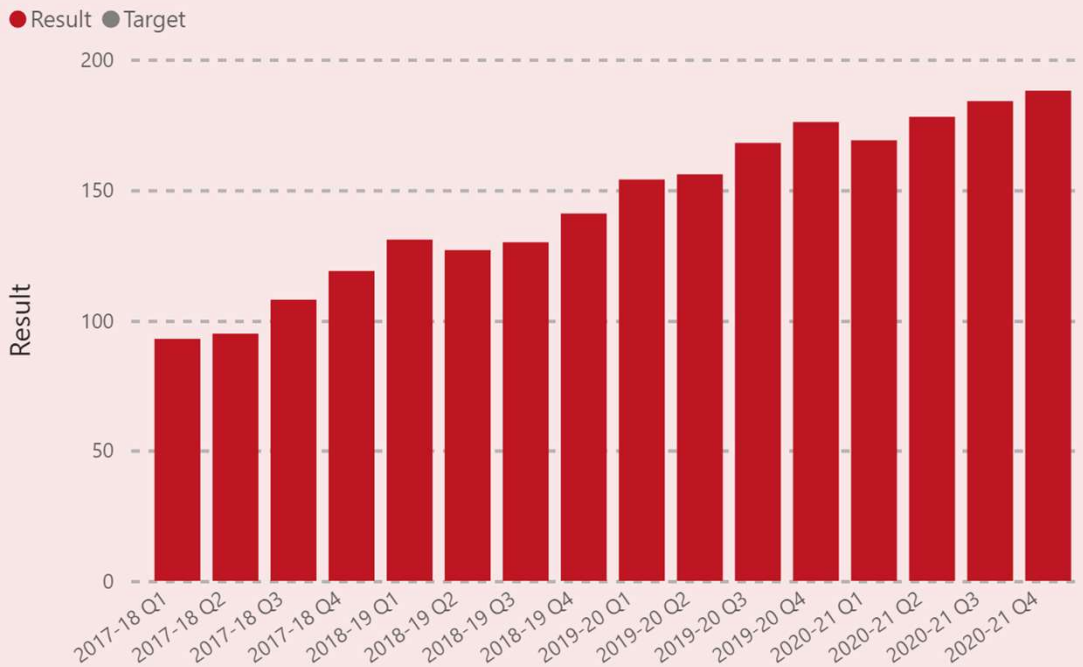


Children Looked After

Select Measure

Of the total number of Children Looked After: Number of Children Looked After placed with parents. ▼

Performance by Quarter



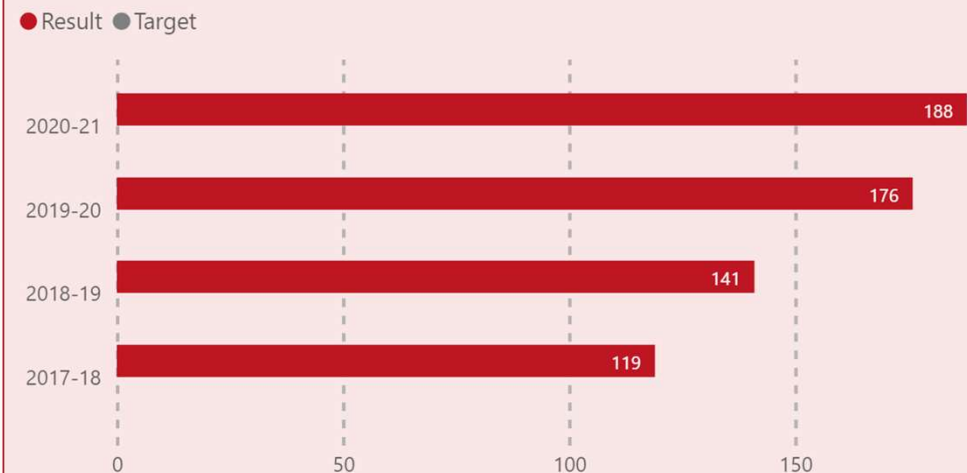
Latest Result

188

Current Year Target

No target but under constant review

Year End Result



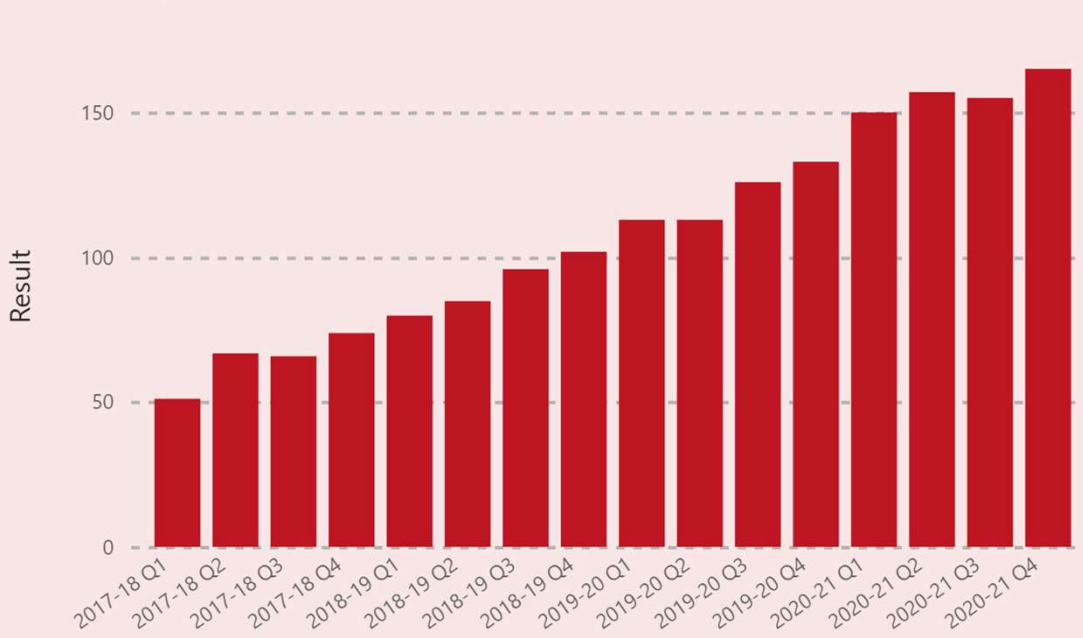
Children Looked After

Select Measure

Of the total number of Children Looked After: Number of Children Looked After in kinship placements.

Performance by Quarter

● Result ● Target



Latest Result

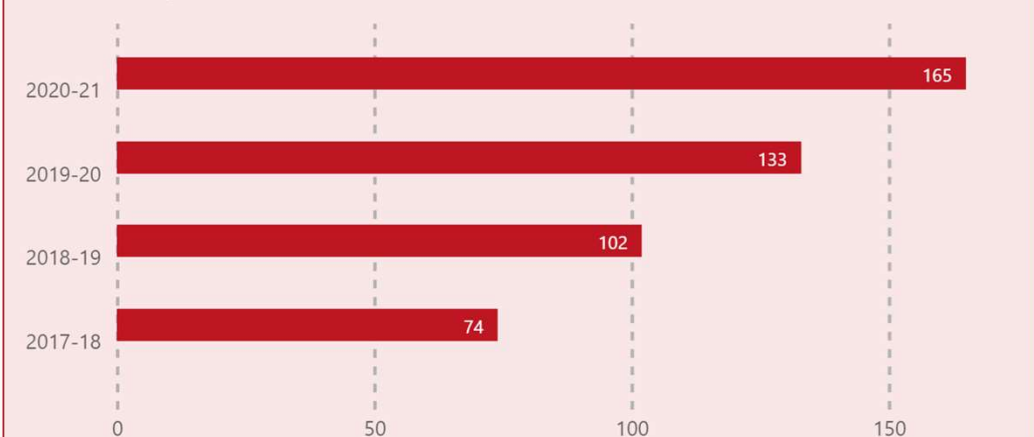
165

Current Year Target

Increase where appropriate

Year End Result

● Result ● Target



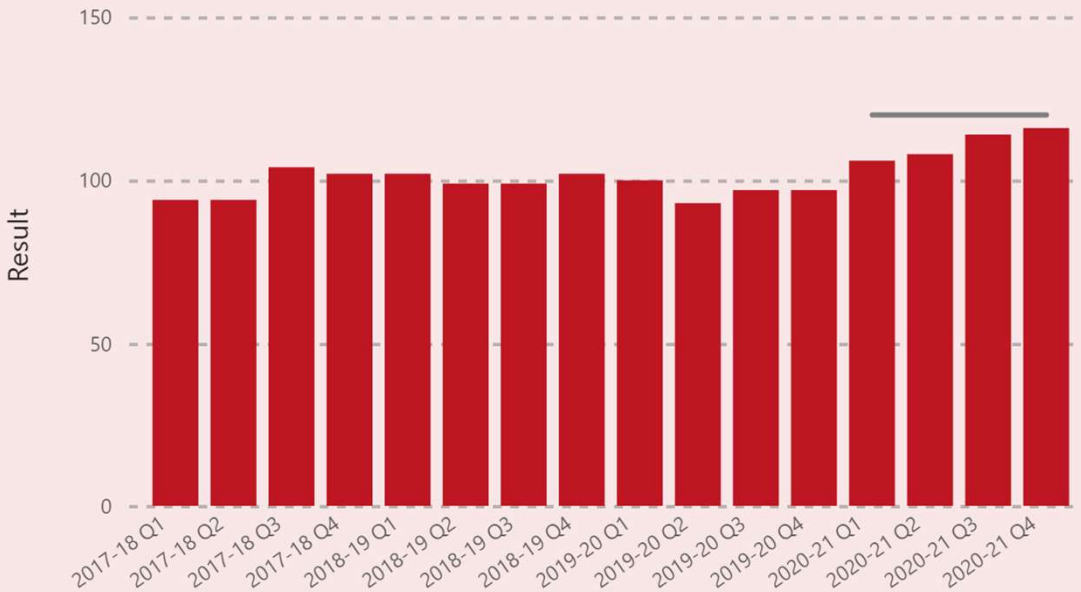
Children Looked After

Select Measure

Of the total number of Children Looked After: Number of Children Looked After fostered by Local Authority foster carers.

Performance by Quarter

● Result ● Target



Latest Result

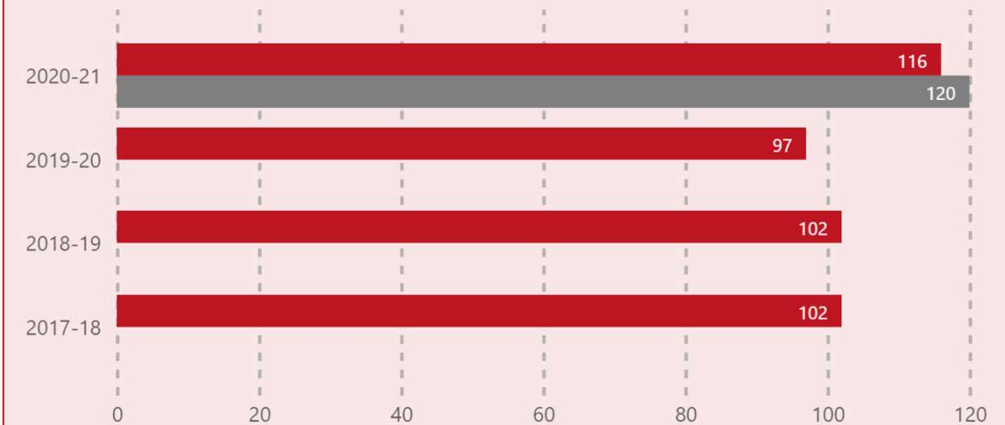
116

Current Year Target

Increase actual to 120 and as a percentage of overall population

Year End Result

● Result ● Target

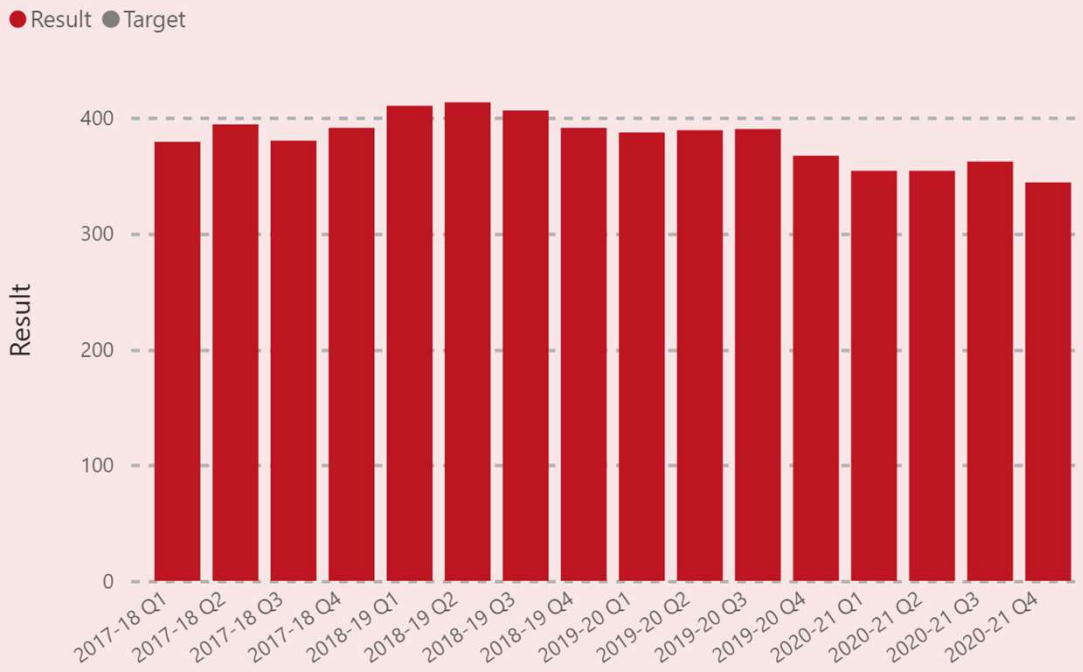


Children Looked After

Select Measure

Of the total number of Children Looked After: Number of Children Looked After fostered by external foster carers.

Performance by Quarter



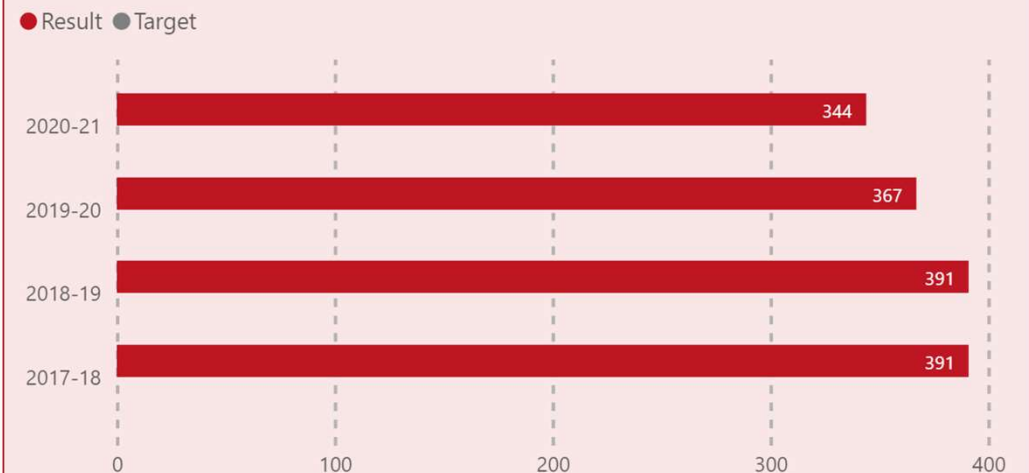
Latest Result

344

Current Year Target

Reduce as a percentage of overall population

Year End Result

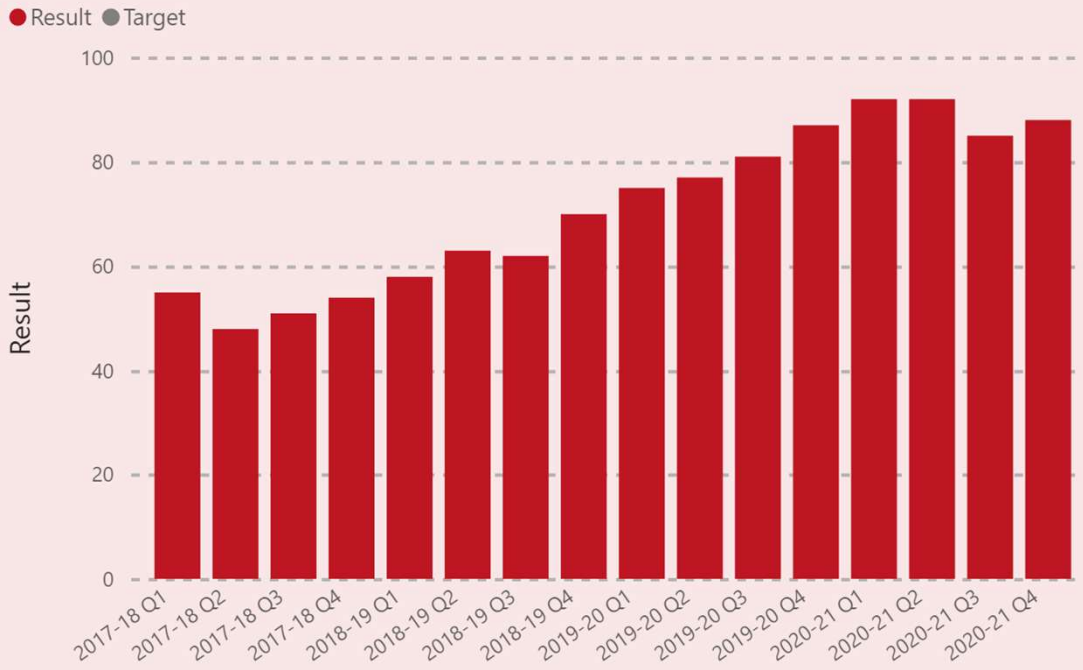


Children Looked After

Select Measure

Of the total number of Children Looked After: Number of Children Looked After placed in residential placements. ▼

Performance by Quarter



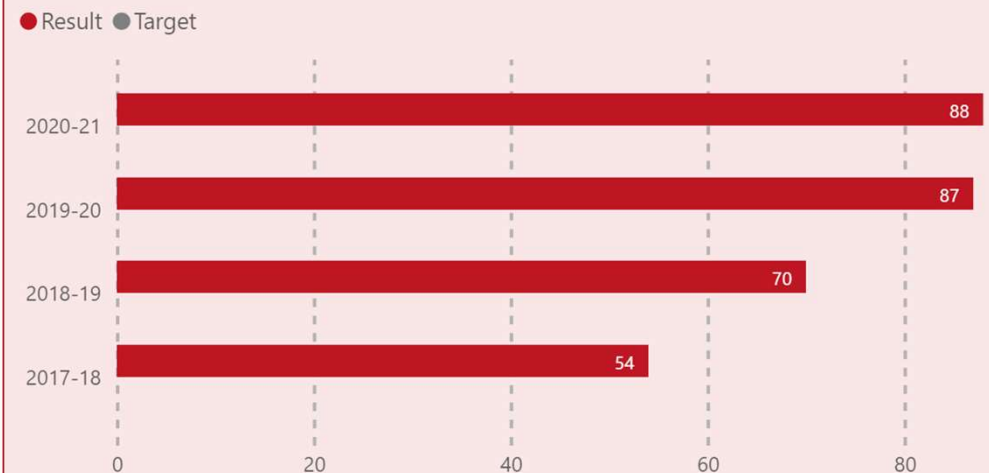
Latest Result

88

Current Year Target

Reduce whilst increasing provision in Cardiff

Year End Result

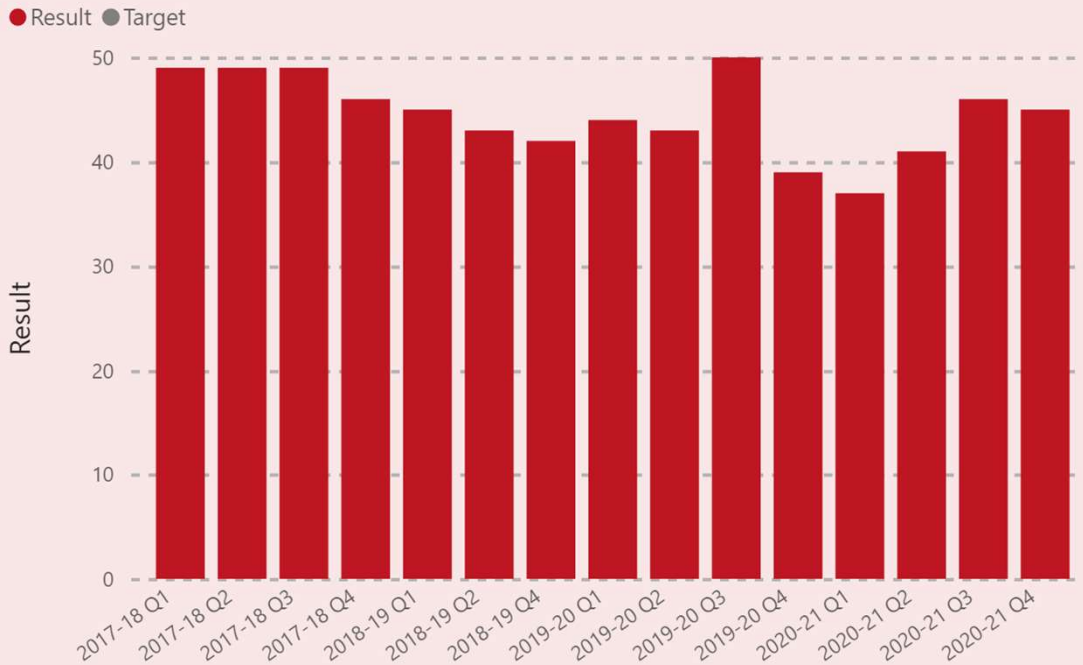


Children Looked After

Select Measure

Of the total number of Children Looked After: Number of Children Looked After supported to live independently. ▼

Performance by Quarter



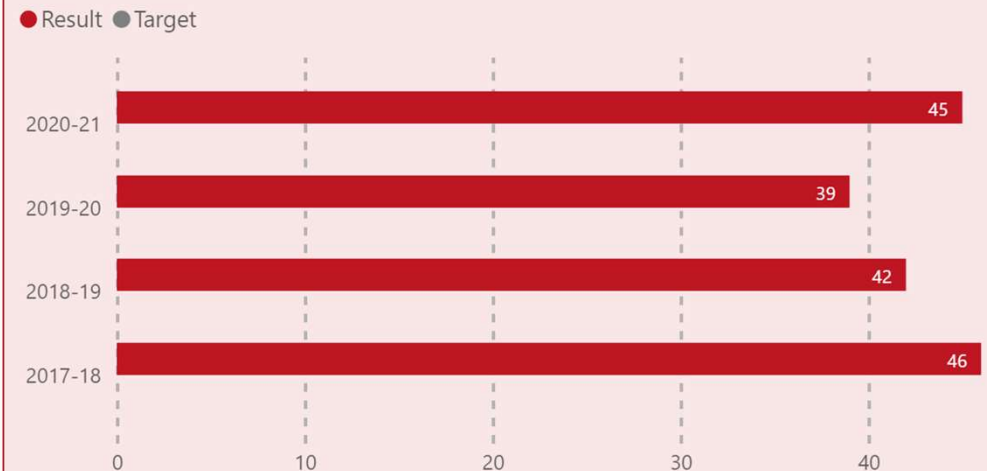
Latest Result

45

Current Year Target

No target

Year End Result



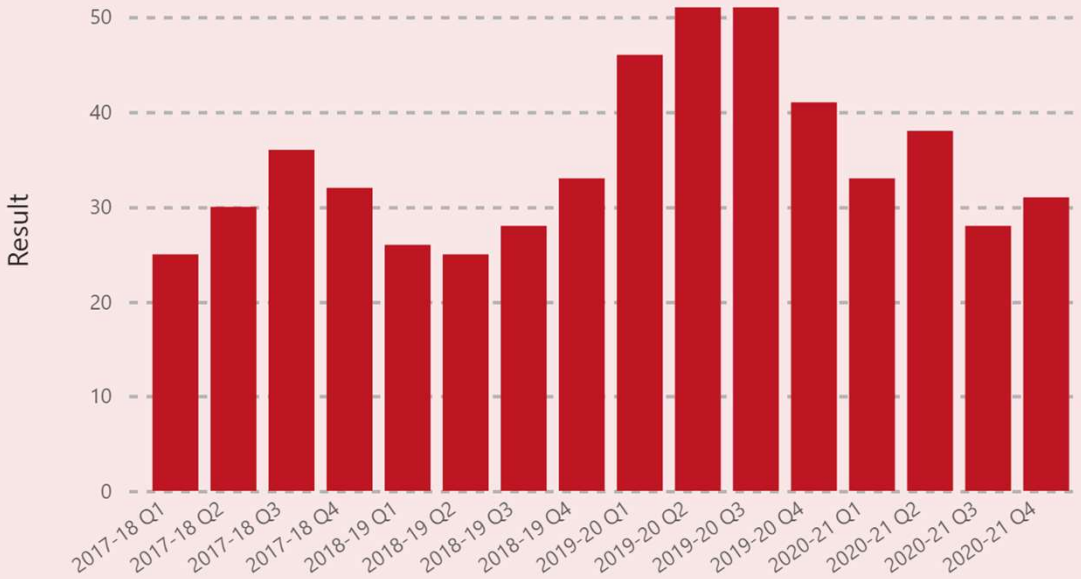
Children Looked After

Select Measure

Of the total number of Children Looked After: Number of Children Looked After placed for adoption. ▼

Performance by Quarter

● Result ● Target



Latest Result

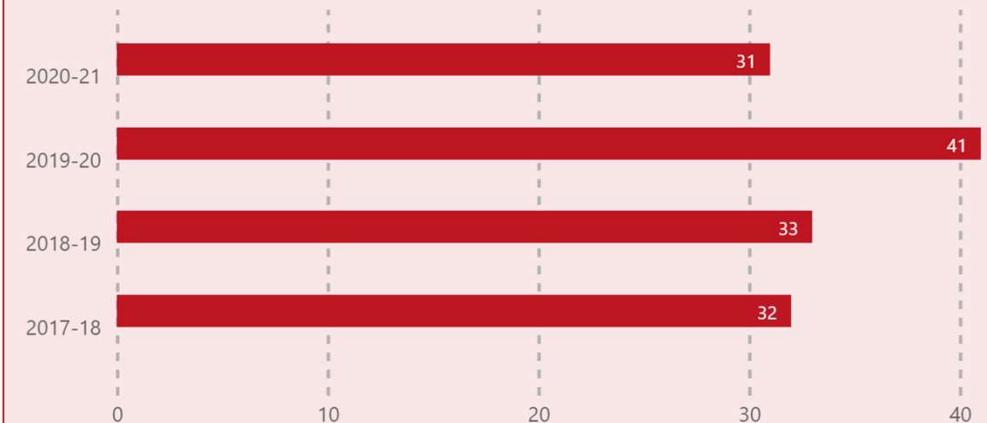
31

Current Year Target

No target

Year End Result

● Result ● Target

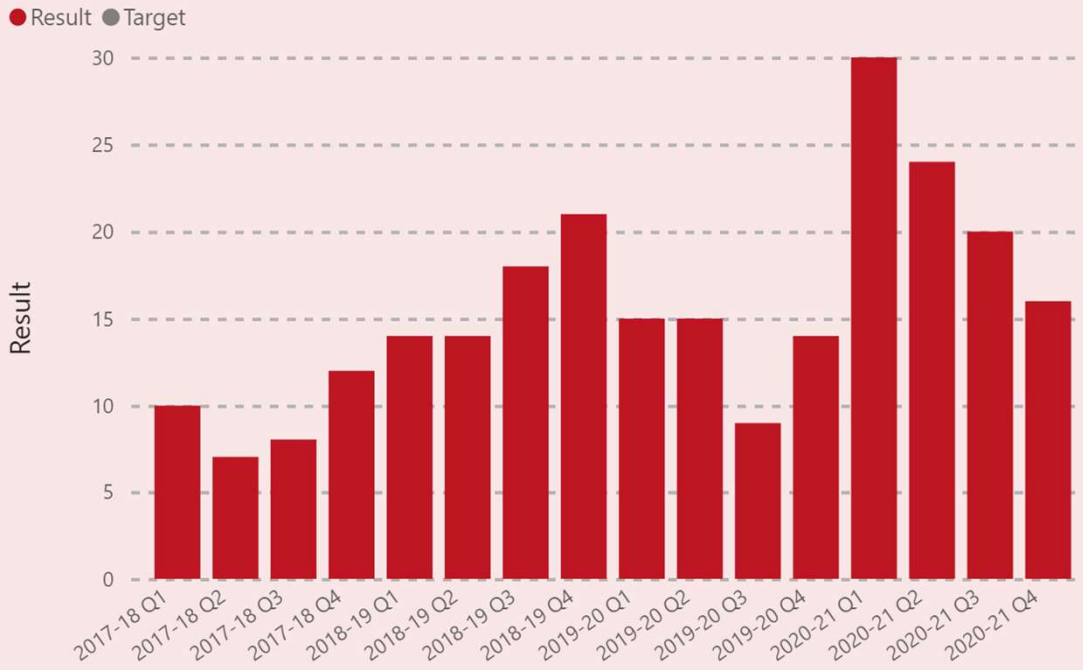


Children Looked After

Select Measure

Of the total number of Children Looked After: Number of Children Looked After in other circumstances.

Performance by Quarter



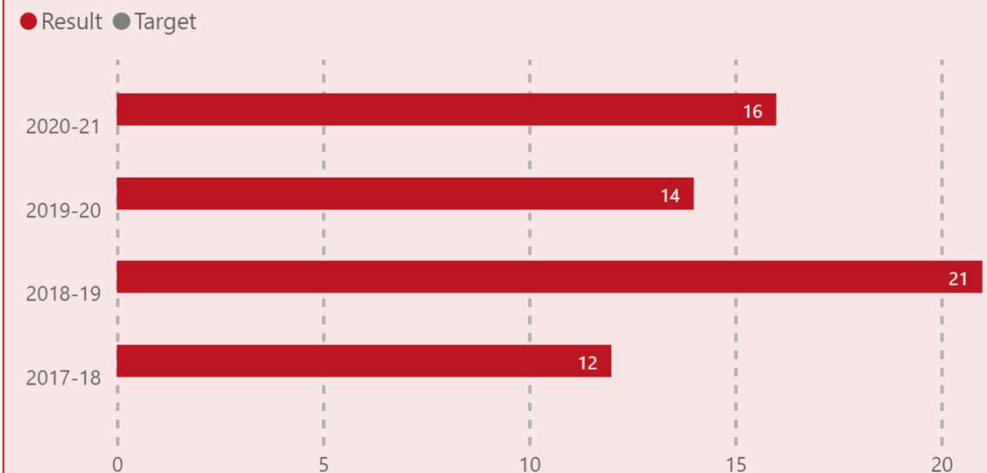
Latest Result

16

Current Year Target

No target

Year End Result



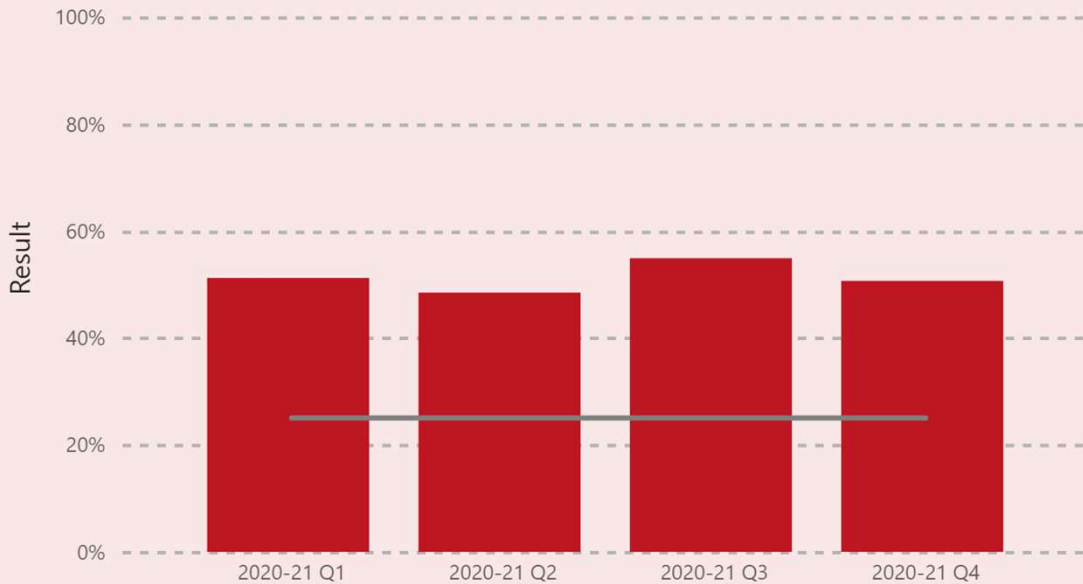
Children Looked After in regulated placements

Select Measure

The percentage of children with a placement order not placed for an adoption within 12 months of the order

Performance by Quarter

● Result ● Target



Latest Result

50.8%

Current Year Target

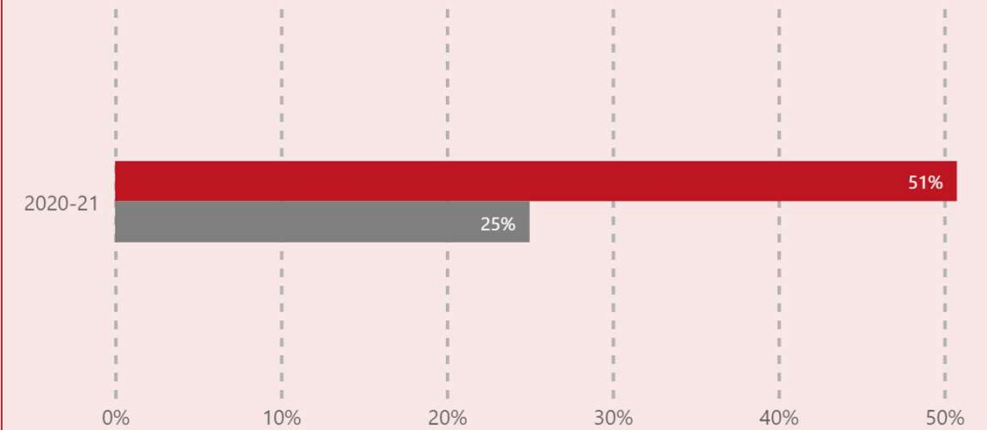
25.0%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



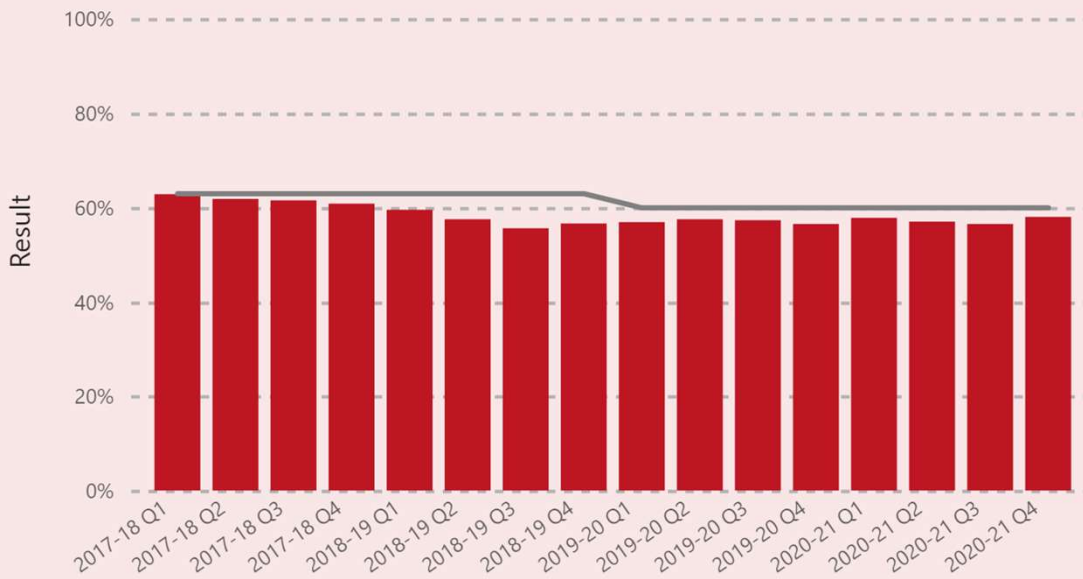
Children Looked After in regulated placements

Select Measure

The percentage of Children Looked After in regulated placements who are placed in Cardiff.

Performance by Quarter

● Result ● Target



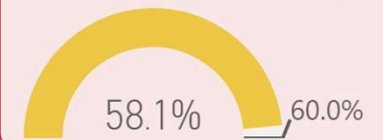
Latest Result

58.1%

Current Year Target

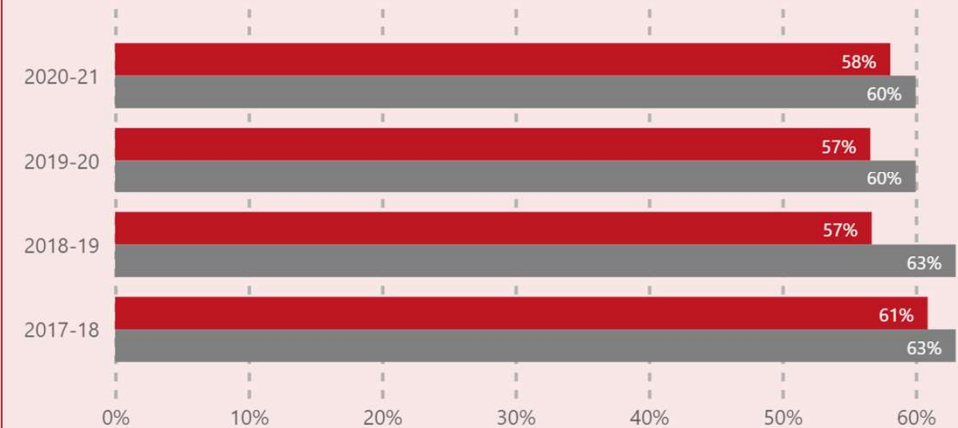
60.0%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target



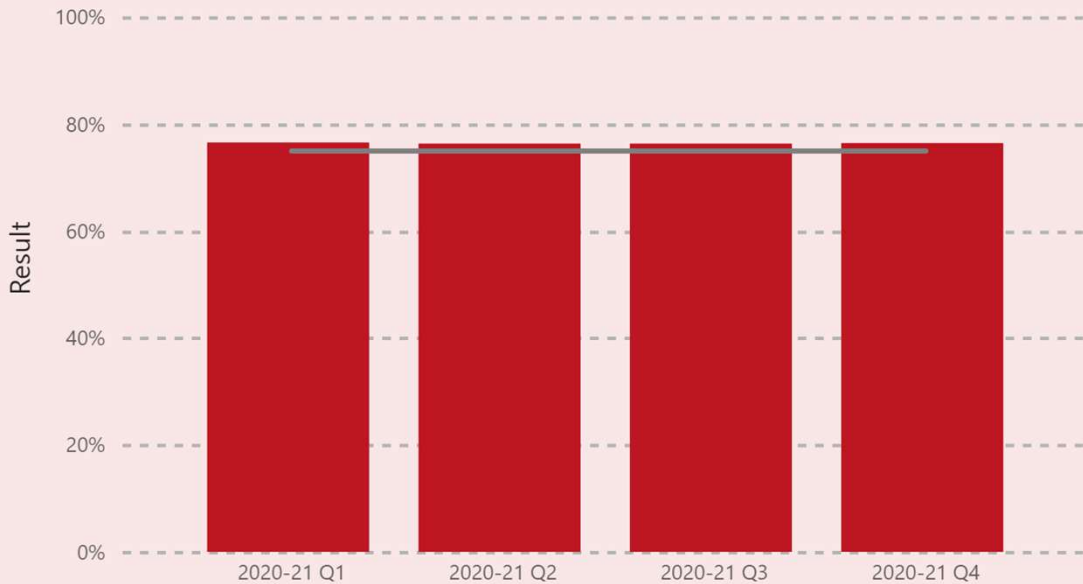
Children Looked After in regulated placements

Select Measure

The percentage of Children Looked After in regulated placements who are placed within a 20 mile radius of Cardiff

Performance by Quarter

● Result ● Target



Latest Result

76.5%

Current Year Target

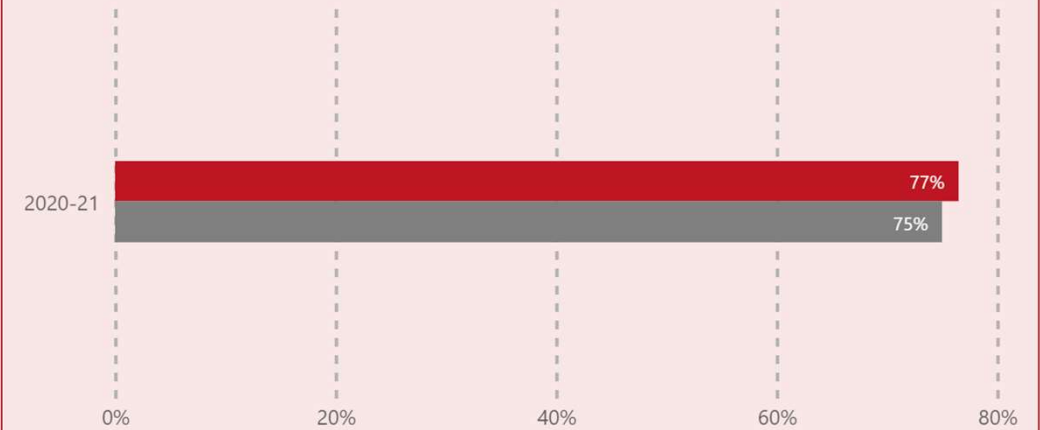
75.0%

Latest Performance: RAG vs Target



Year End Result

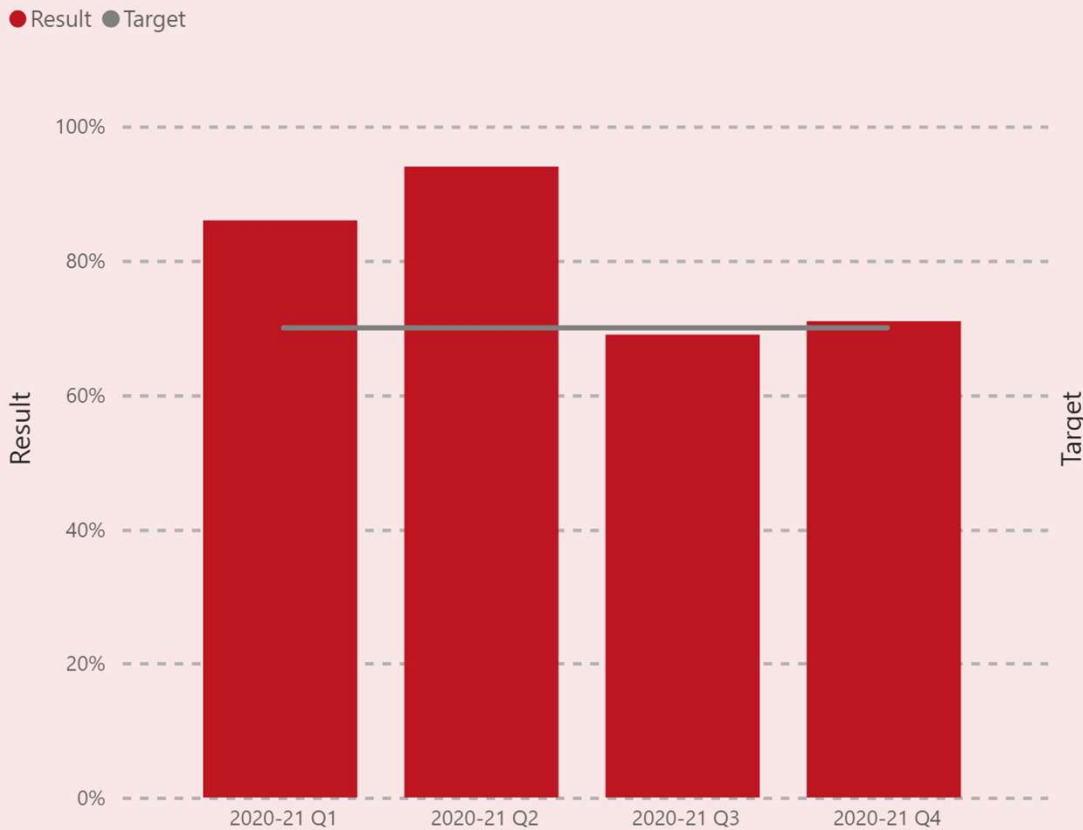
● Result ● Target



Cardiff is a great place to grow up

The percentage of families referred to Family Help, showing evidence of positive distance travelled

Performance by Quarter



Latest Result

71.0%

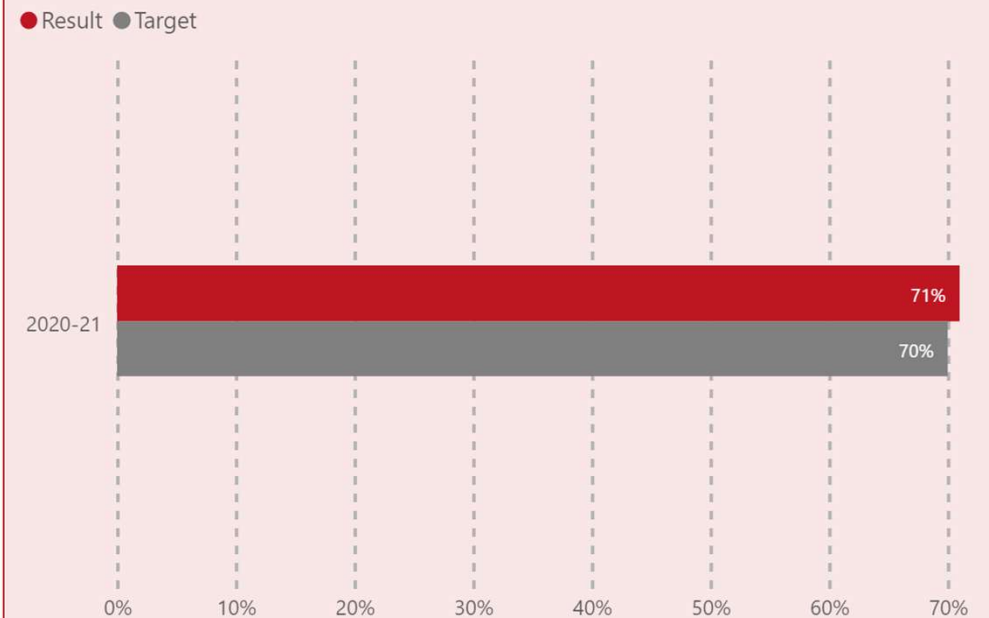
Current Year Target

70.0%

Latest Performance: RAG vs Target



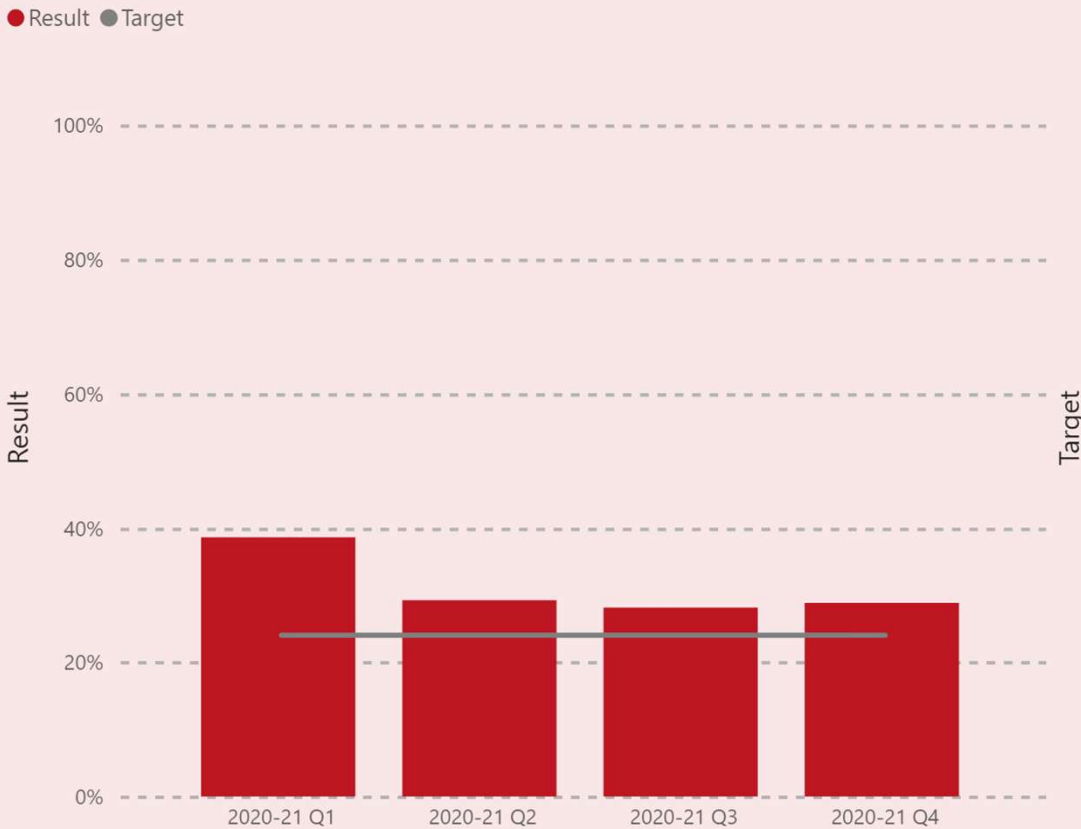
Year End Result



Cardiff is a great place to grow up

The percentage of Children's Services social work posts filled by agency staff

Performance by Quarter



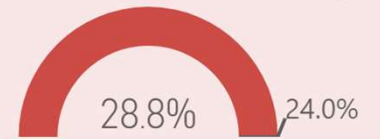
Latest Result

28.8%

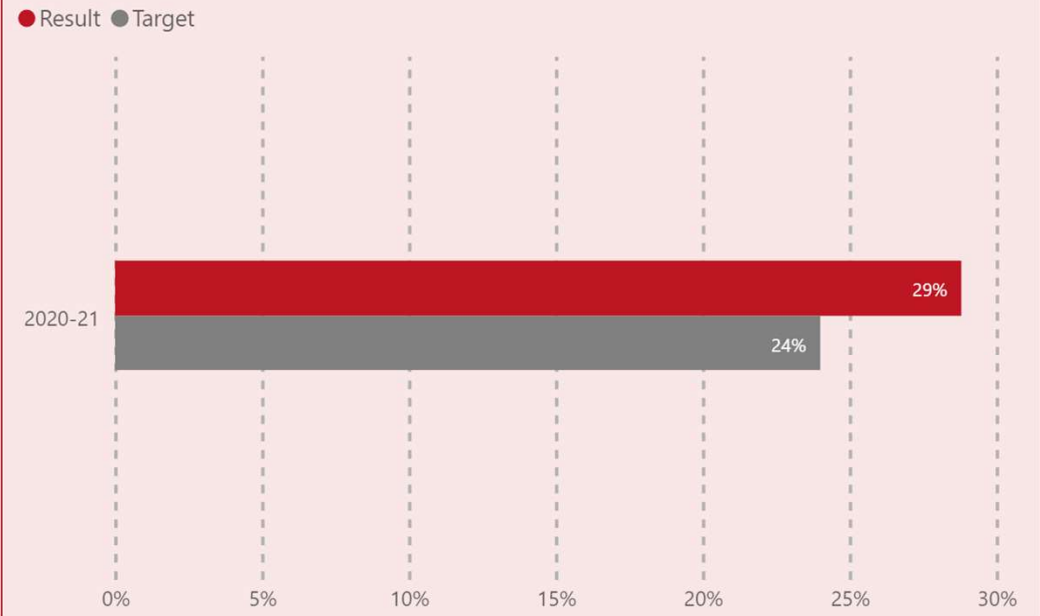
Current Year Target

24.0%

Latest Performance: RAG vs Target



Year End Result

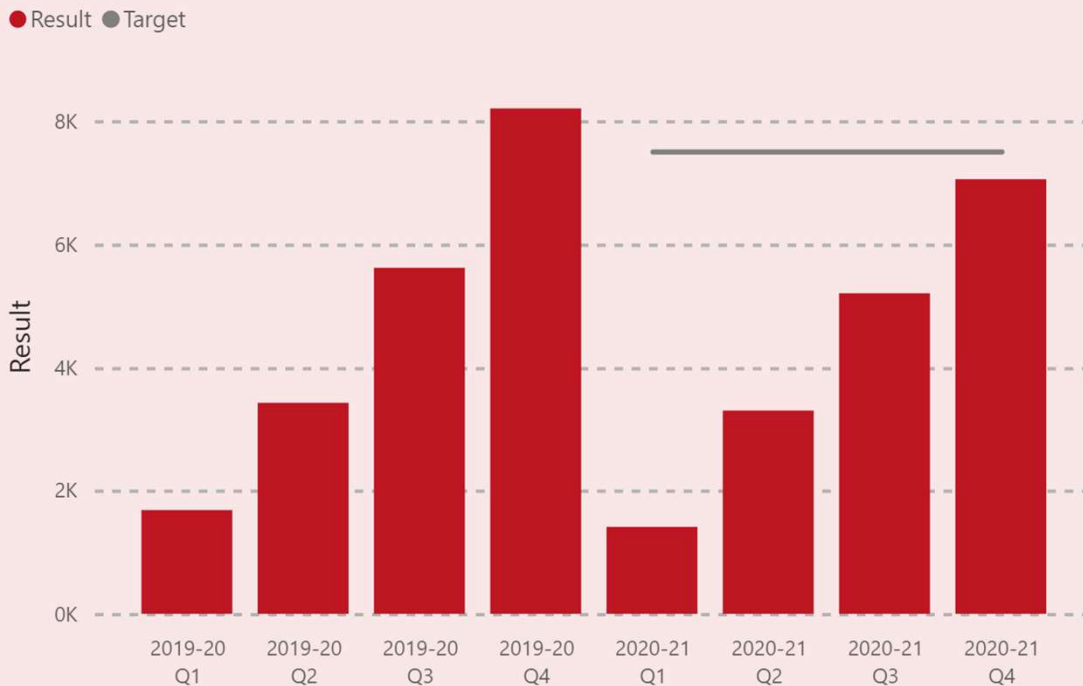


Early Help

Select Measure

Early Help: Number of people supported through the Family Gateway.

Performance by Quarter



Latest Result

7058

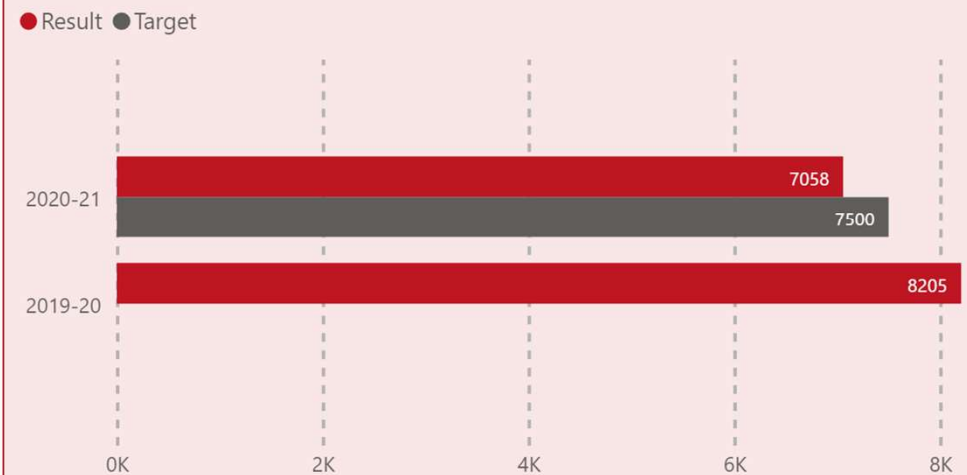
Current Year Target

7500

Latest Performance: RAG vs Target



Year End Result

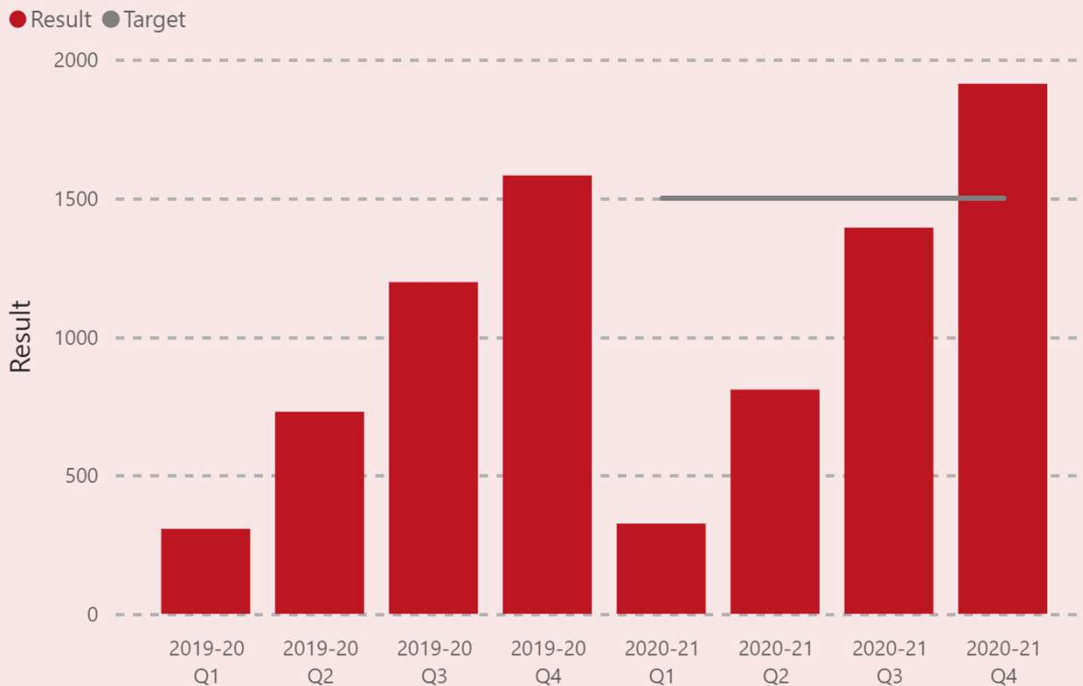


Early Help

Select Measure

Early Help: Number of people supported by the Family Help Team.

Performance by Quarter



Latest Result

1912

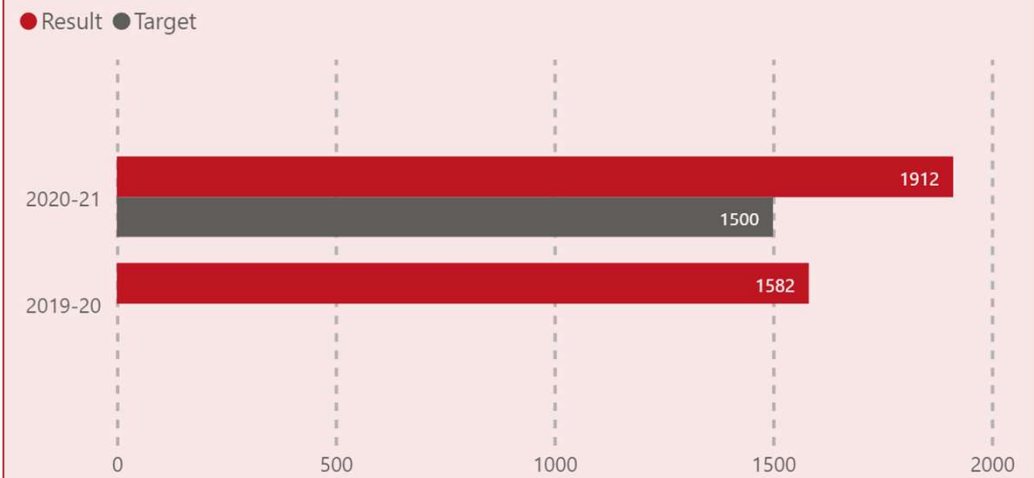
Current Year Target

1500

Latest Performance: RAG vs Target



Year End Result

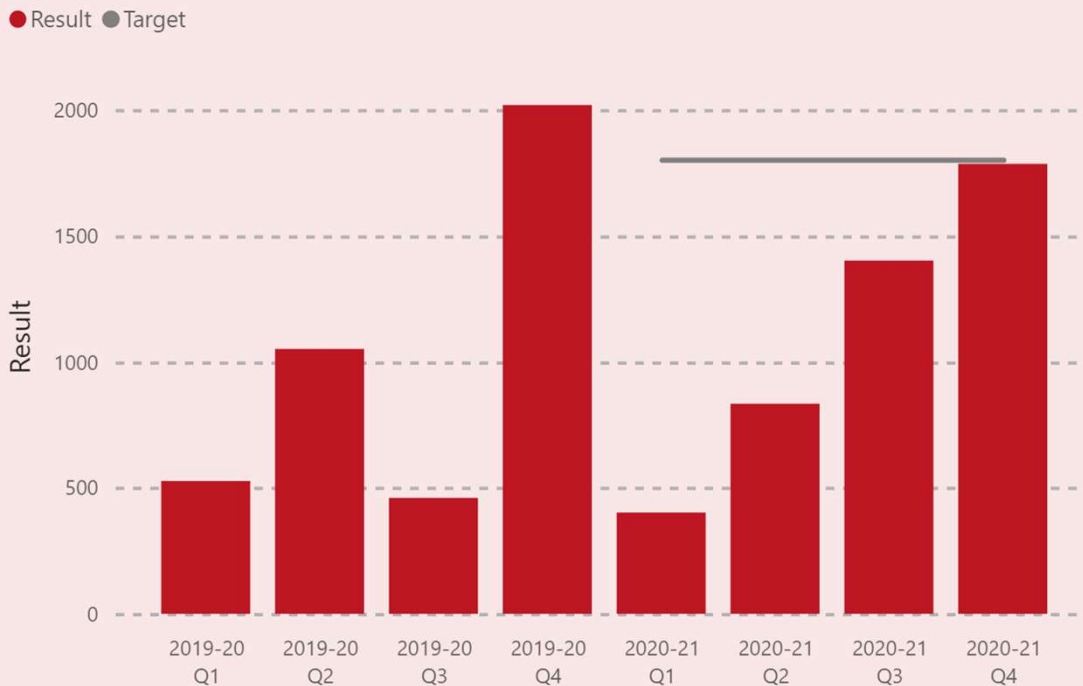


Early Help

Select Measure

Early Help: Number of people supported by the Support4Families Team

Performance by Quarter



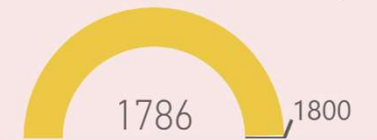
Latest Result

1786

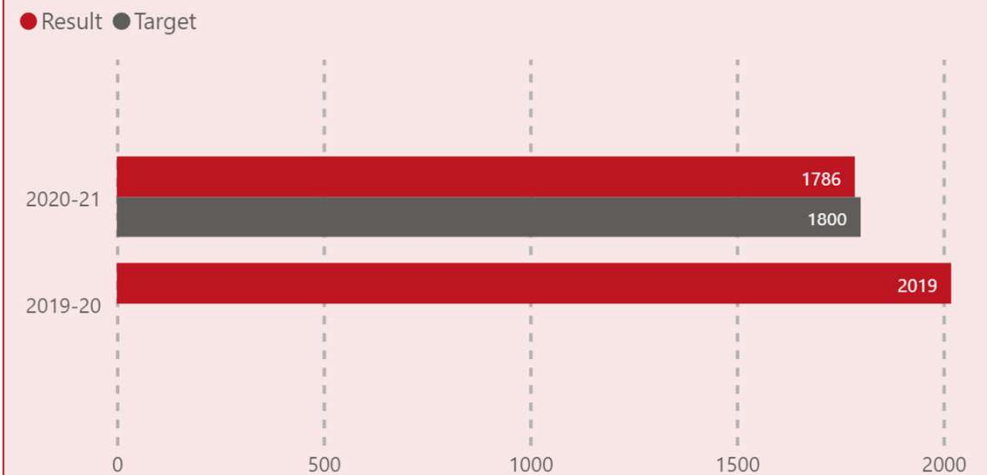
Current Year Target

1800

Latest Performance: RAG vs Target

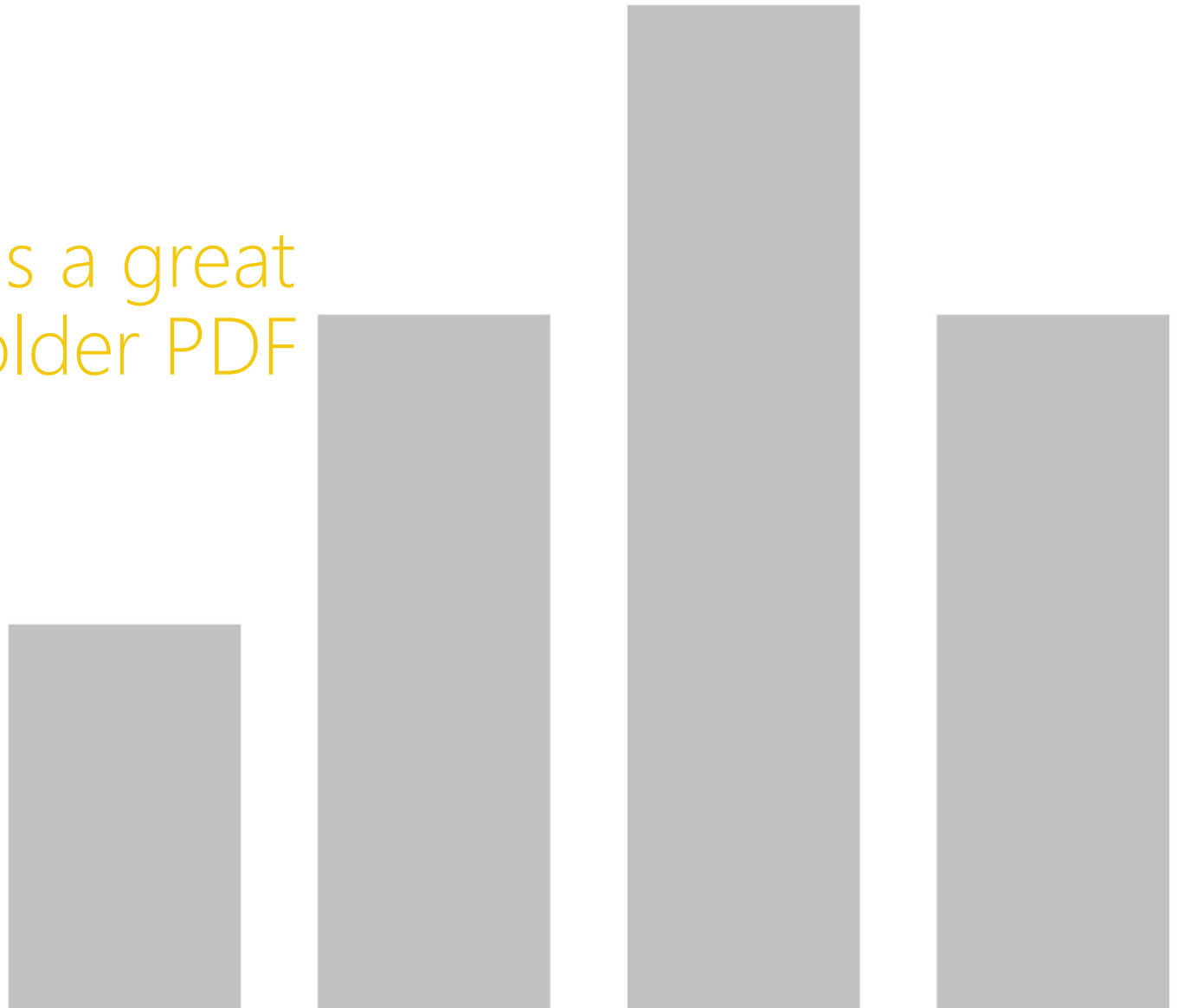


Year End Result



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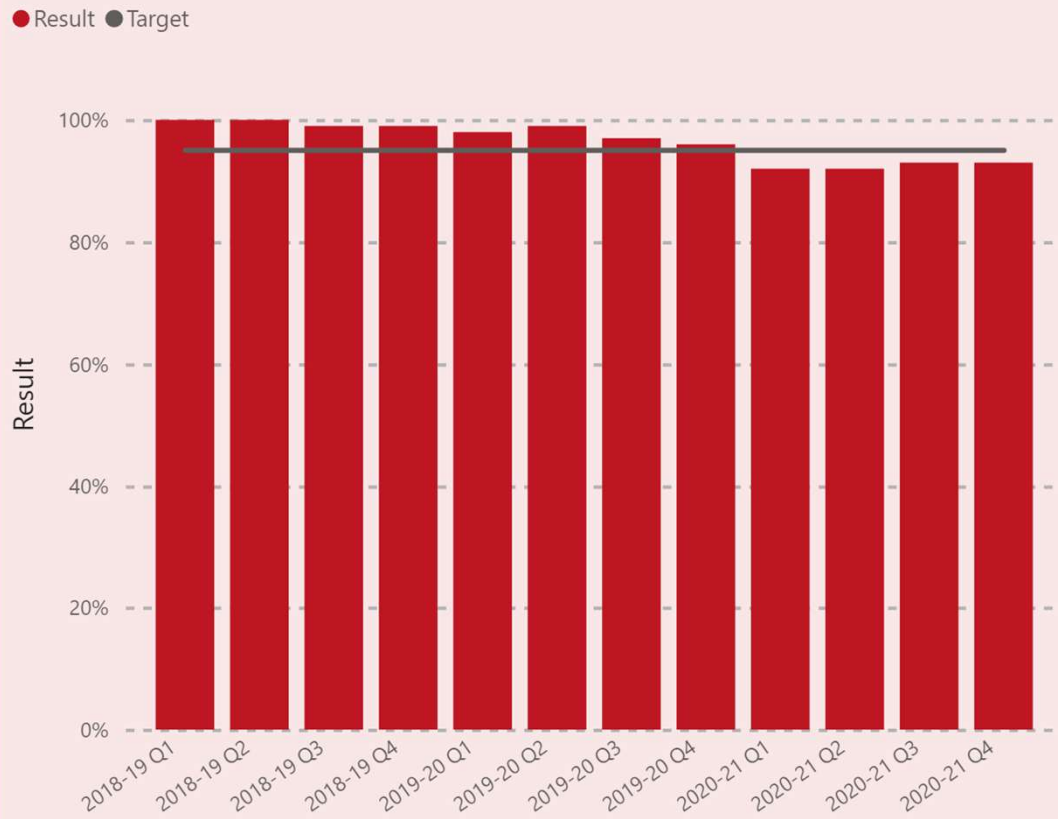
[View in Power BI](#) ↗



Cardiff is a great place to grow older

The percentage of clients who felt able to live independently in their homes following support from Independent Living Services

Performance by Quarter



Latest Result

93.0%

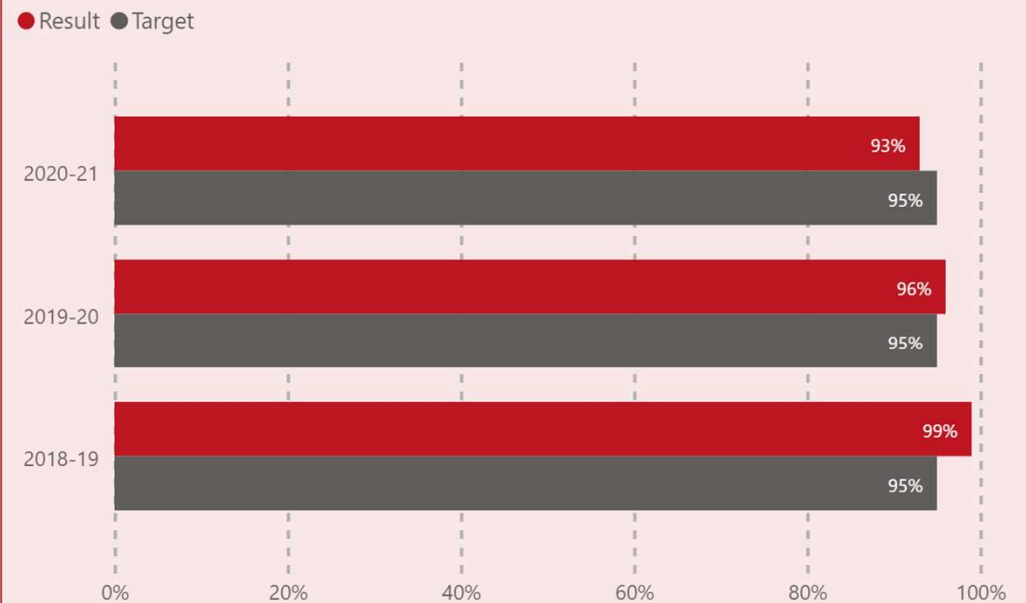
Current Year Target

95.0%

Latest Performance: RAG vs Target



Year End Result

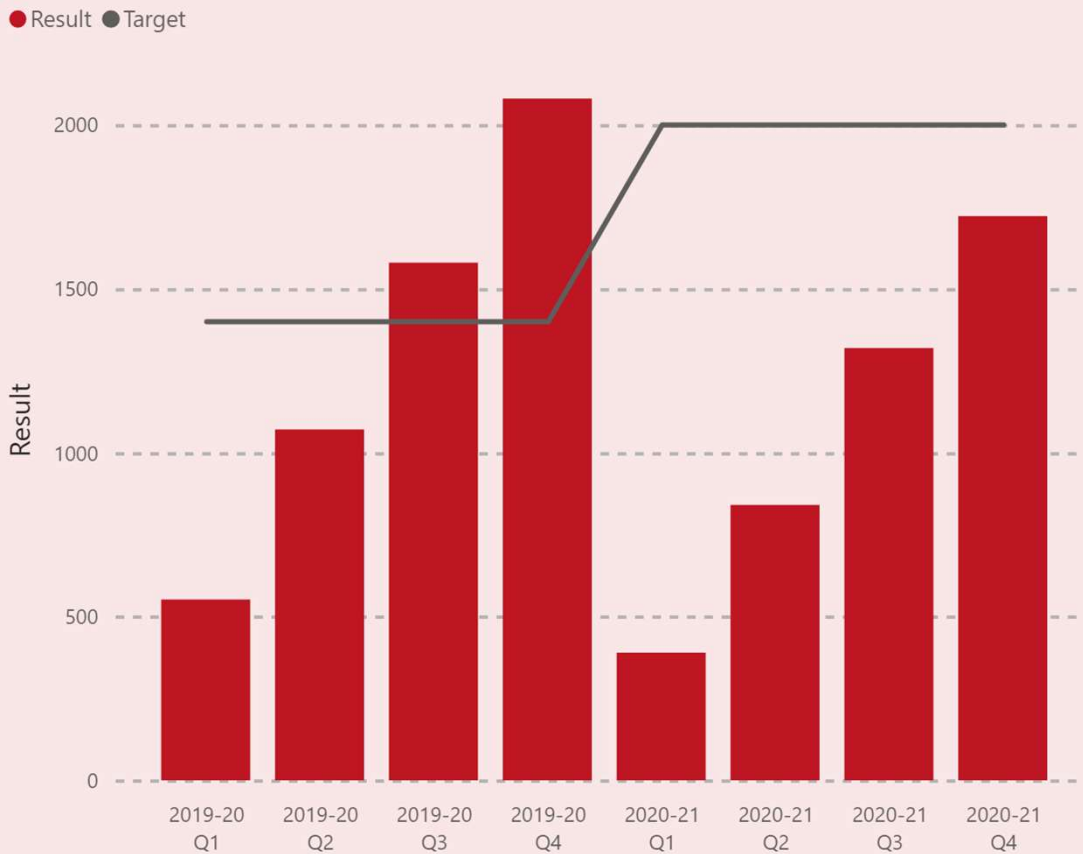


Cardiff is a great place to grow older

Reporting Frequency: Quarterly
Data Presented Cumulatively? Yes
KPI Introduced: 2019-20
Most recent data point result:
2020-21 Q4

The number of people who accessed the Community Resource Team

Performance by Quarter



Latest Result

1722

Current Year Target

2000

Latest Performance: RAG vs Target



Year End Result

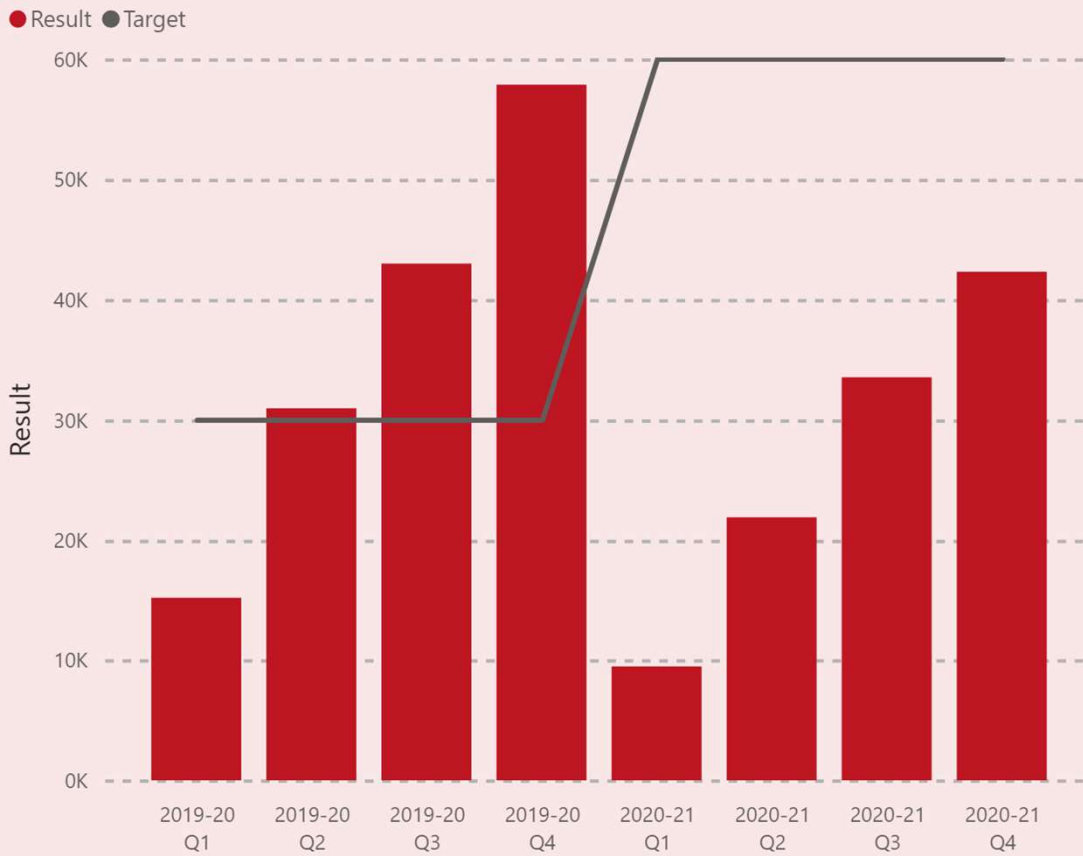


Cardiff is a great place to grow older

Reporting Frequency: Quarterly
Data Presented Cumulatively? Yes
KPI Introduced: 2019-20
Most recent data point result:
2020-21 Q4

The total hours of support provided by the Community Resource Team

Performance by Quarter



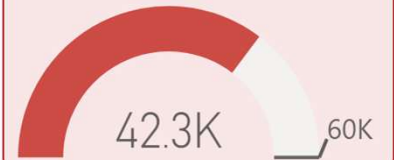
Latest Result

42.3K

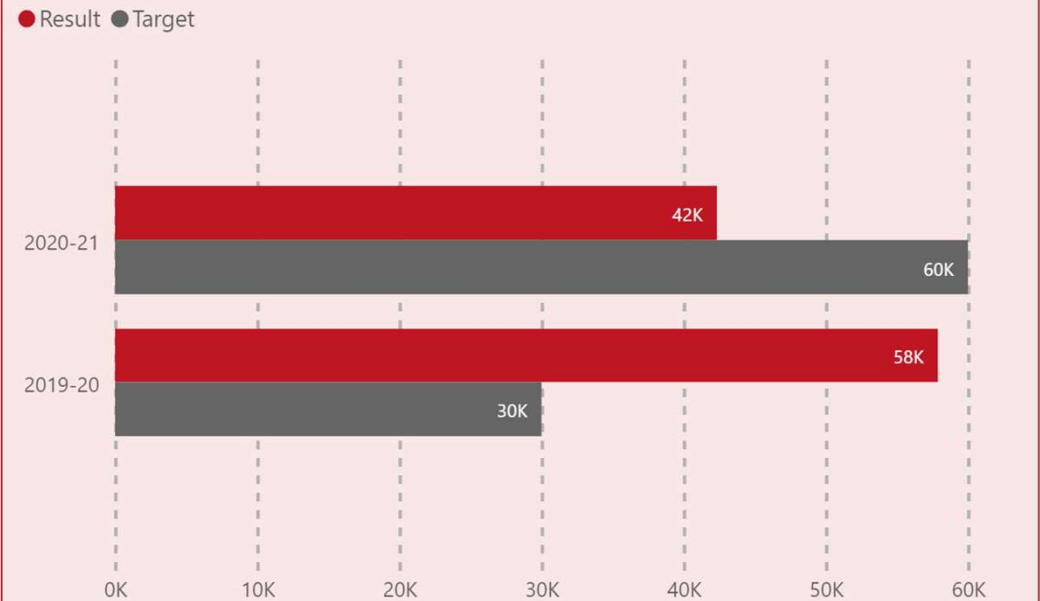
Current Year Target

60K

Latest Performance: RAG vs Target



Year End Result



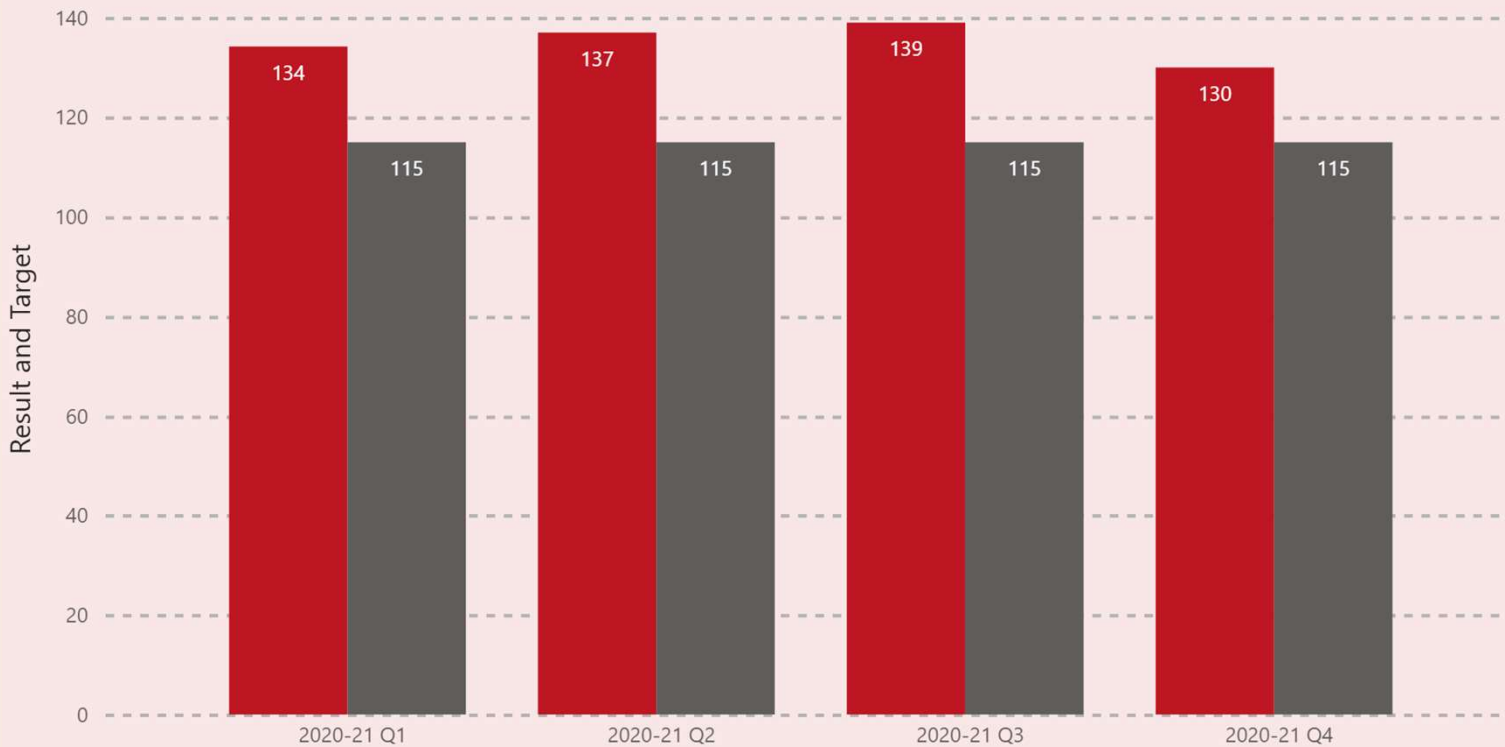
Cardiff is a great place to grow older

Reporting Frequency: Annually
Data Presented Cumulatively? No
KPI Introduced: 2020-21
Most recent data point result:
2020-21 Q4

The number of people in residential care aged 65 or over per 10,000 population

Year End Result

● Result ● Target



Latest Result

130.0

Current Year Target

115.0

Latest Performance: RAG vs Target

130.0

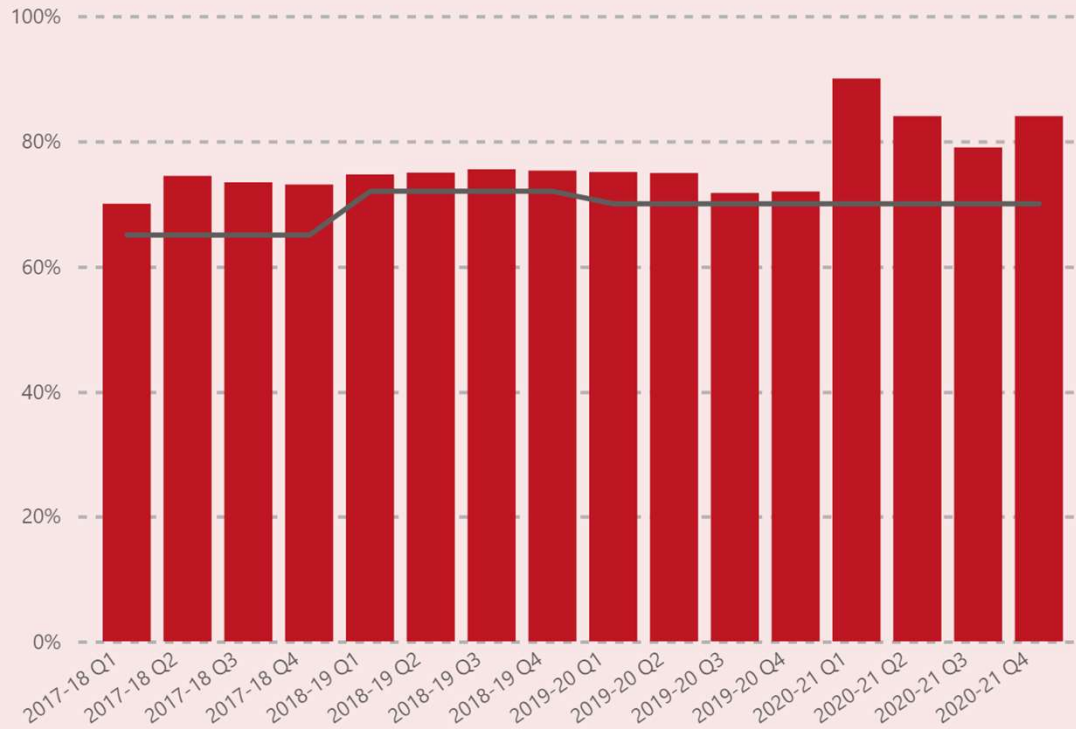
Cardiff is a great place to grow older

Reporting Frequency: Quarterly
Data Presented Cumulatively? Yes
KPI Introduced: 2017-18
Most recent data point result:
2020-21 Q4

The percentage of new cases dealt with directly at First Point of Contact with no onward referral to Adult Services

Performance by Quarter

● Result ● Target



Latest Result

84.0%

Current Year Target

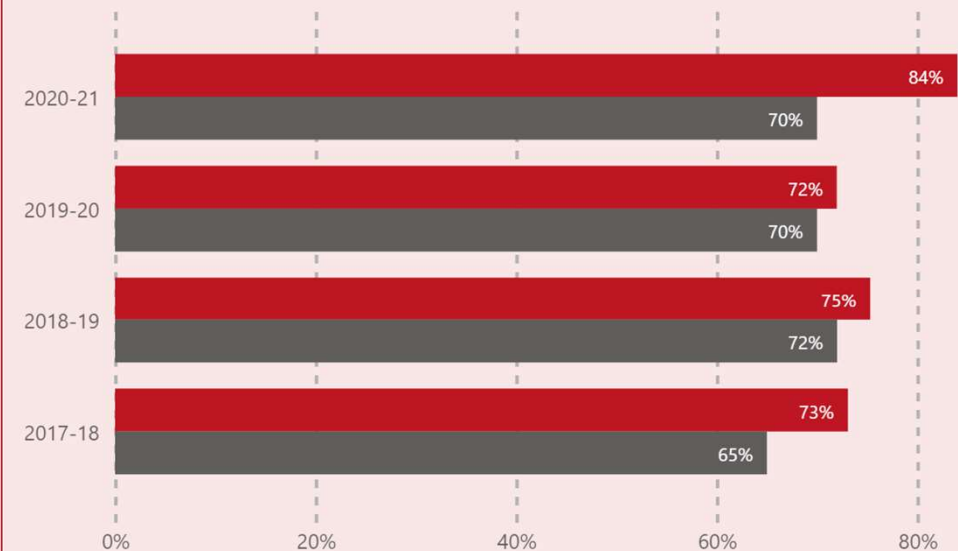
70.0%

Performance: RAG vs Target



Year End Result

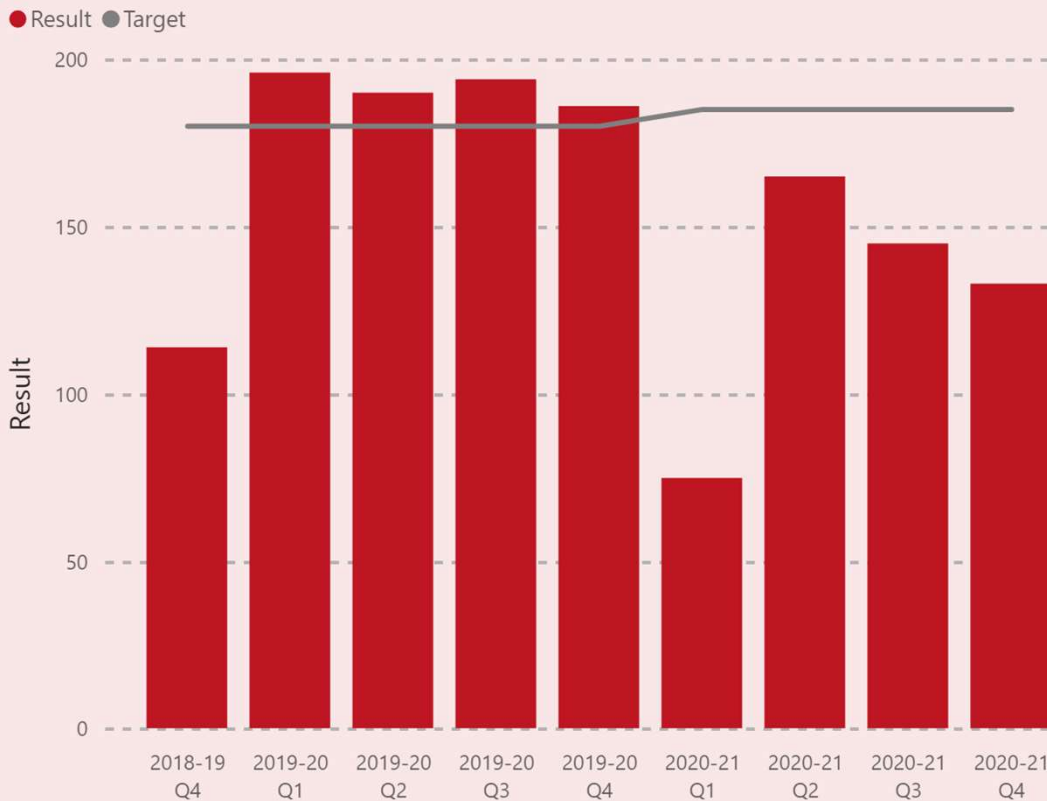
● Result ● Target



Cardiff is a great place to grow older

The average number of calendar days taken to deliver a Disabled Facilities Grant (from initial contact to certified date).

Performance by Quarter



Latest Result

133

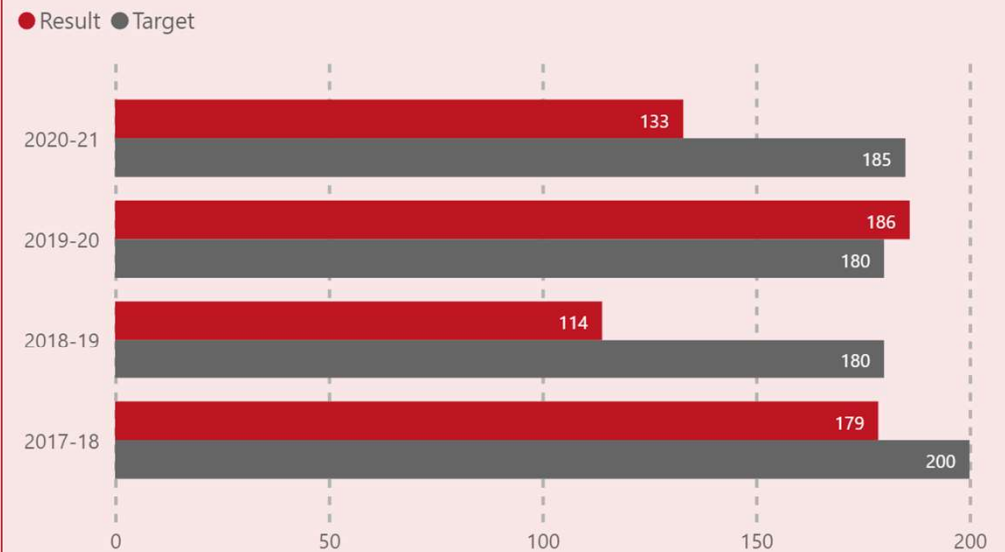
Current Year Target

185

Performance: RAG vs Target



Year End Result



Result for 2020-21 has been affected by Covid-19

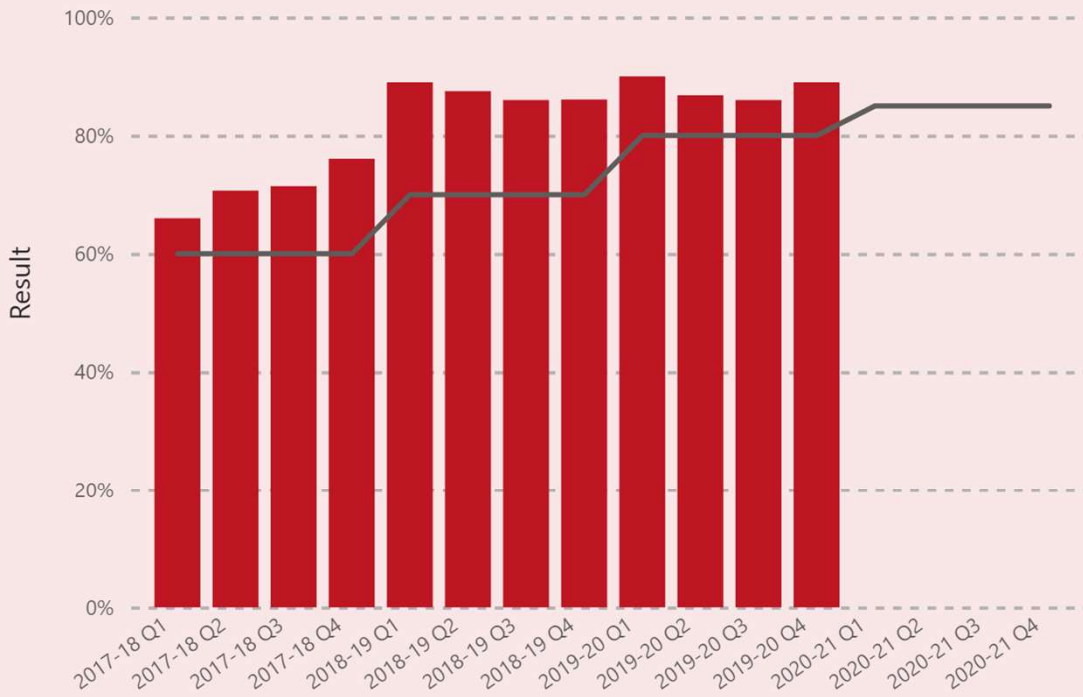
Cardiff is a great place to grow older

Reporting Frequency: Quarterly
Data Presented Cumulatively? Yes
KPI Introduced: 2017-18
Most recent data point result:
2019-20 Q4

The percentage of people who feel reconnected into their community through direct and digital intervention from the Day Opportunities team.

Performance by Quarter

● Result ● Target



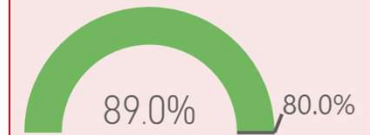
Latest Result

89.0%

Current Year Target

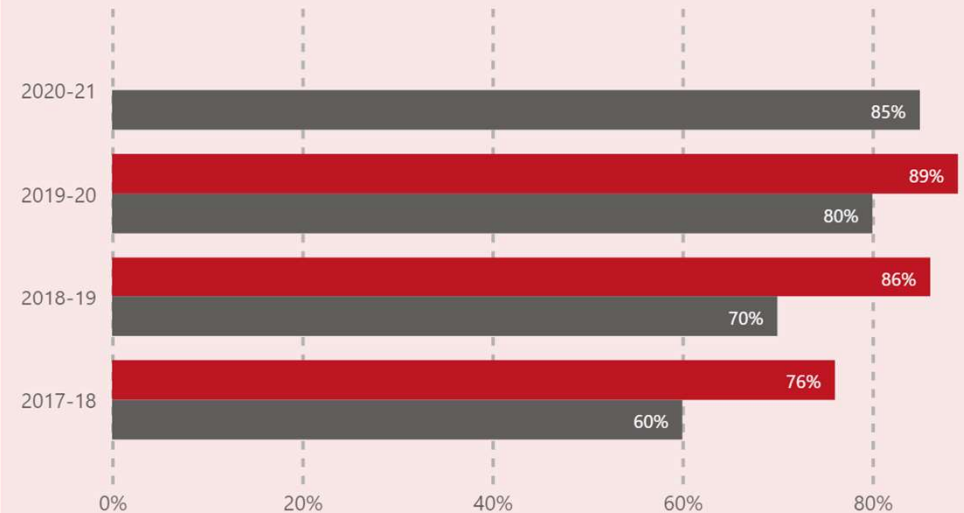
85.0%

Performance: RAG vs Target



Year End Result

● Result ● Target



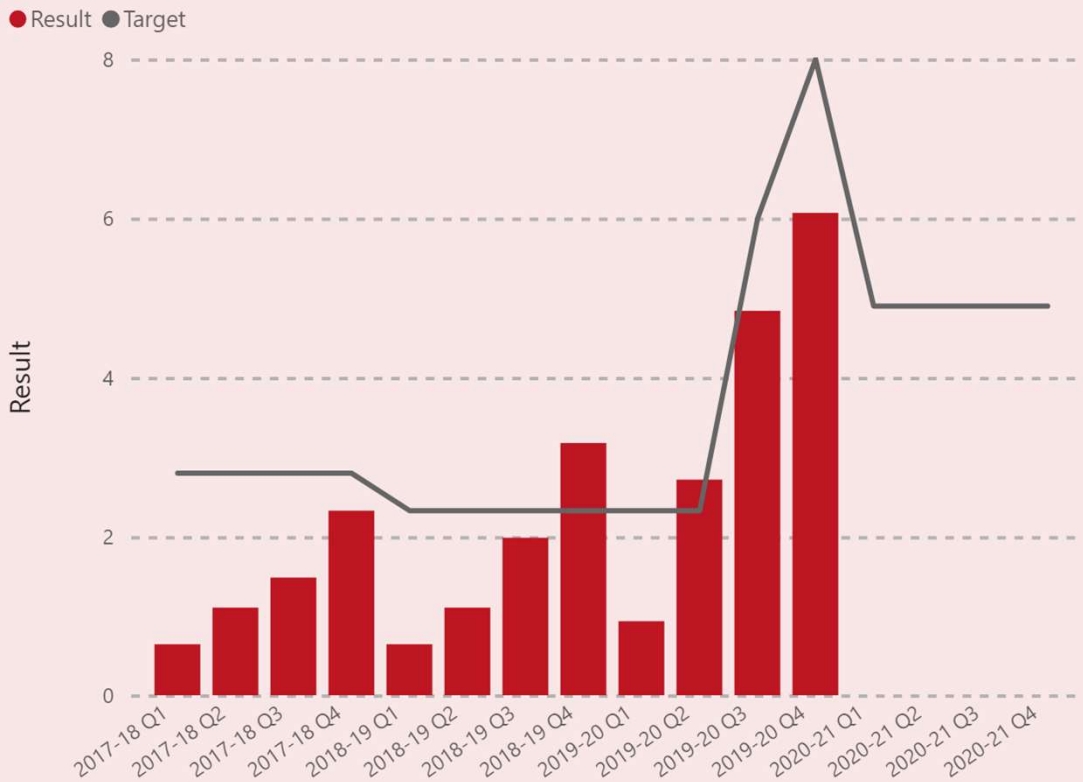
2020-21 figures have not been able to be produced due to Covid-19 as the the service has not been running

Cardiff is a great place to grow older

Reporting Frequency: Quarterly
Data Presented Cumulatively? Yes
KPI Introduced: 2017-18
Most recent data point result:
2019-20 Q4

The rate of delayed transfers of care for social care reasons per 1,000 population aged 75 or over

Performance by Quarter



Latest Result

6.1

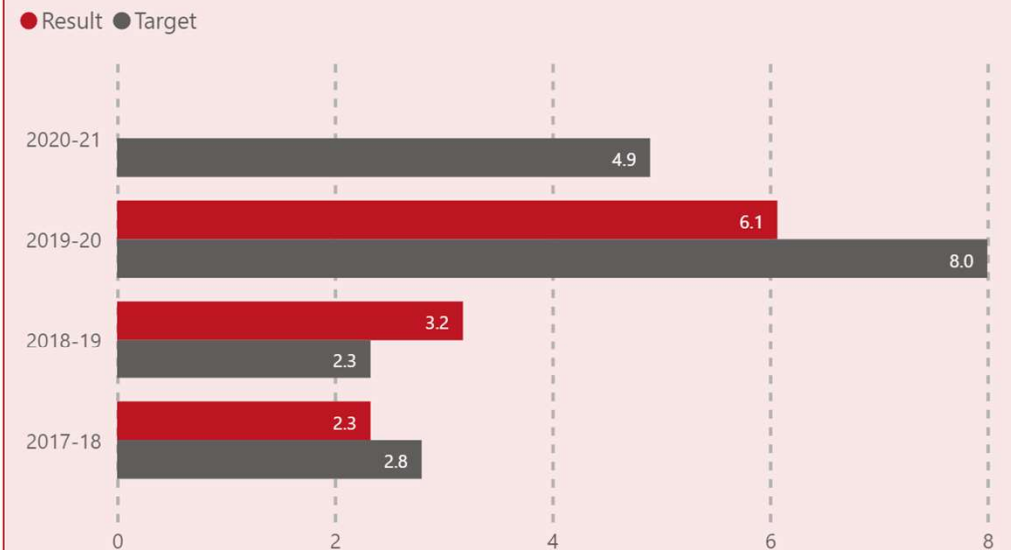
Current Year Target

4.9

Performance: RAG vs Target



Year End Result



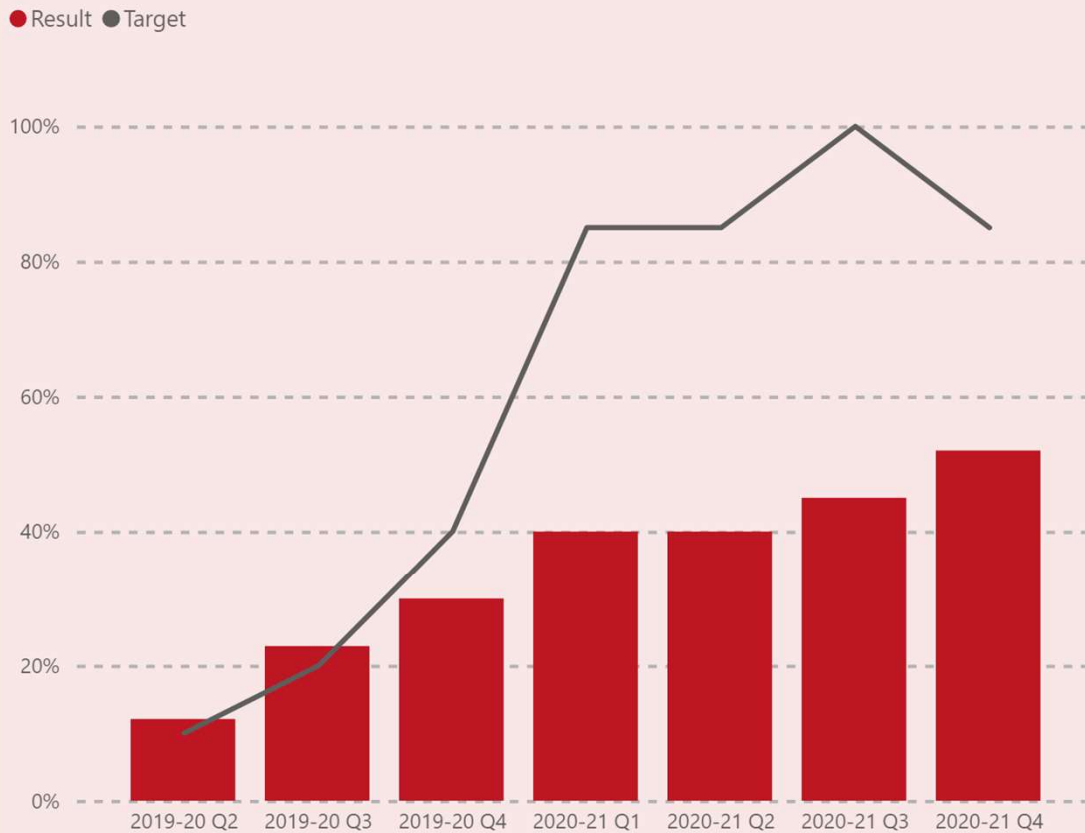
Welsh Government have temporarily suspended data collection of Delayed Transfers of Care for 2020/21 due to Covid-19

Cardiff is a great place to grow older

Reporting Frequency: Quarterly
Data Presented Cumulatively? Yes
KPI Introduced: Q2 2019-20
Most recent data point result:
2020-21 Q4

The percentage of Council staff completing Dementia Friends training

Performance by Quarter



Latest Result

52.0%

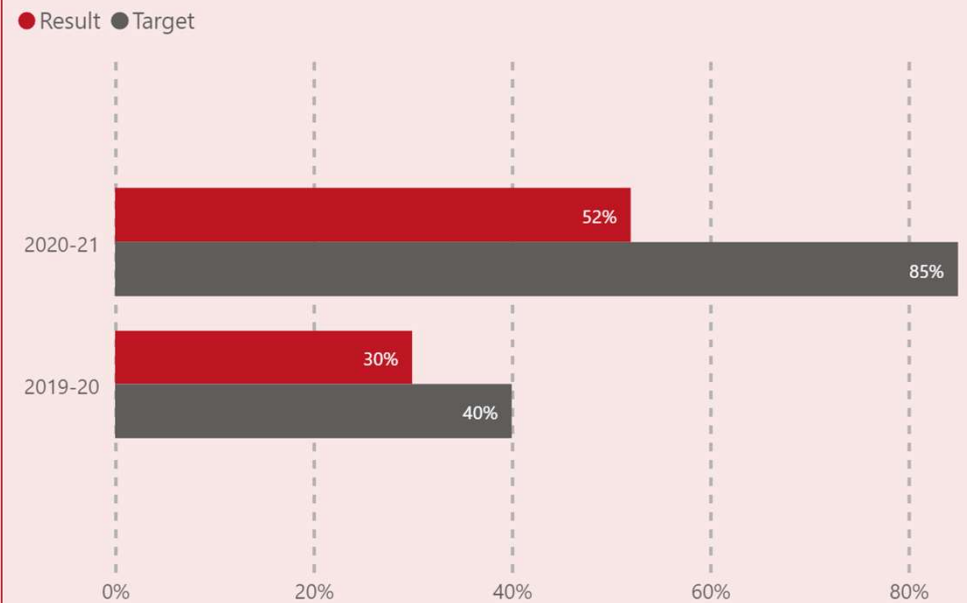
Current Year Target

85.0%

Performance: RAG vs Target



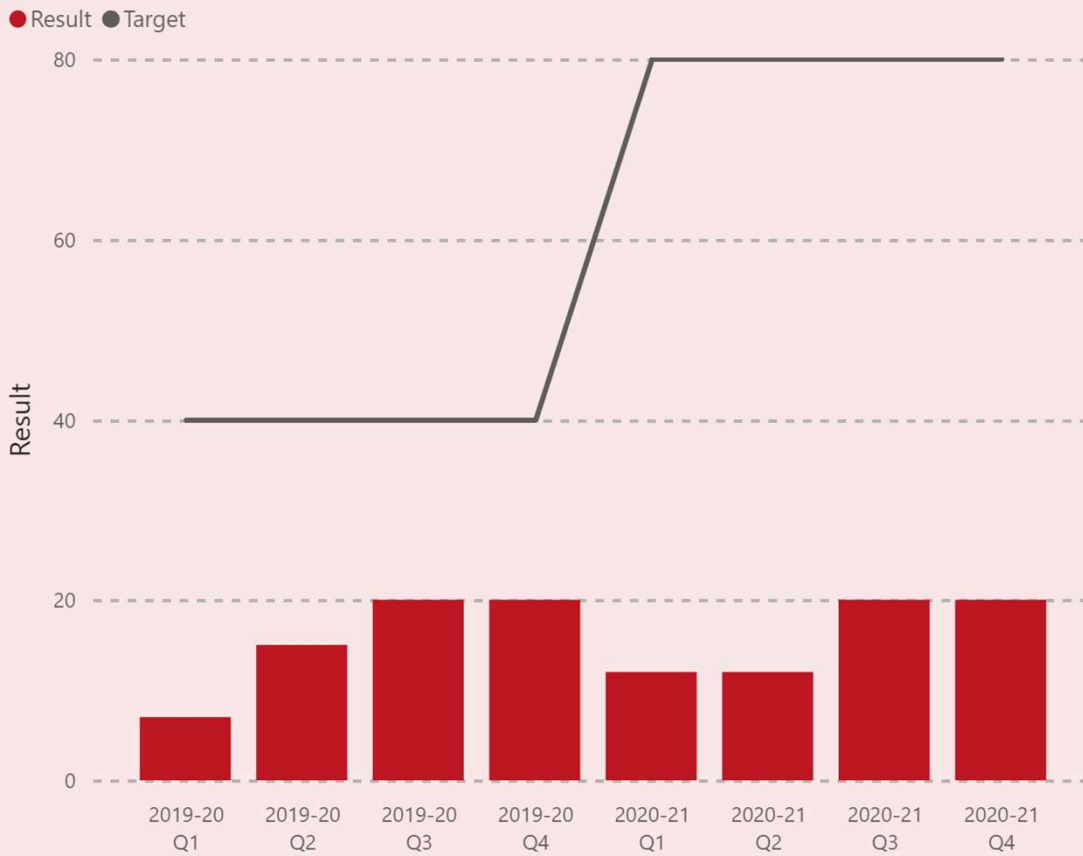
Year End Result



Cardiff is a great place to grow older

The number of businesses pledging their commitment to work towards becoming Dementia Friendly

Performance by Quarter



Latest Result

20

Current Year Target

80

Performance: RAG vs Target



Year End Result

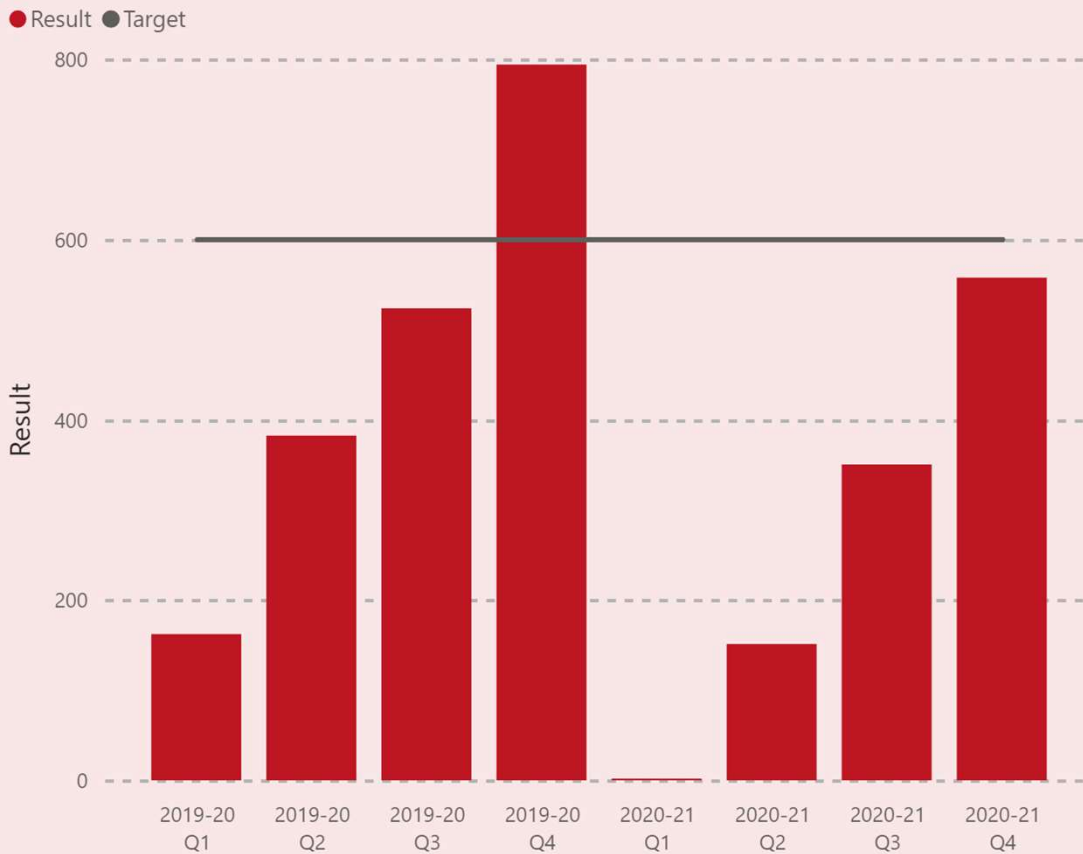


Cardiff is a great place to grow older

Reporting Frequency: Quarterly
Data Presented Cumulatively? Yes
KPI Introduced: 2019-20
Most recent data point result:
2020-21 Q4

The number of digital Dementia Friendly City events held.

Performance by Quarter



Latest Result

558

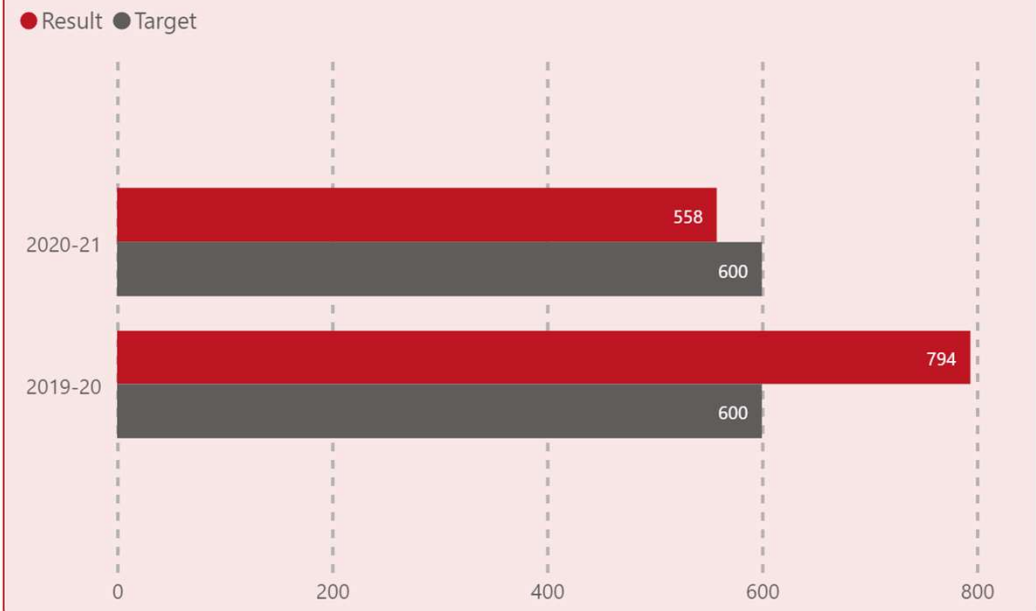
Current Year Target

600

Performance: RAG vs Target



Year End Result



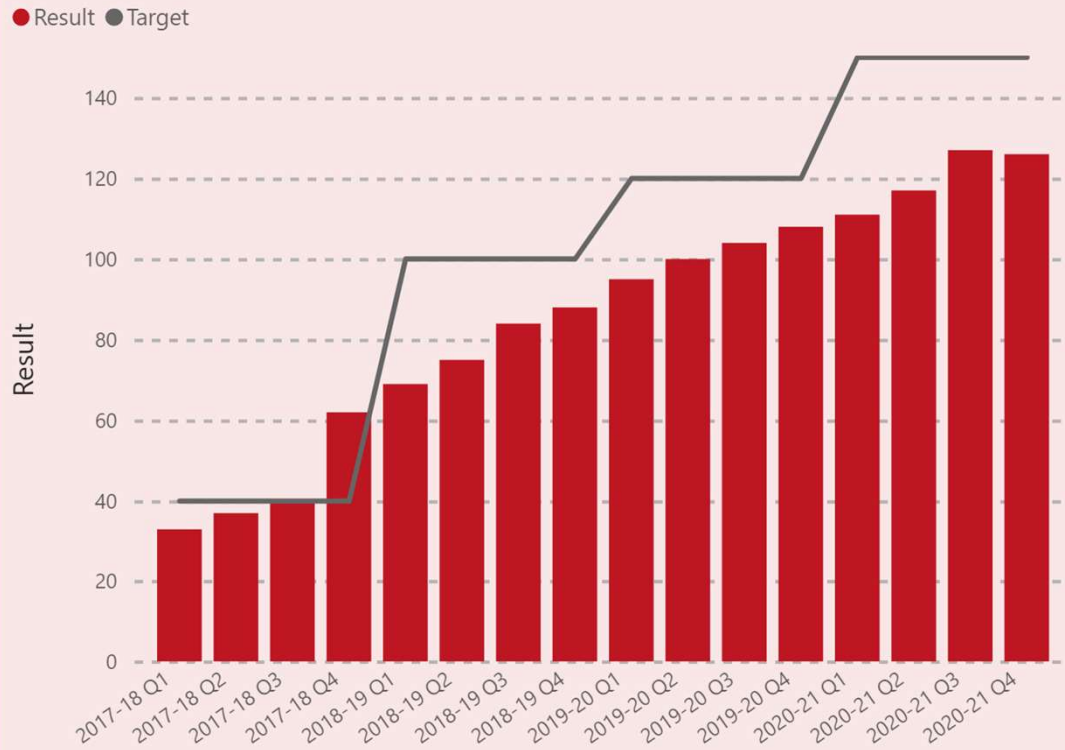
WBO 3 Supporting Out of Poverty PDF Version

[View in Power BI](#) ↗



The number of Living Wage Employers in Cardiff

Performance by Quarter



Latest Result

126

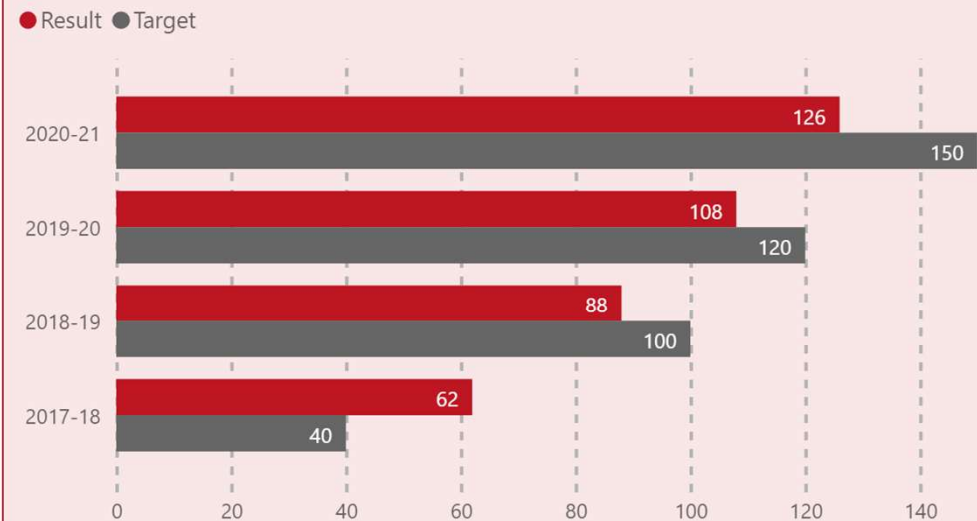
Current year target

150

Latest Performance: RAG vs Target



Year End Result

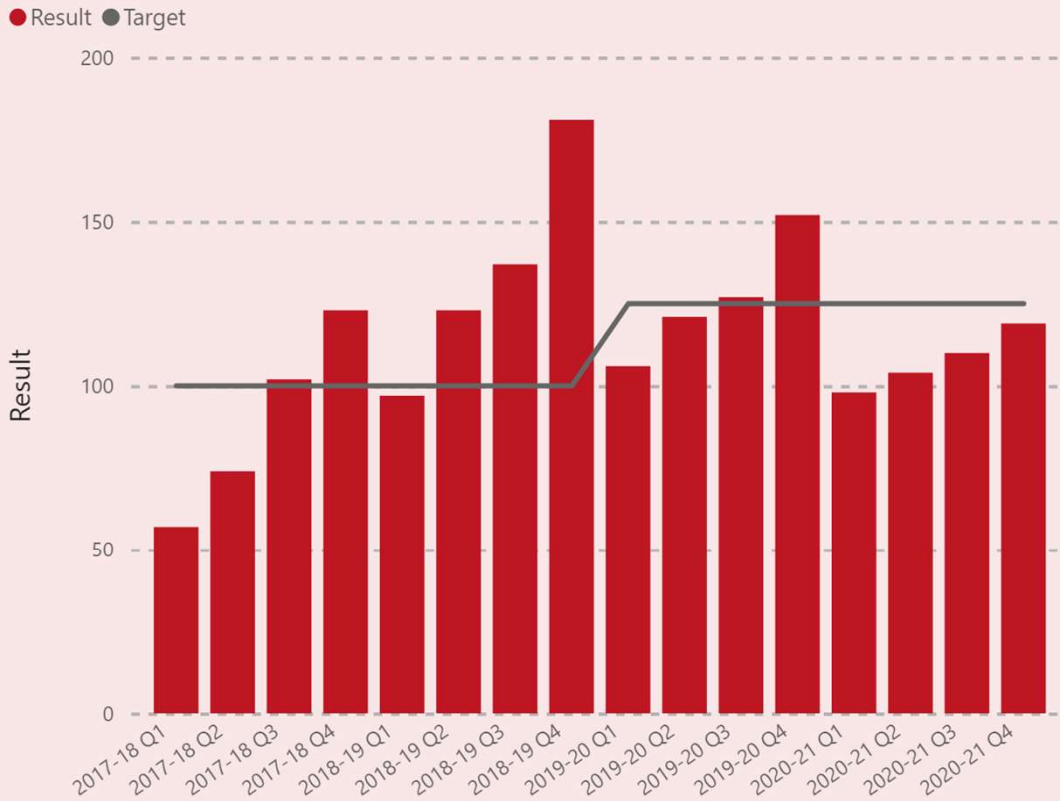


Target to be achieved by May 2022

Supporting people out of poverty

The number of opportunities created for paid apprenticeships and trainees within the Council

Performance by Quarter



Latest Result

119

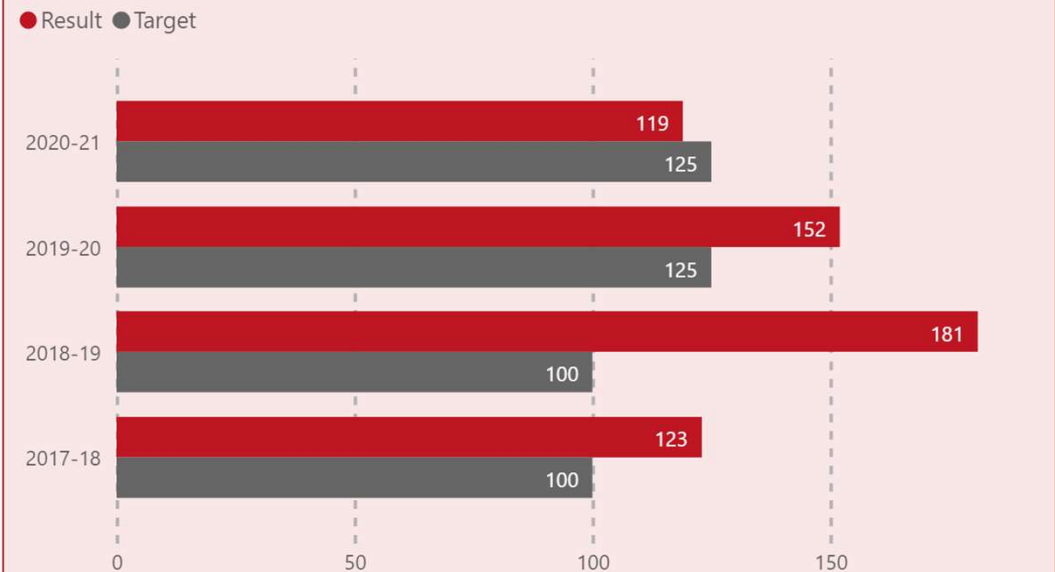
Current year target

125

Latest Performance: RAG vs Target



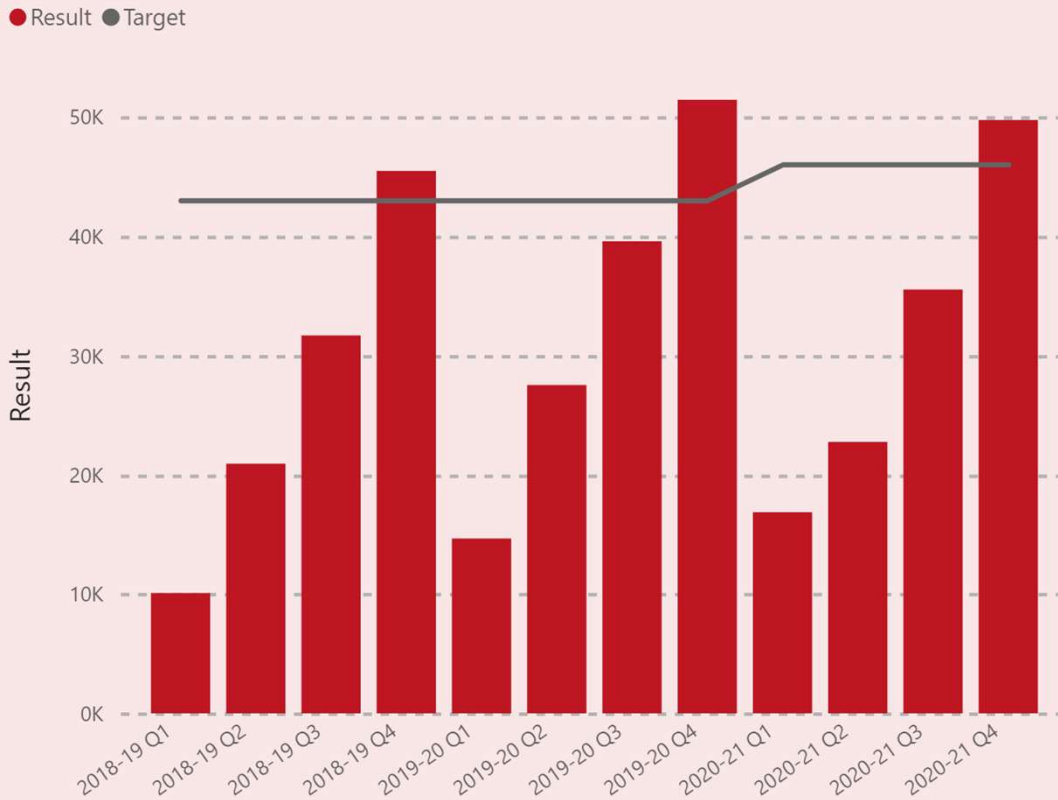
Year End Result



Supporting people out of poverty

The number of interventions which supported people receiving into work advice through the Gateway.

Performance by Quarter



Latest Result

49.8K

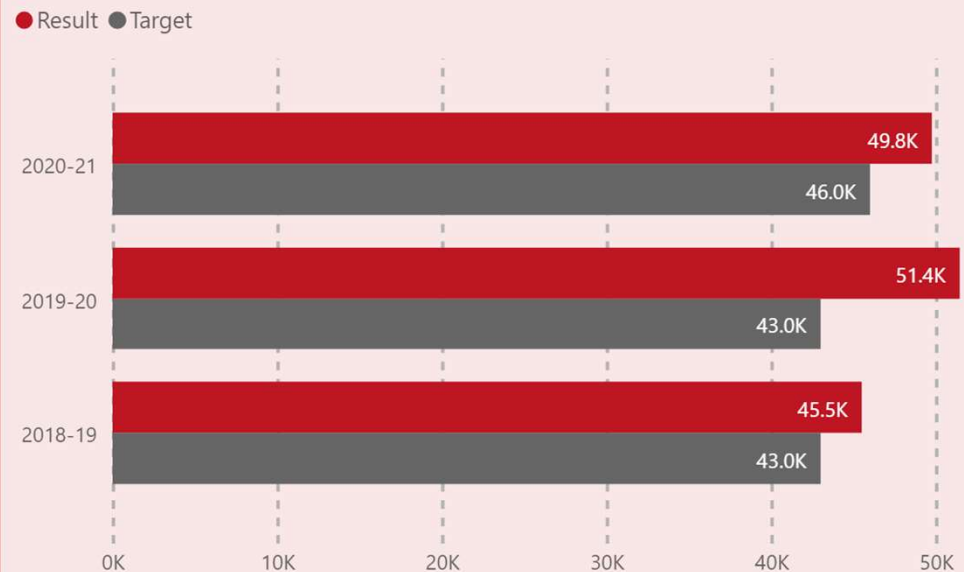
Current year target

46K

Latest Performance: RAG vs Target



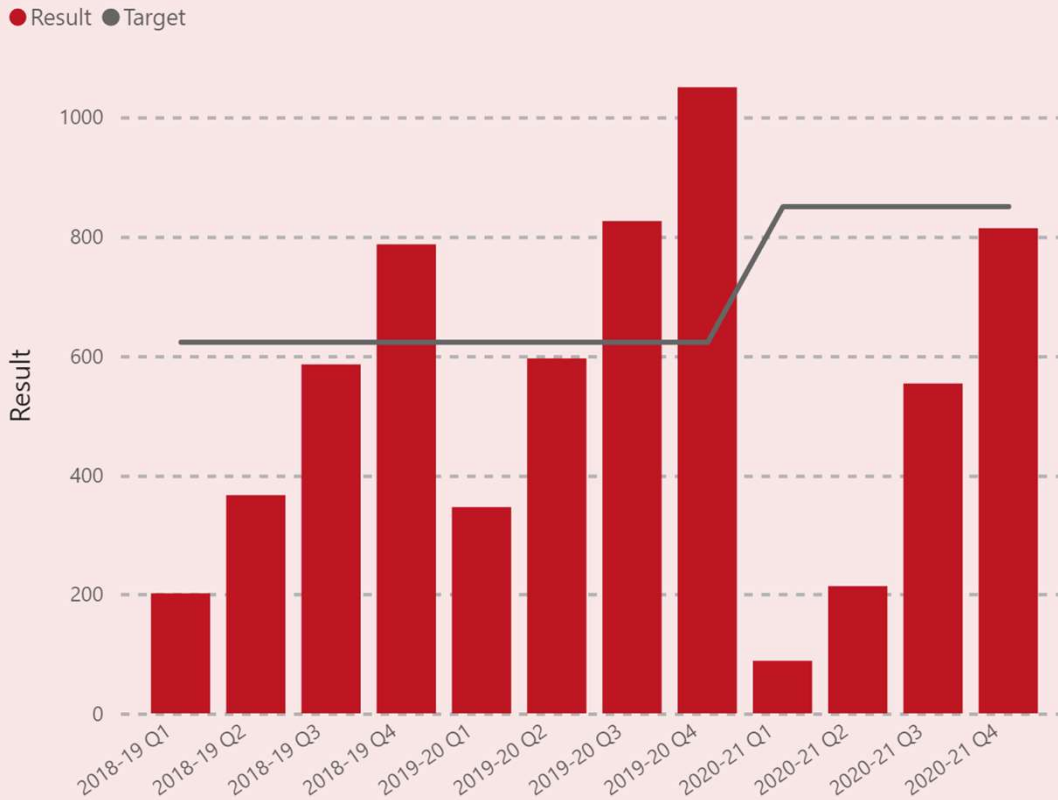
Year End Result



Supporting people out of poverty

The number of clients who have received tailored support through the Employment Gateway and who secured work as a result of the support received

Performance by Quarter



Latest Result

814

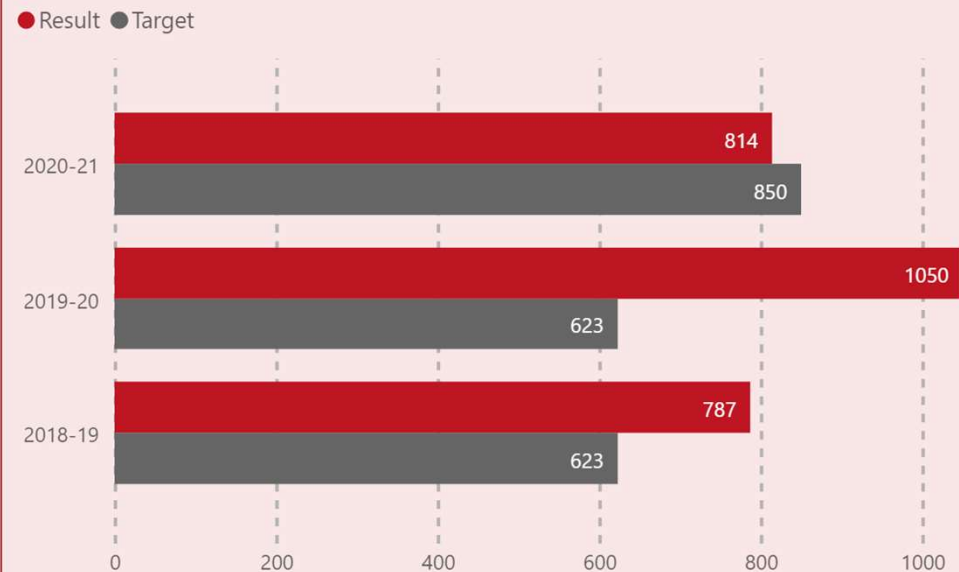
Current year target

850

Latest Performance: RAG vs Target



Year End Result



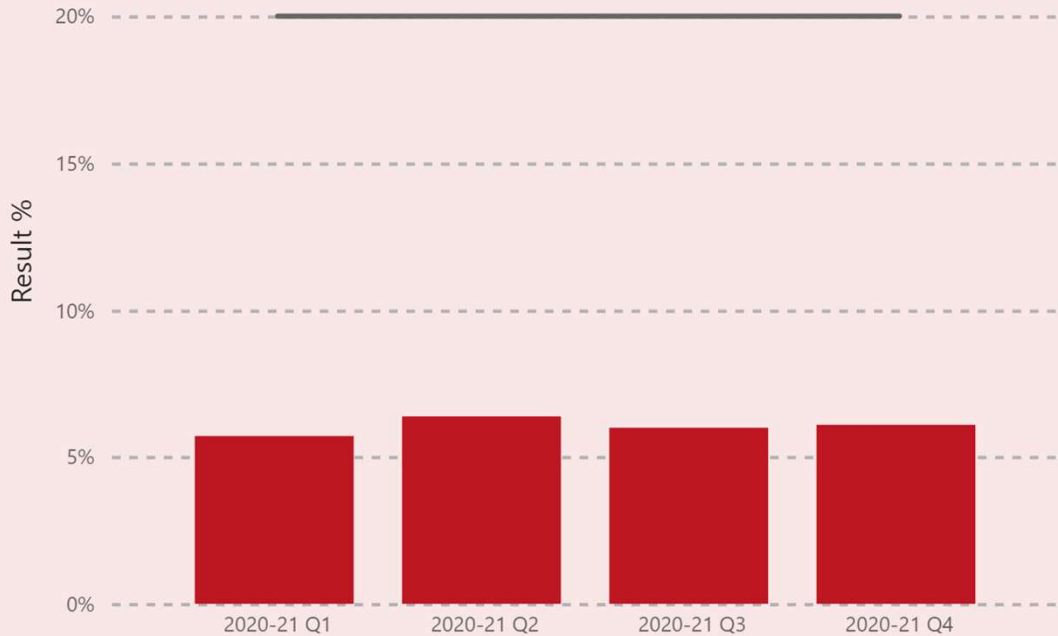
Supporting people out of poverty

Reporting Frequency: Quarterly
Data Presented Cumulatively? Yes
KPI Introduced: 2020-21
Most recent data point result:
2020-21 Q4

The percentage of those supported through targeted intervention who ceased engagement with no verified positive destination

Performance by Quarter

● Result % ● Target %



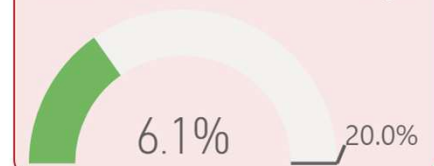
Latest Result

6.1%

Current year target

<20.0%

Latest Performance: RAG vs Target



Year End Result

● Result ● Target

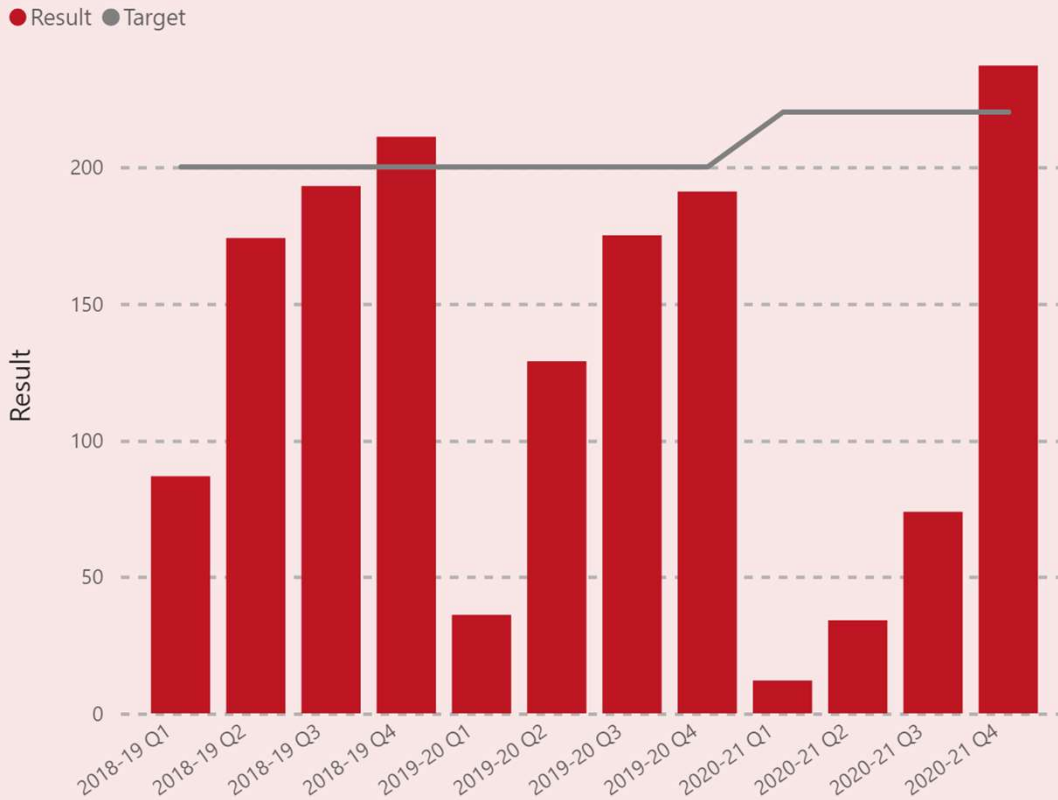


The percentage of those supported through targeted intervention who ceased engagement with no verified positive destination the target is to remain BELOW 20%

Supporting people out of poverty

The number of employers which have been assisted by the Council's employment support service

Performance by Quarter



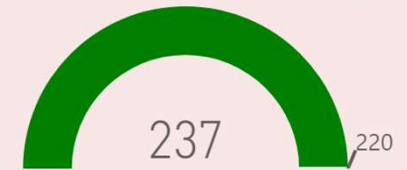
Latest Result

237

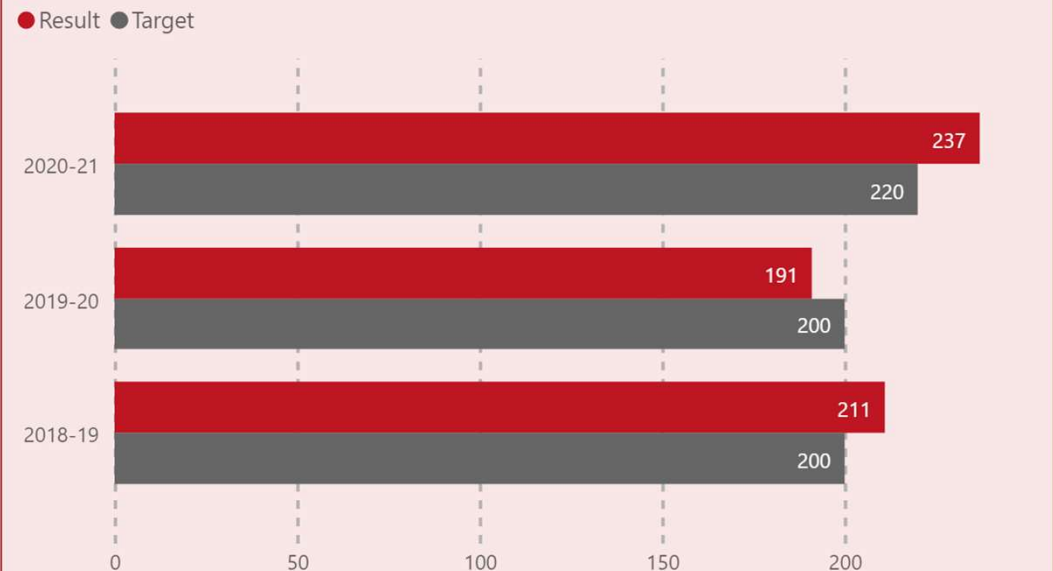
Current year target

220

Latest Performance: RAG vs Target



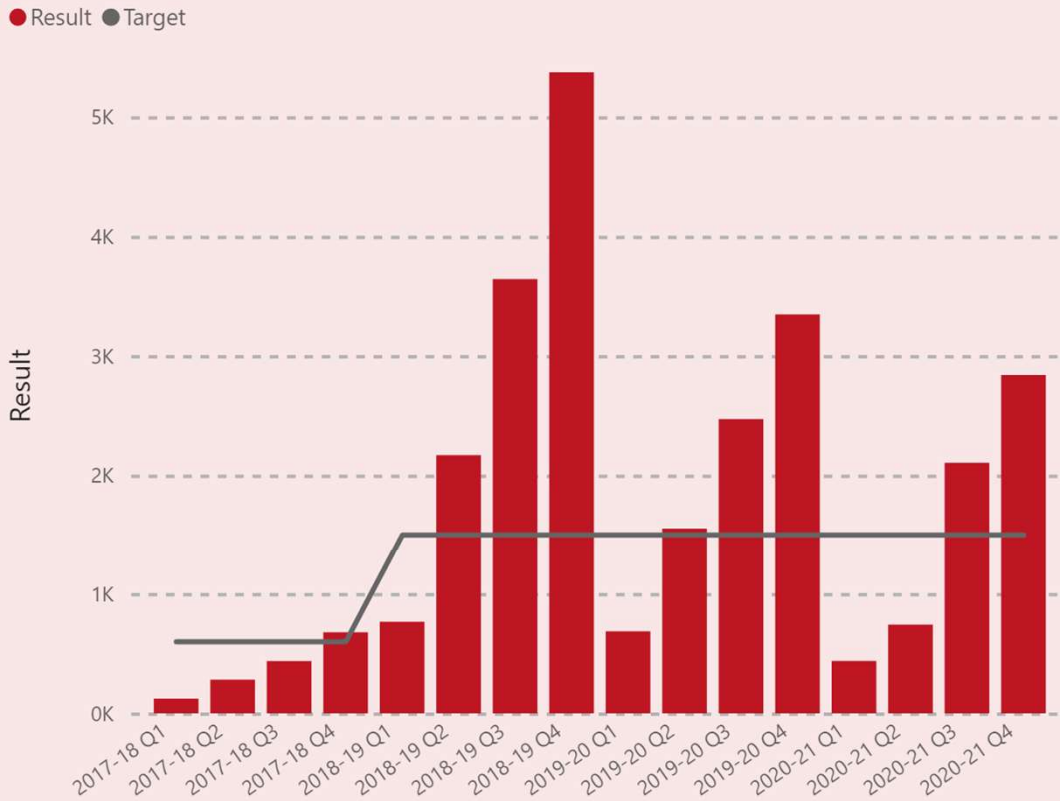
Year End Result



Supporting people out of poverty

The number of customers supported and assisted with their claims for Universal Credit.

Performance by Quarter



Latest Result

2841

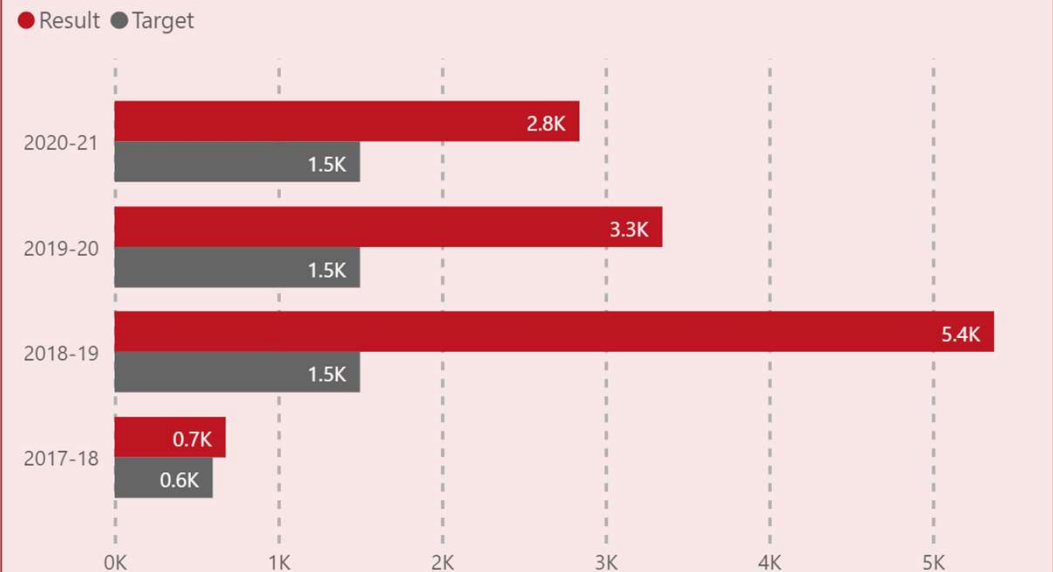
Current year target

1500

Latest Performance: RAG vs Target



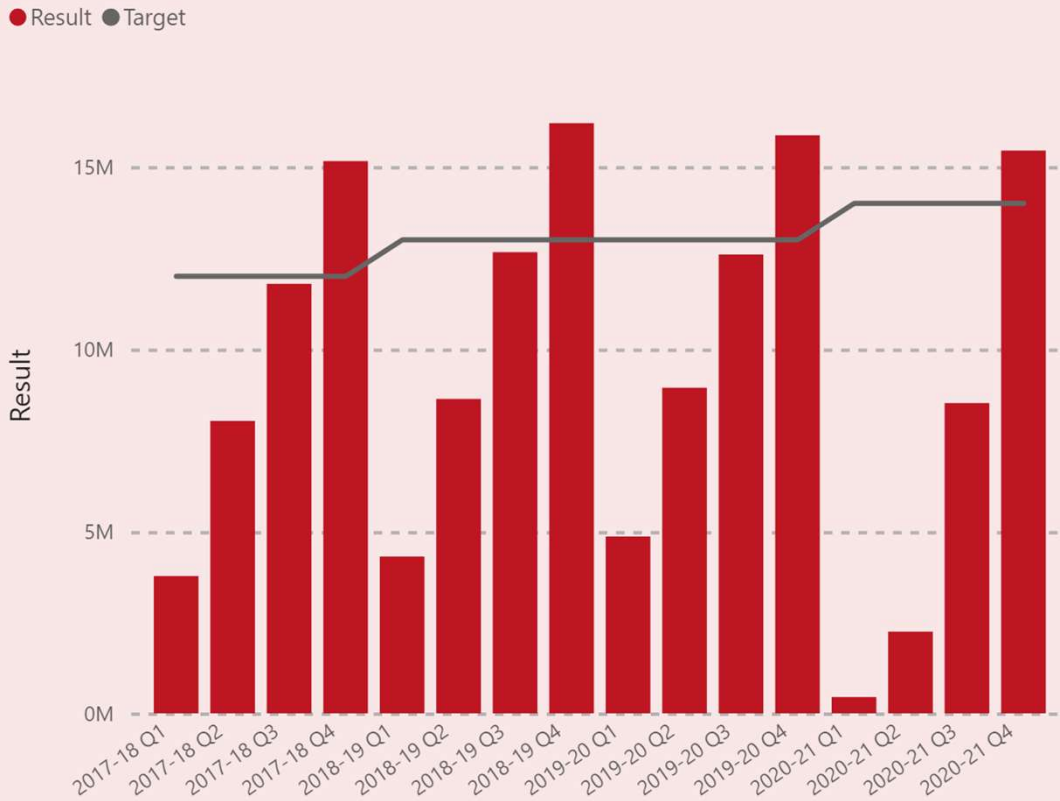
Year End Result



Supporting people out of poverty

Additional weekly benefit identified for clients of the City Centre Advice Team.

Performance by Quarter



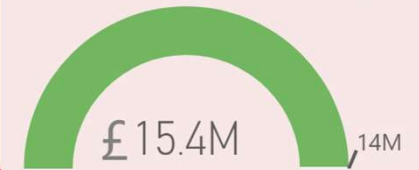
Latest Result

£15.4M

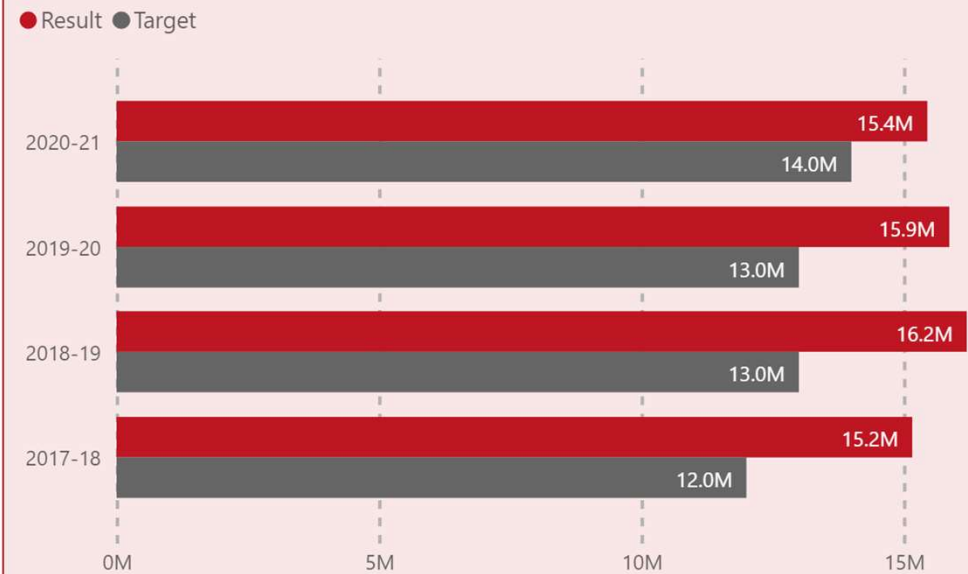
Current year target

£ 14M

Latest Performance: RAG vs Target

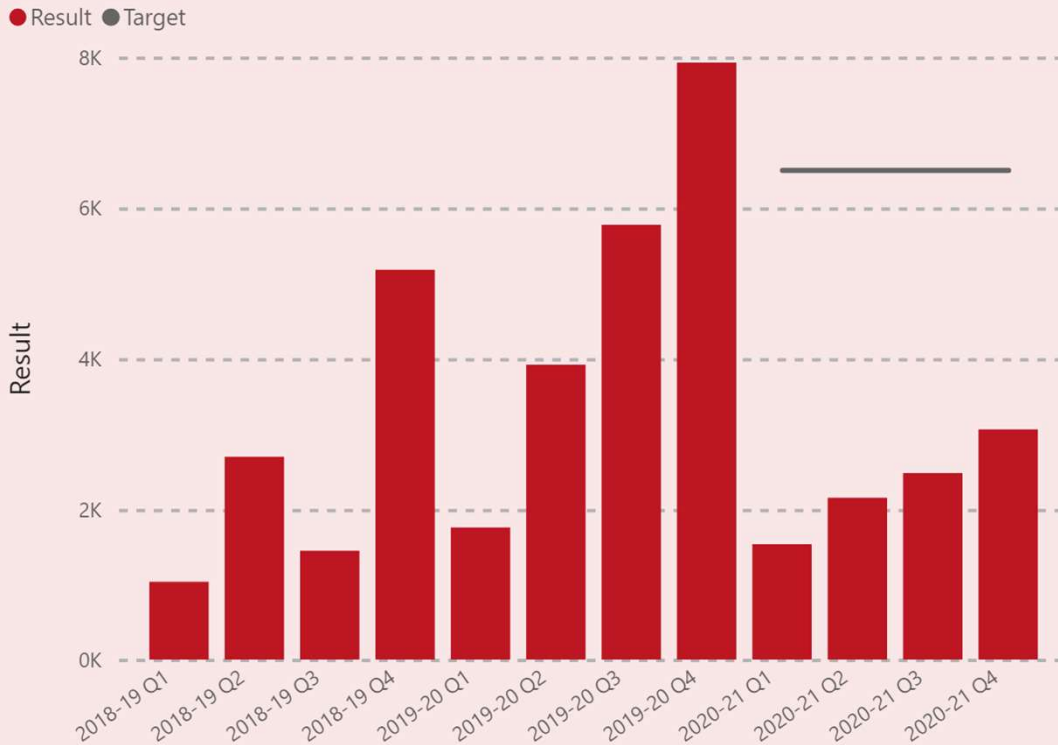


Year End Result



The number of hours given volunteering within the Advice & Benefits Service

Performance by Quarter



Below target due to Covid-19

Latest Result

3066

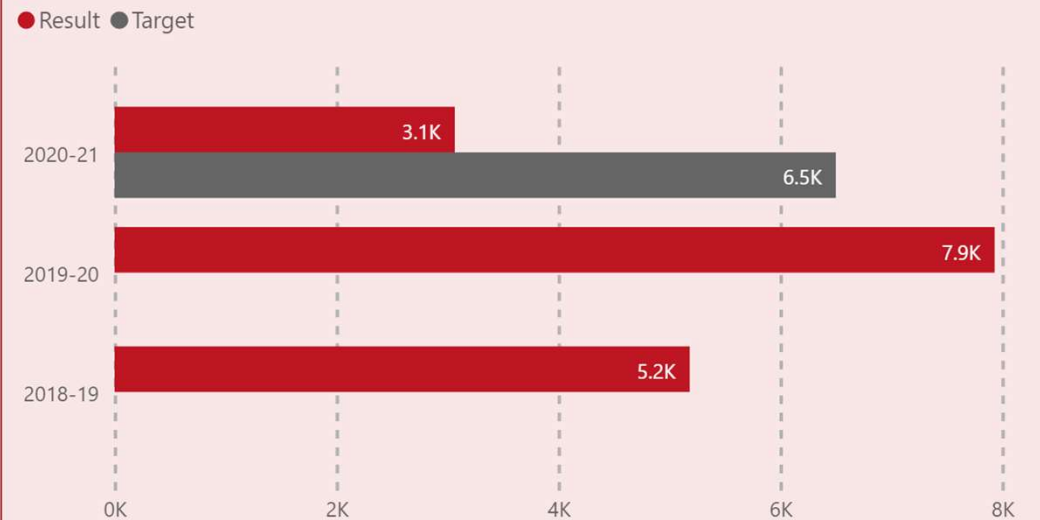
Current year target

6500

Latest Performance: RAG vs Target



Year End Result

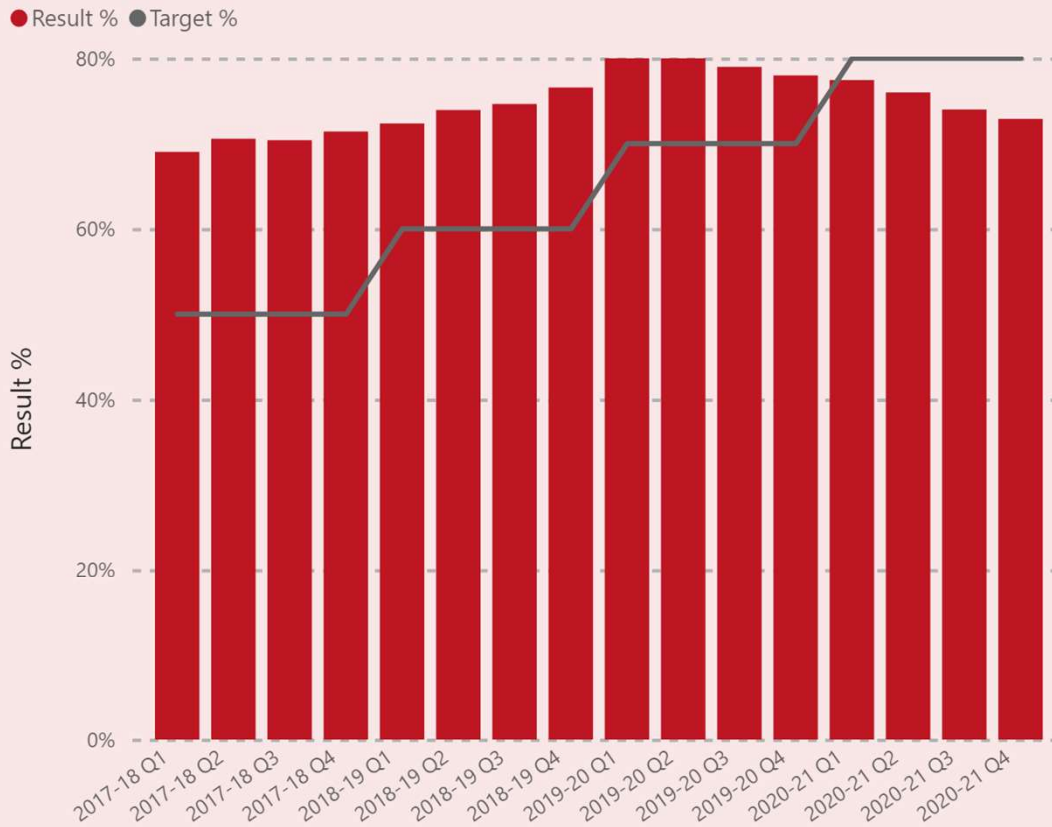


Supporting people out of poverty

Reporting Frequency: Quarterly
Data Presented Cumulatively? No
KPI Introduced: 2017-18
Most recent data point result:
2020-21 Q4

The percentage of households threatened with homelessness successfully prevented from becoming homeless.

Performance by Quarter



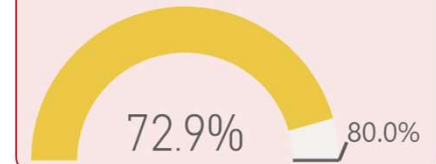
Latest Result

72.9%

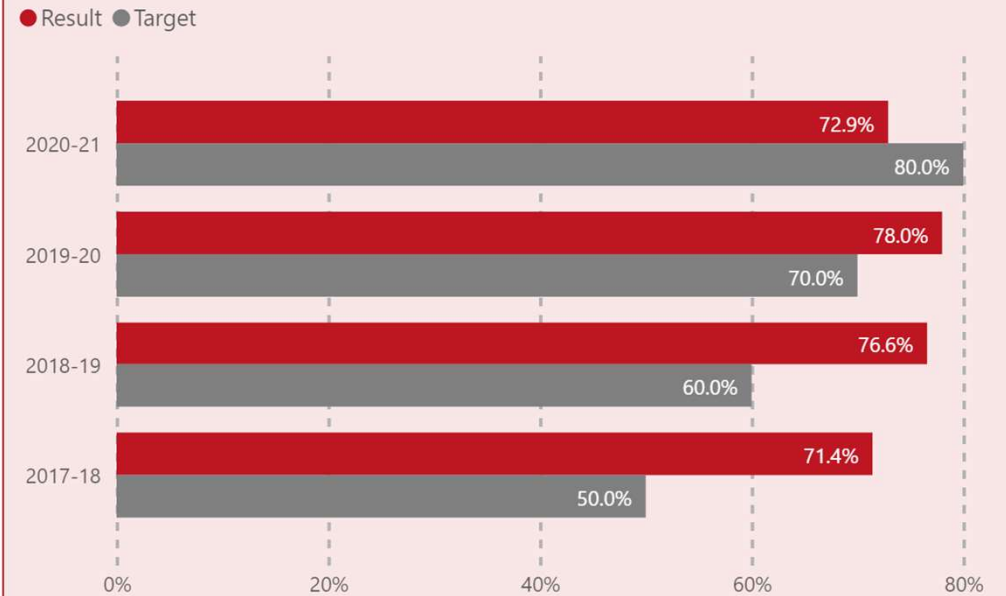
Current year target

80.0%

Latest Performance: RAG vs Target



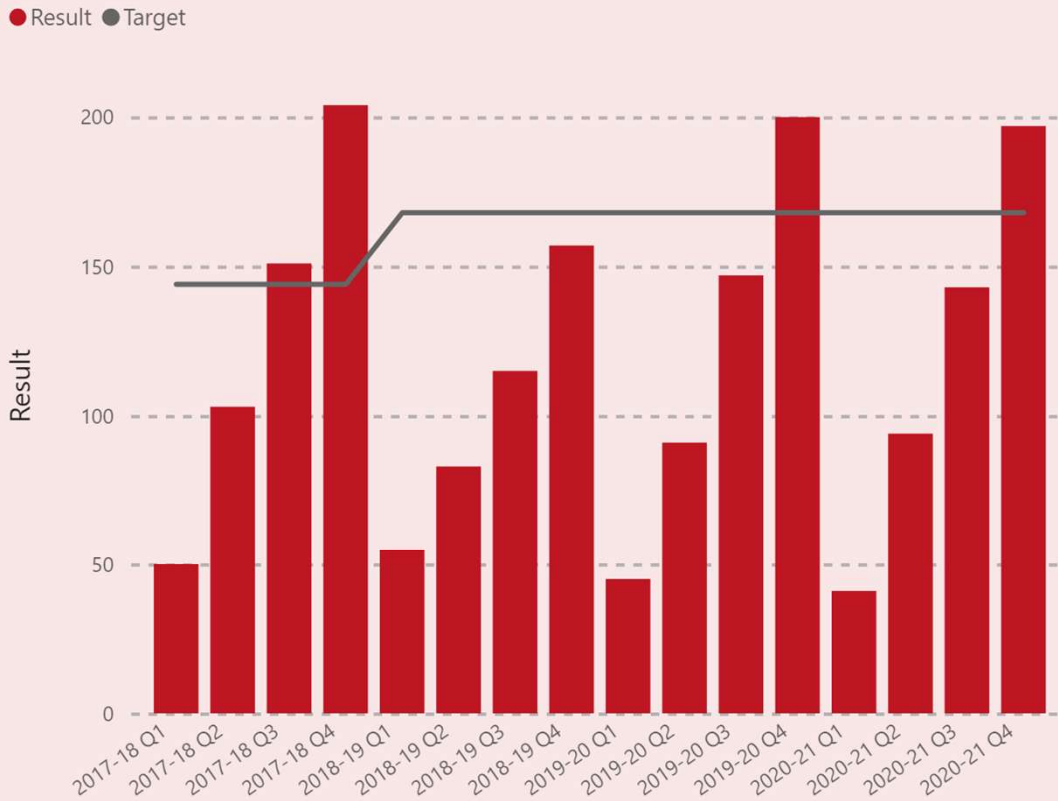
Year End Result



Supporting people out of poverty

The number of multi-agency interventions which supported rough sleepers into accommodation

Performance by Quarter



Latest Result

197

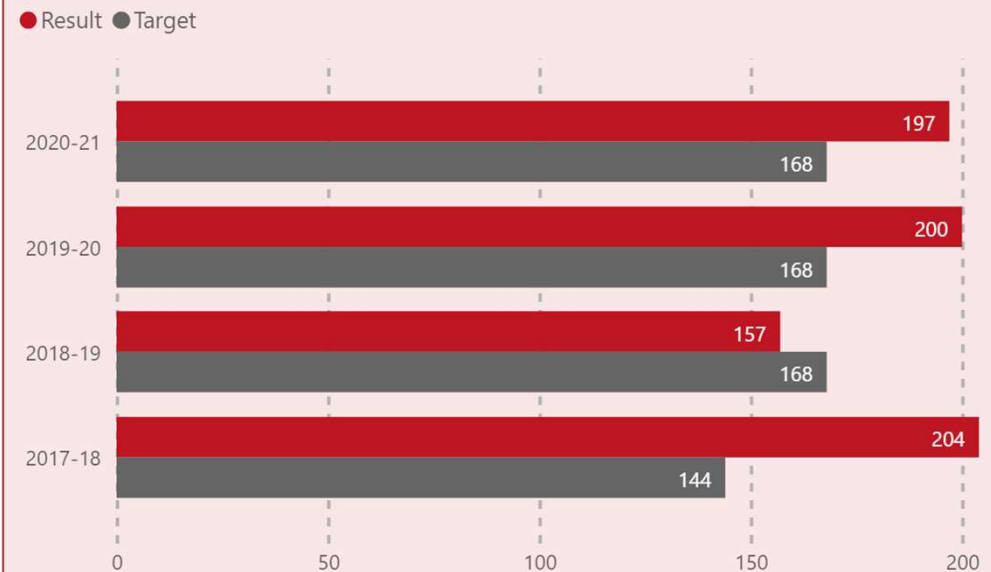
Current year target

168

Latest Performance: RAG vs Target



Year End Result

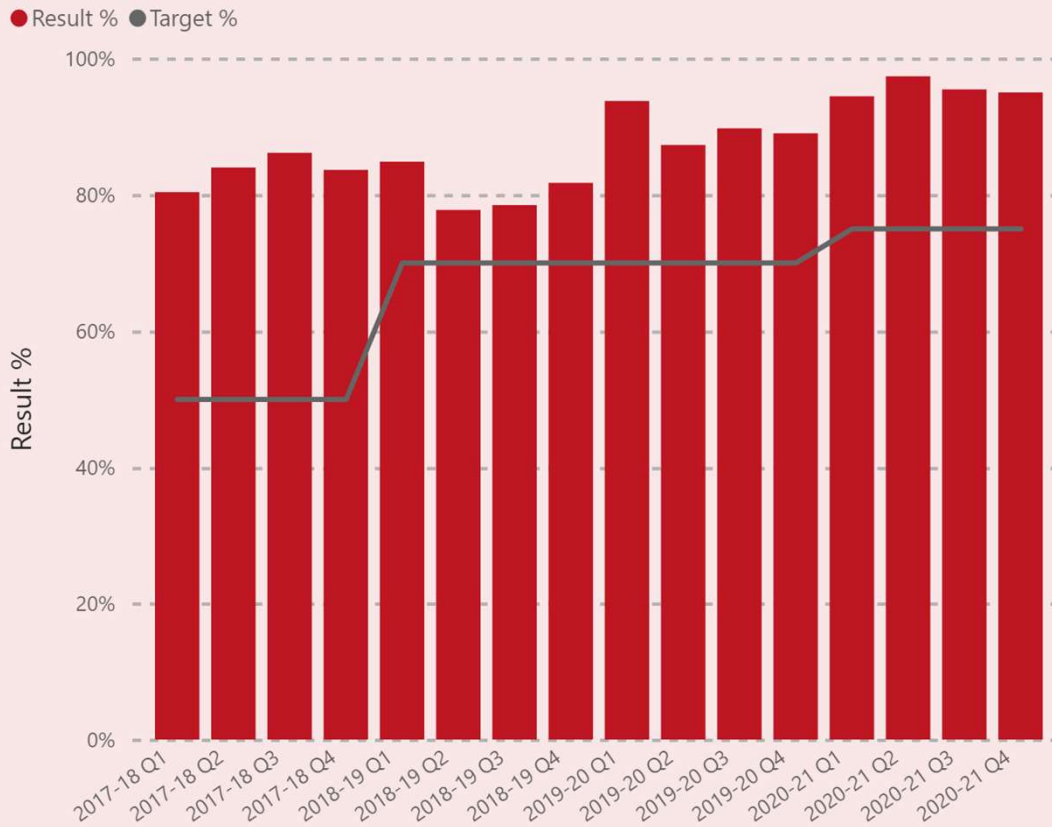


Supporting people out of poverty

Reporting Frequency: Quarterly
Data Presented Cumulatively? No
KPI Introduced: 2017-18
Most recent data point result:
2020-21 Q4

The percentage of people who experienced successful outcomes through the Homelessness Reconnection Service.

Performance by Quarter



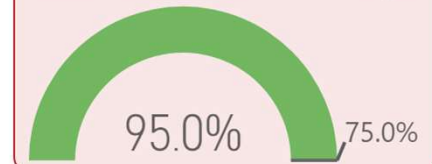
Latest Result

95.0%

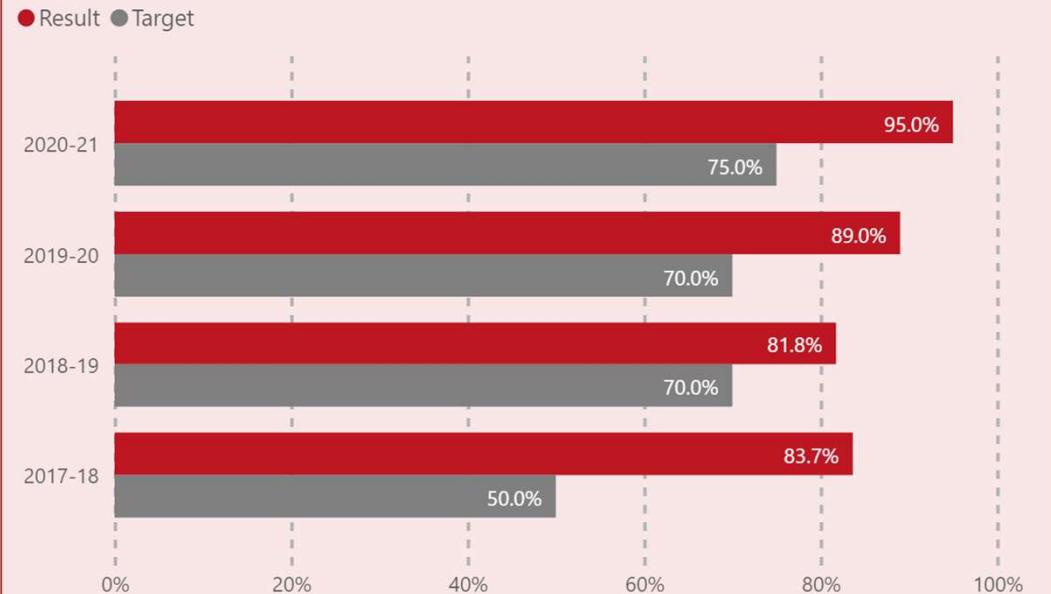
Current year target

75.0%

Latest Performance: RAG vs Target



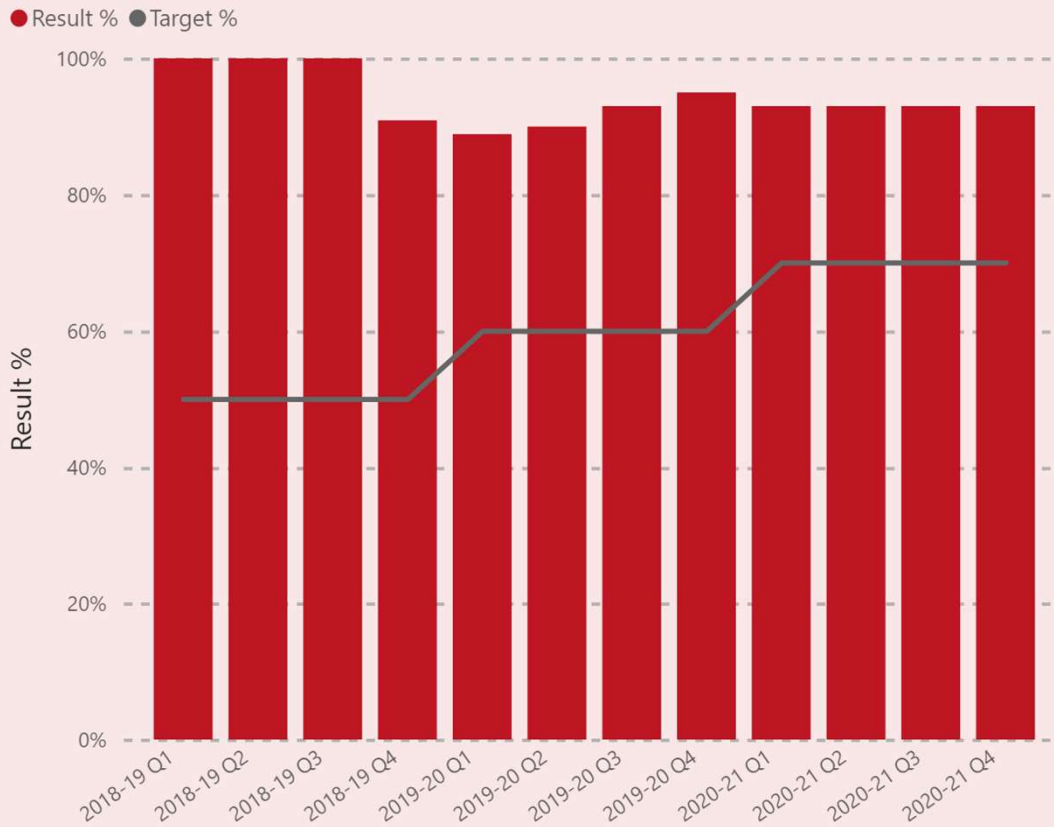
Year End Result



Supporting people out of poverty

The percentage of clients utilising Housing First for whom the cycle of homelessness was broken

Performance by Quarter



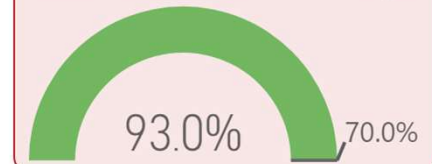
Latest Result

93.0%

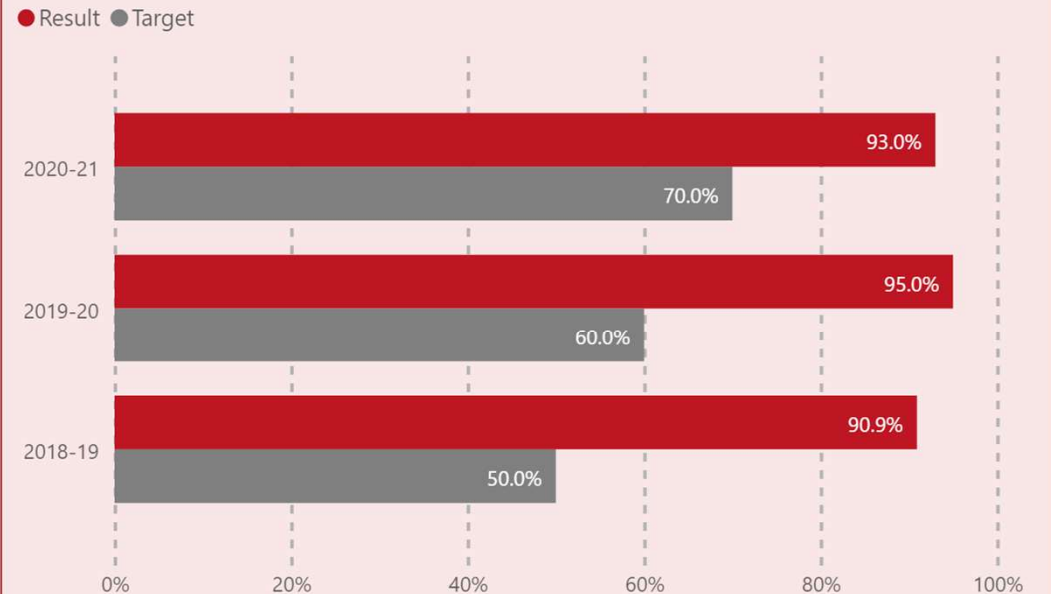
Current year target

70.0%

Latest Performance: RAG vs Target

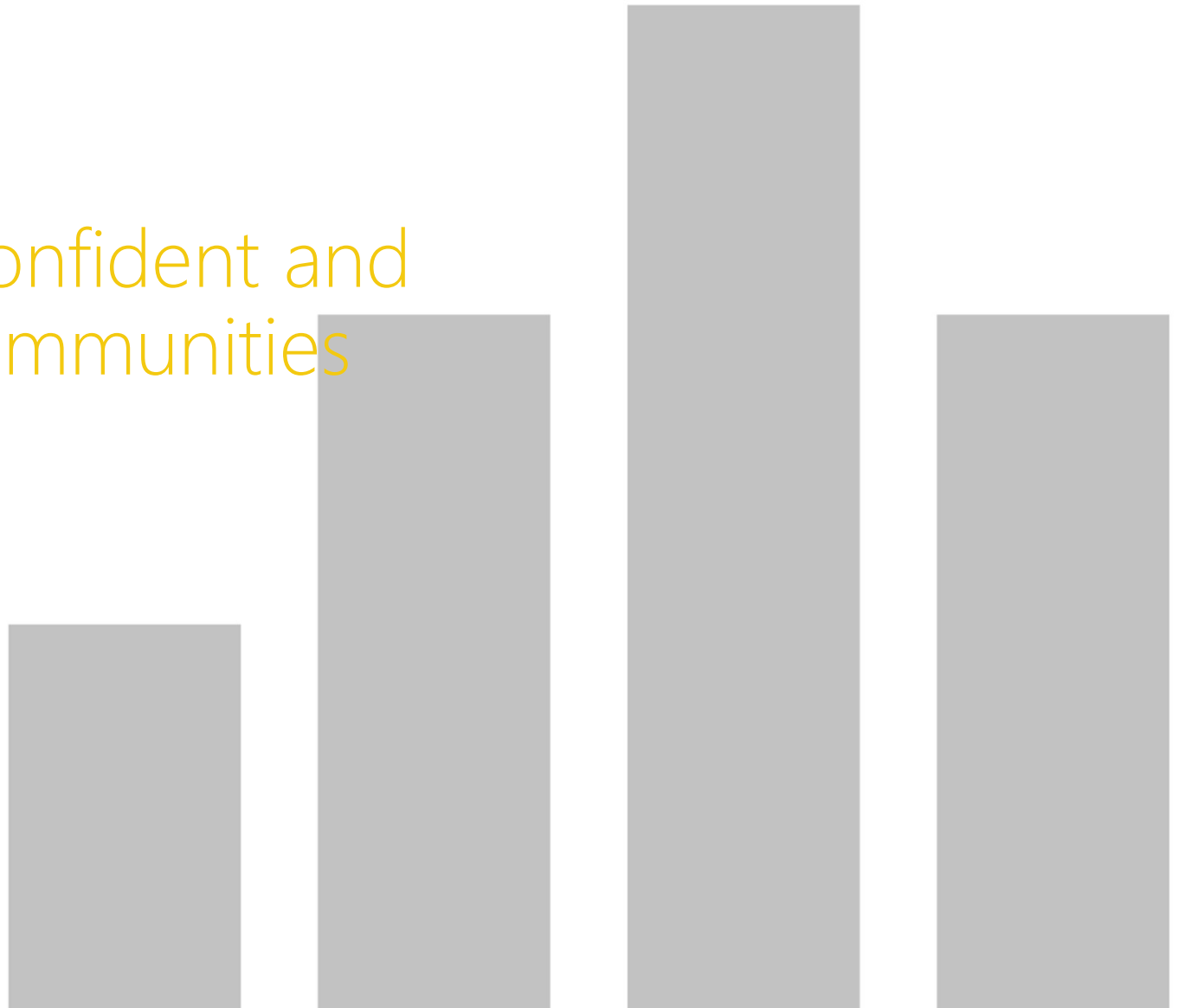


Year End Result

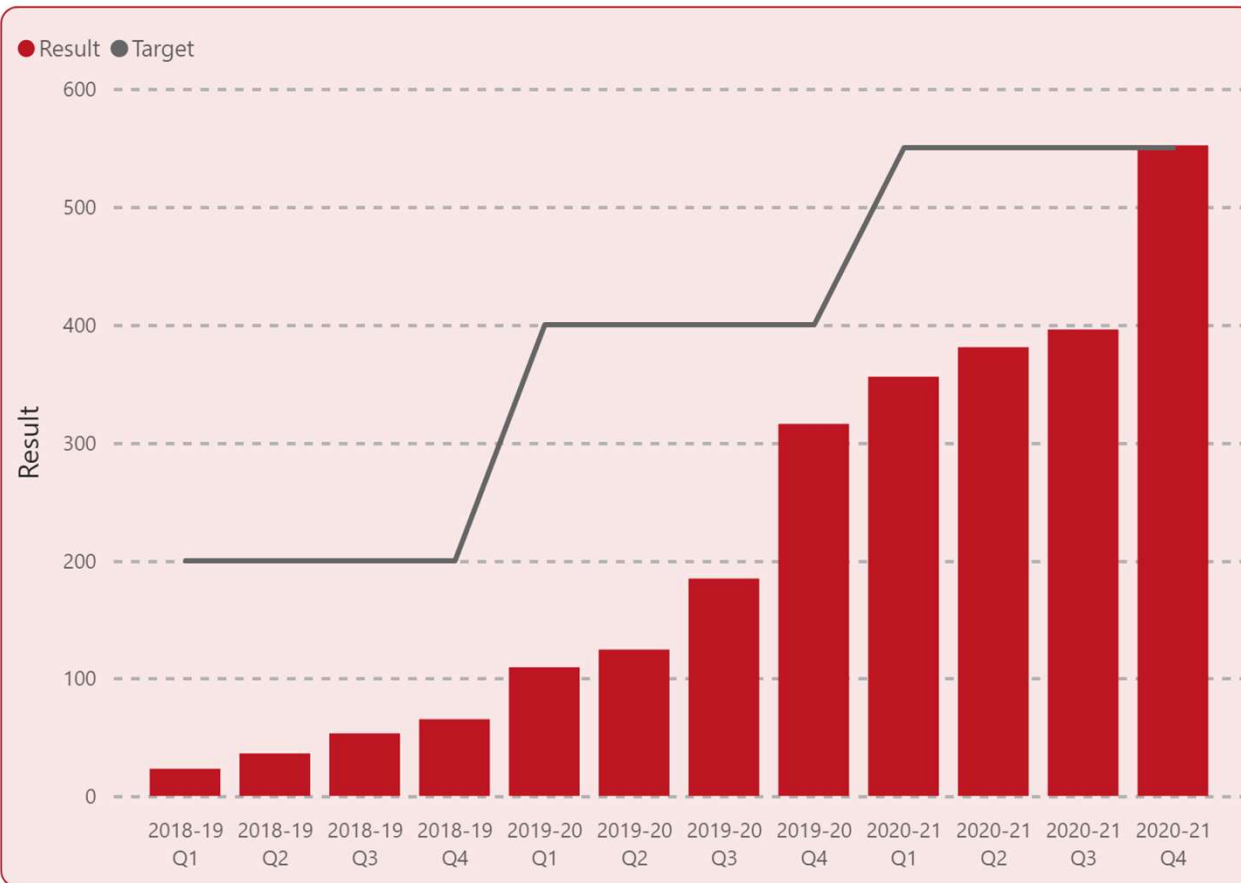


WBO 4 Safe, Confident and Empowered Communities PDF Version

[View in Power BI](#) ↗



Total number of new Council homes completed and provided



Latest Result

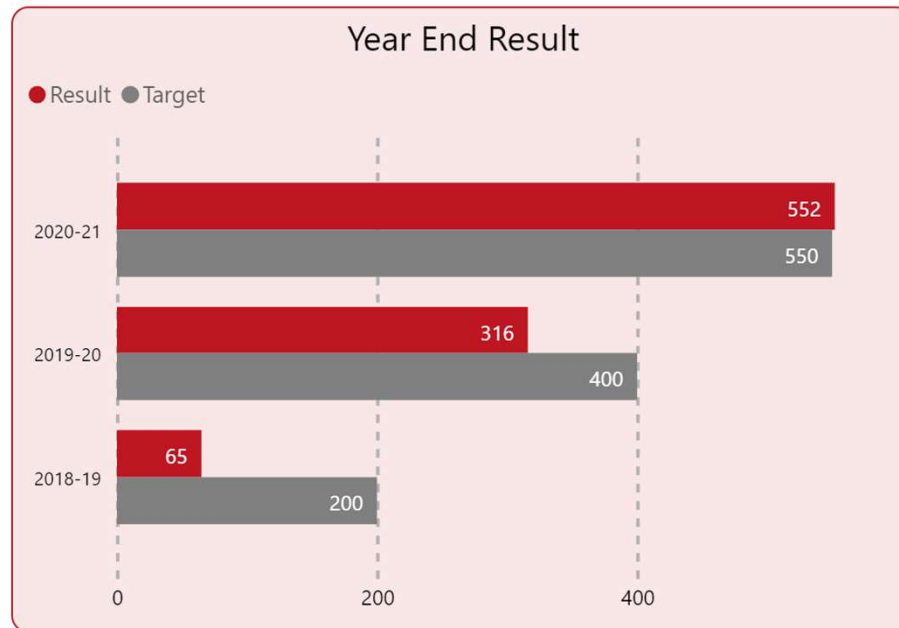
552

Current Year Target

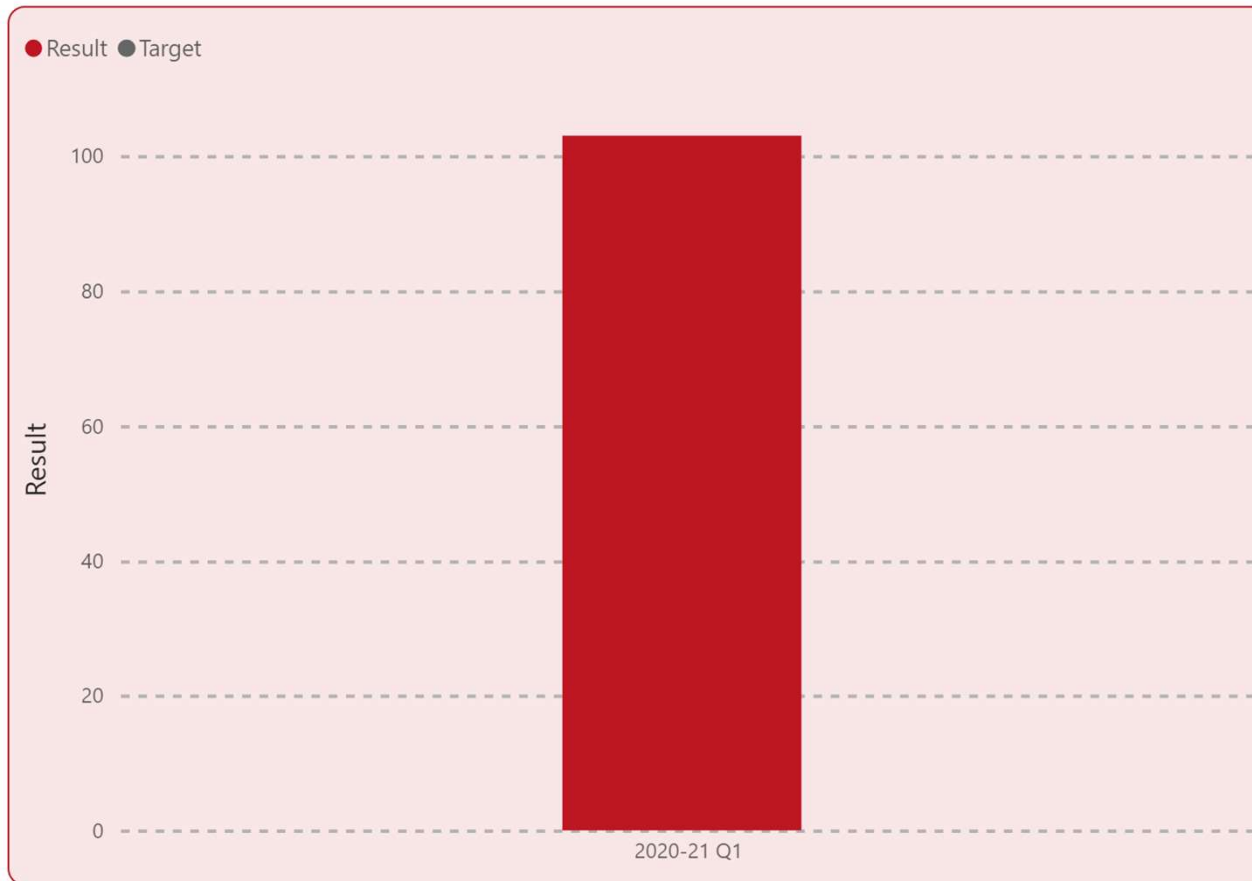
550

Latest Performance: RAG vs Target

552 vs 550



The number of Category 1 hazards removed from private sector properties following intervention from Shared Regulatory Services



Latest Result

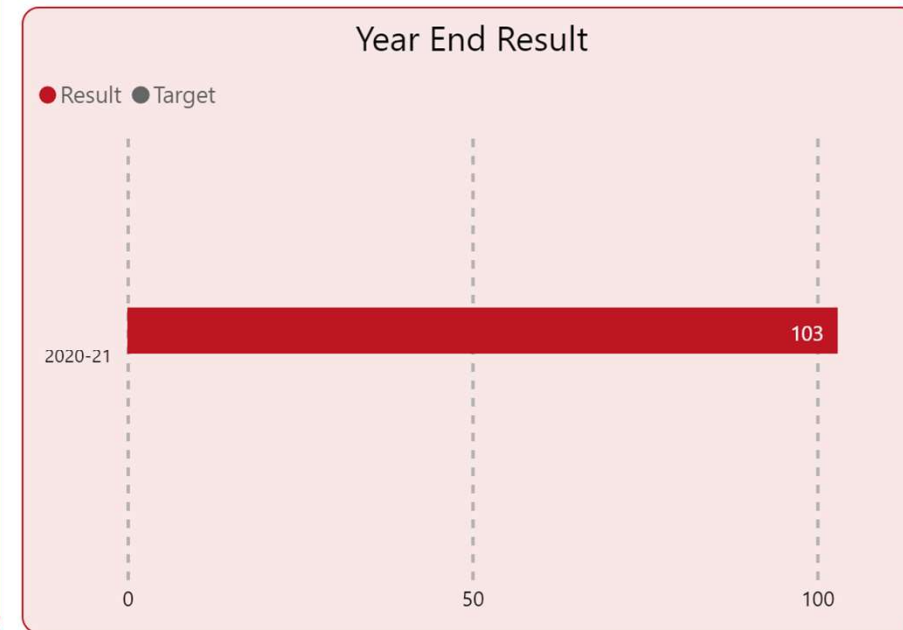
103

Current Year Target

(Blank)

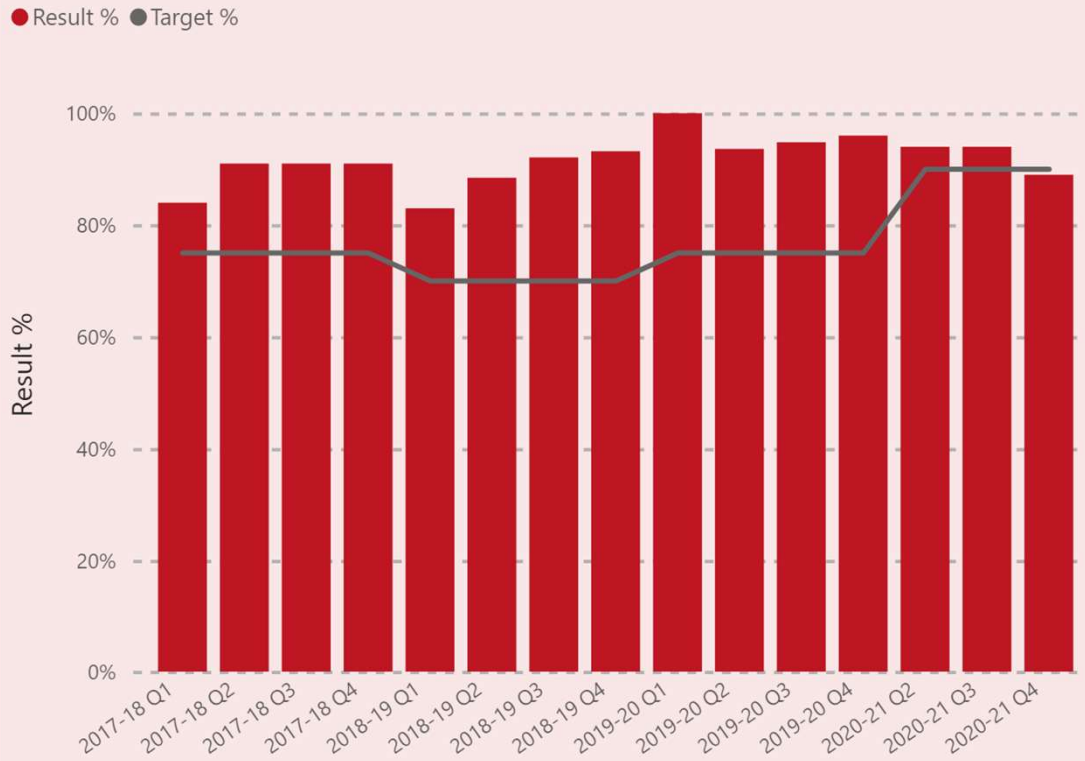
Latest Performance: RAG vs Target

103



The percentage of customers satisfied with completed regeneration projects

Performance by Quarter



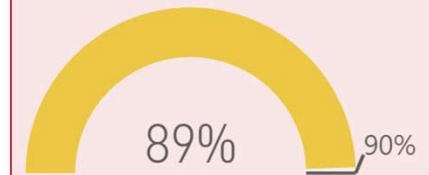
Latest Result

89%

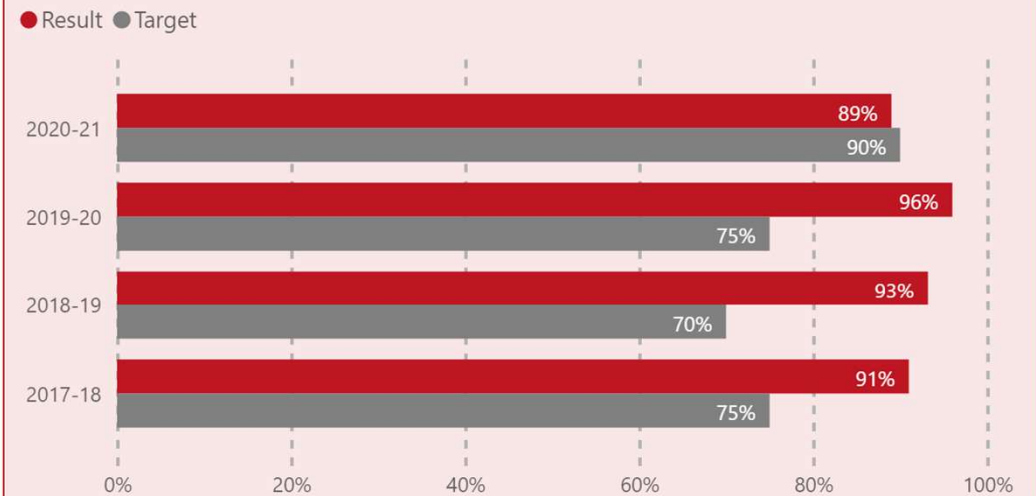
Current Year Target

90%

Latest Performance: RAG vs Target

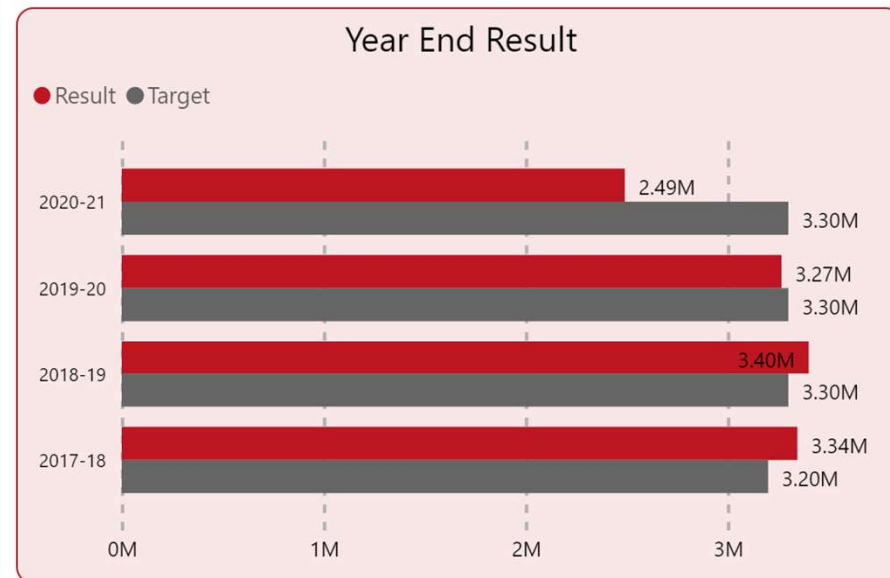
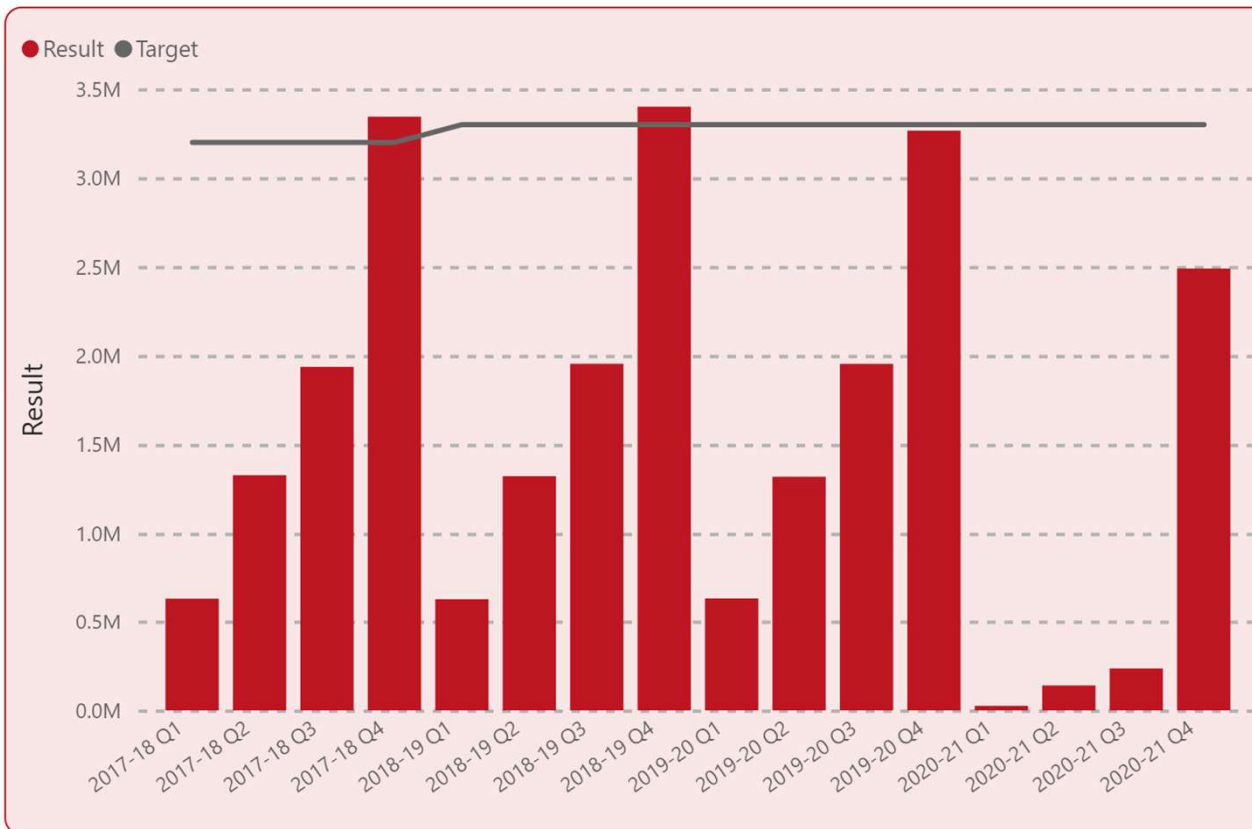


Year End Result



Q1 data 2020/21 was not available due to Covid

The number of visitors to libraries and Hubs across the city



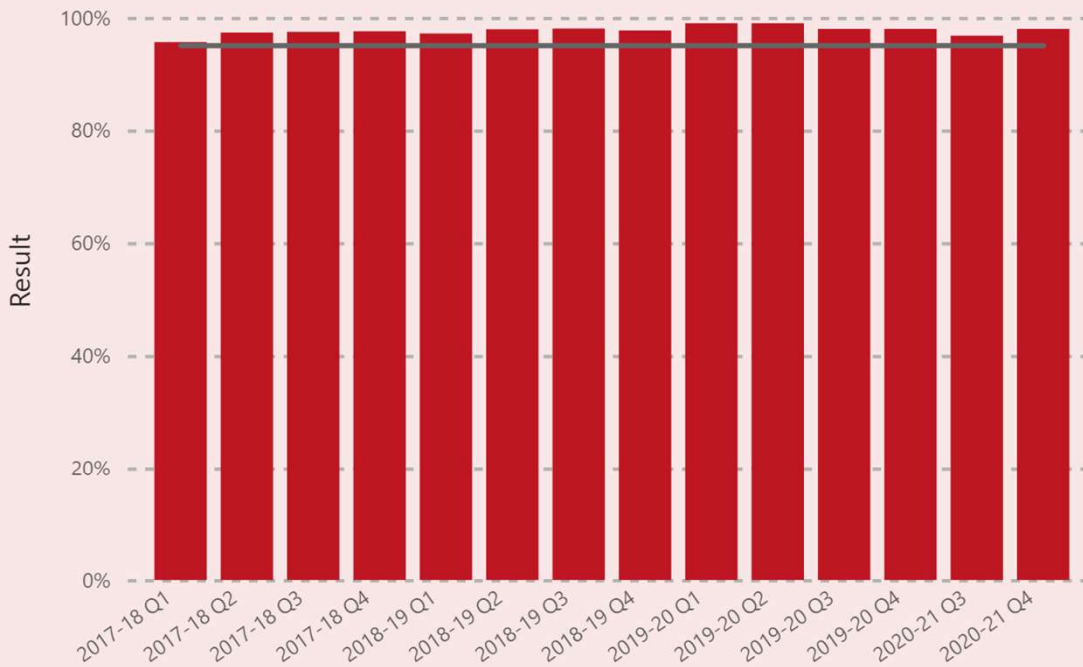
The drop in figures at libraries and hubs is due to closures to the public for large parts of Covid-19 pandemic. Quarter 4 figure includes virtual footfall figures for the whole of 2020/21 as well as physical footfall figures

Safe, confident and empowered communities

The percentage of customers who agreed with the statement 'Overall the Hub met my requirements/ I got what I needed'

Performance by Quarter

● Result ● Target



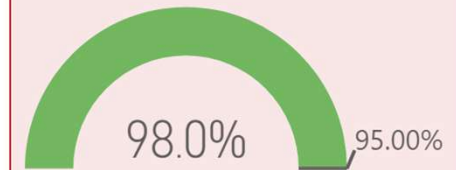
Latest Result

98.0%

Current Year Target

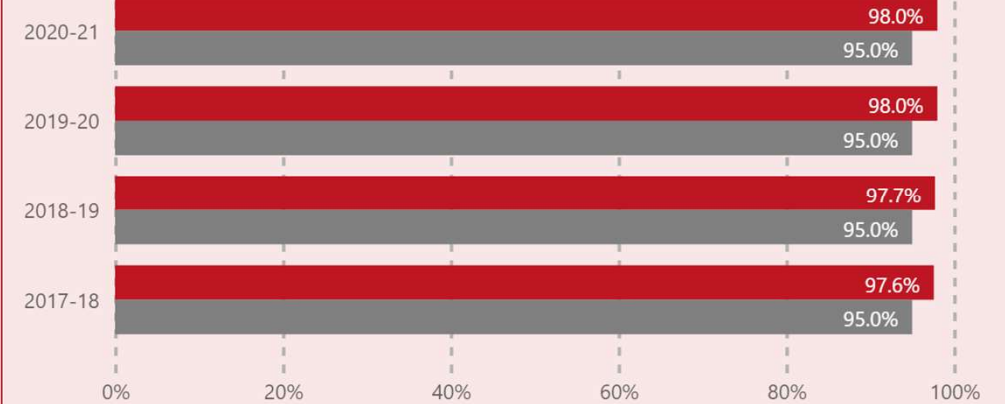
95.0%

Latest Performance: RAG vs Target



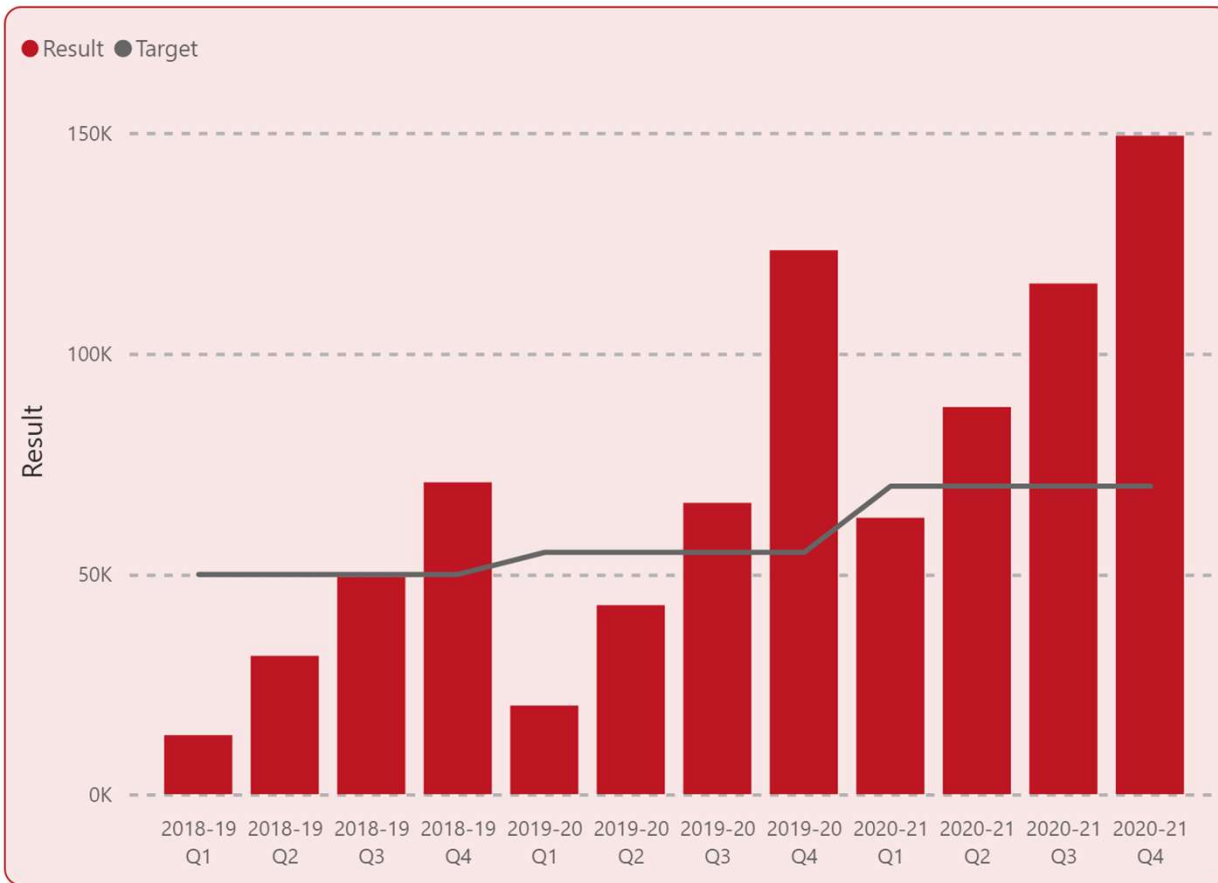
Year End Result

● Result ● Target



Quarter 1 and Quarter 2 data 2020/21 were not available due to Covid-19

The number of visits (page views) to the volunteer portal



Latest Result

149.3K

Current Year Target

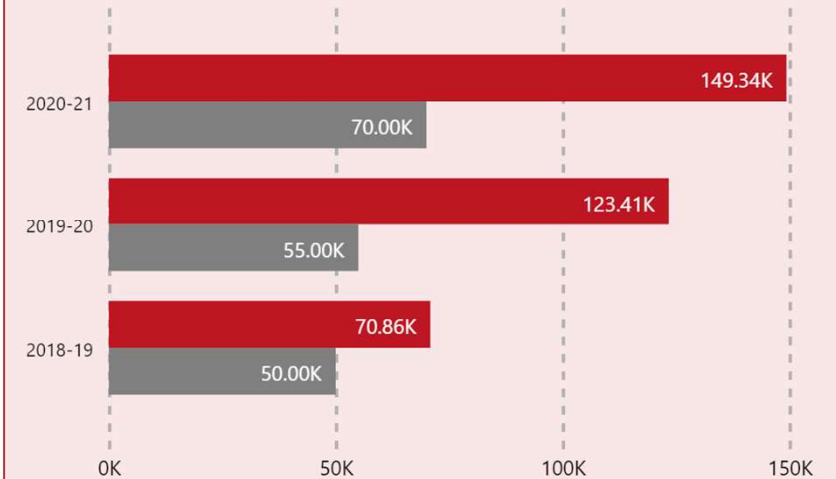
70.0K

Latest Performance: RAG vs Target



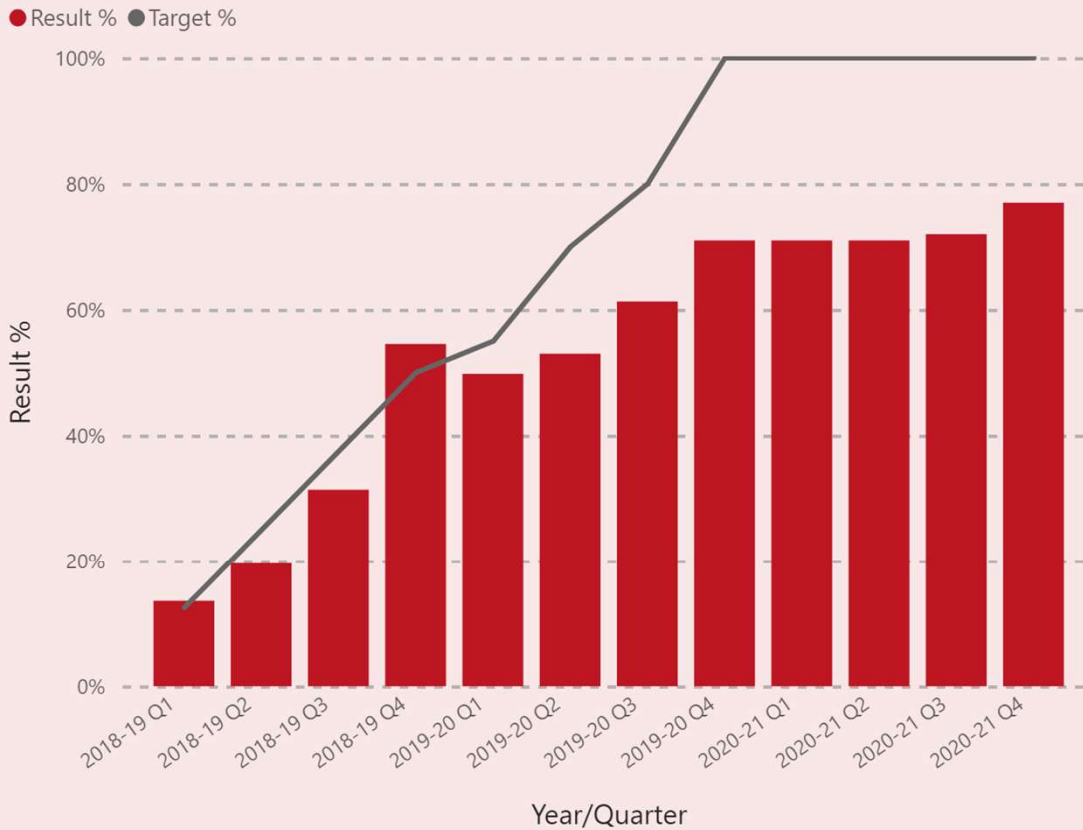
Year End Result

● Result ● Target



The percentage of Council staff completing Safeguarding Awareness Training

Performance by Quarter



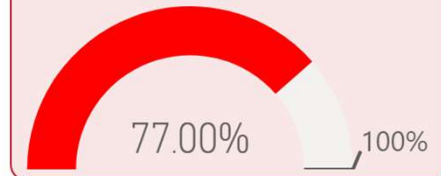
Latest Result

77.0%

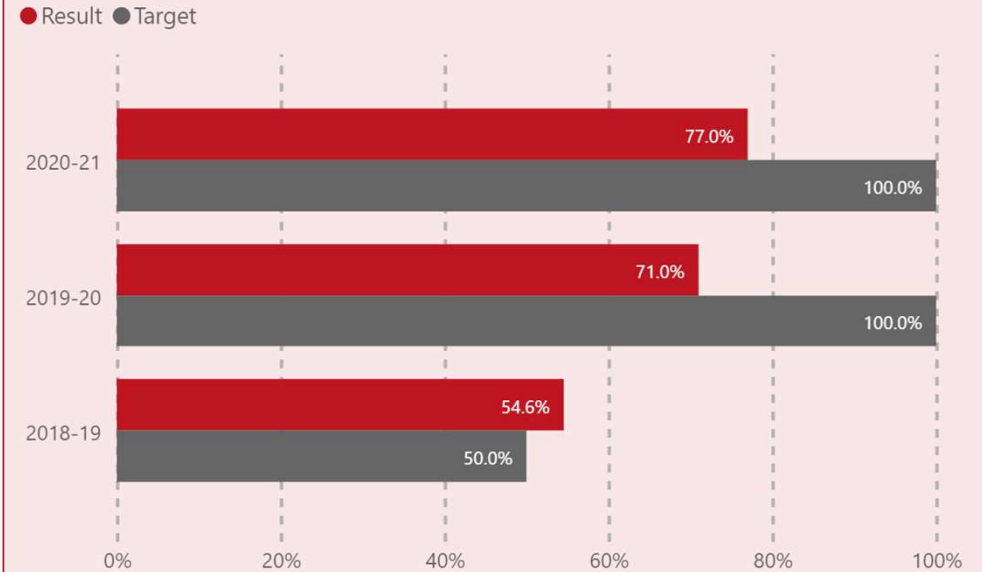
Current Year Target

100%

Latest Performance: RAG vs Target

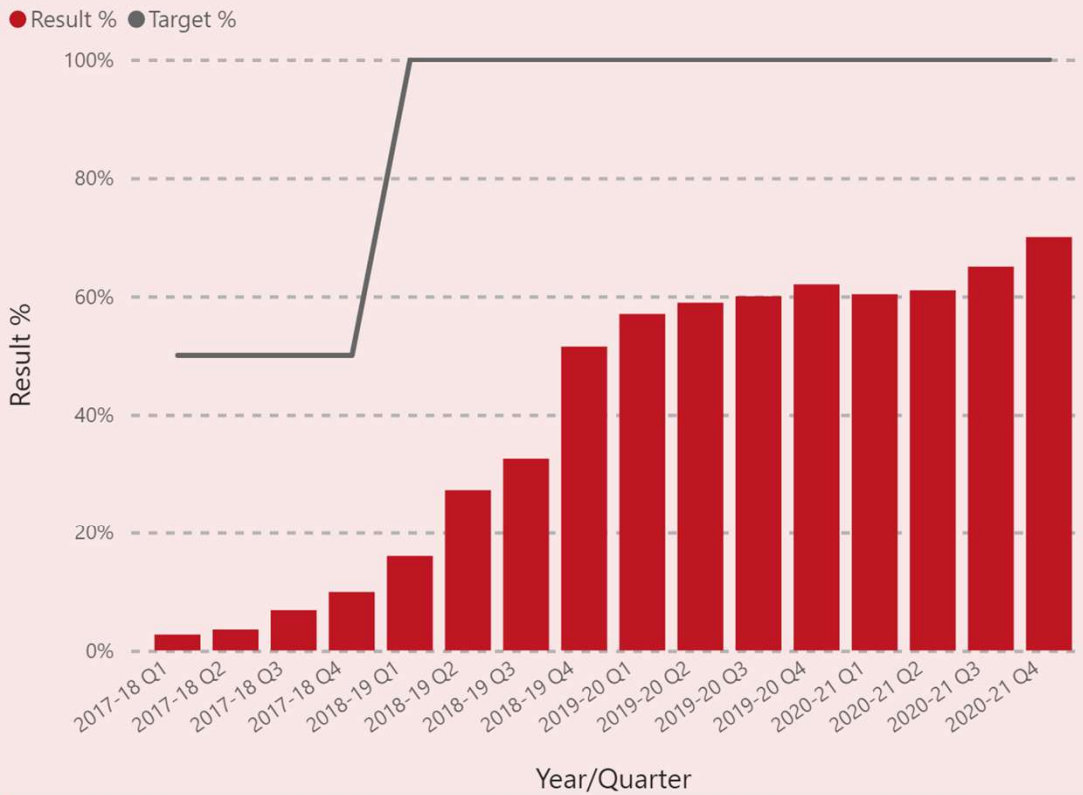


Year End Result



The percentage of Council staff completing the Level 1 online module of the National Training Framework on violence against women, domestic abuse and sexual violence.

Performance by Quarter



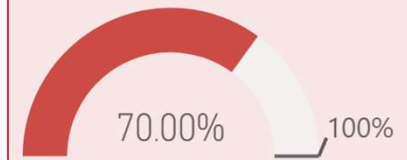
Latest Result

70.0%

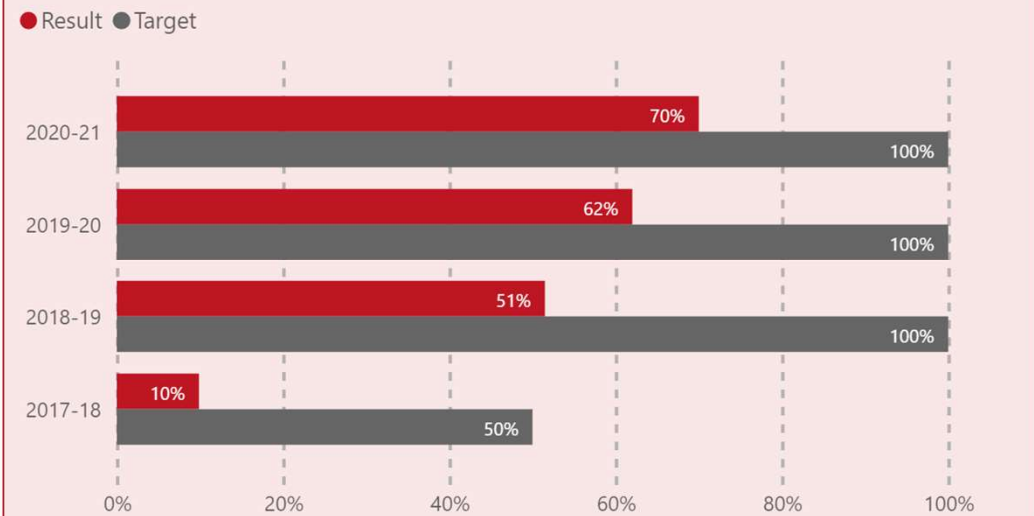
Current Year Target

100%

Latest Performance: RAG vs Targ...



Year End Result



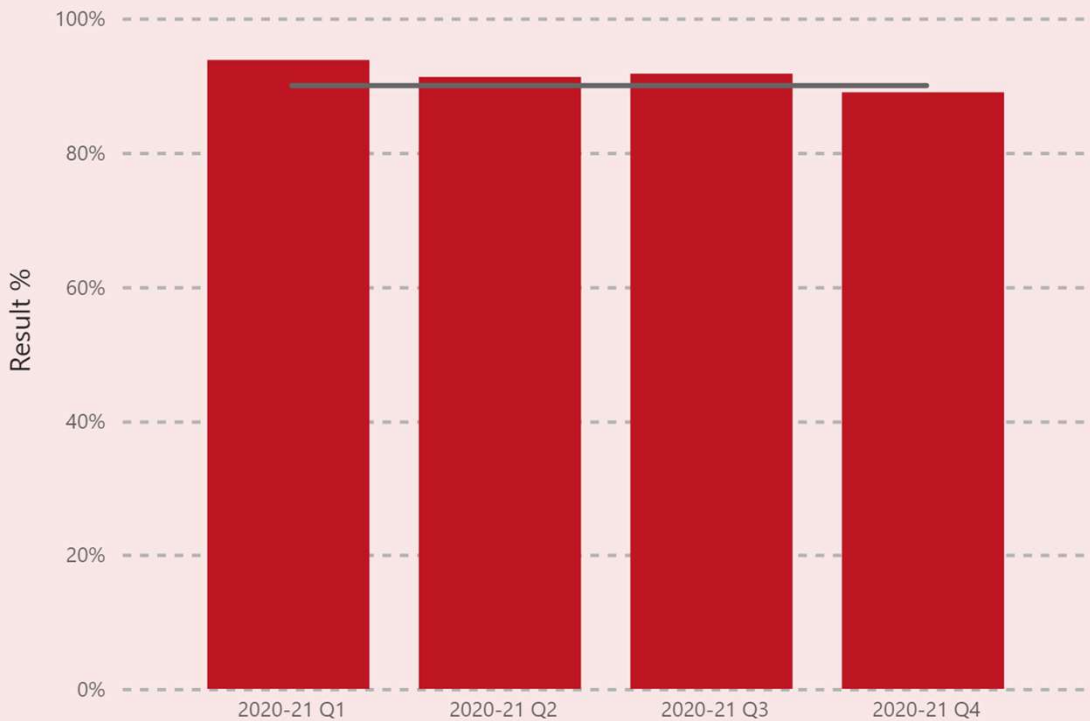
Safe, confident and empowered communities

Reporting Frequency: Quarterly
Data Presented Cumulatively? No
KPI Introduced: 2020-21
Most recent data point result:
2020-21 Q4

The percentage of high risk domestic abuse victims referred by South Wales Police attempted contact by the specialist service within one calendar day of receiving the referral

Performance by Quarter

● Result % ● Target %



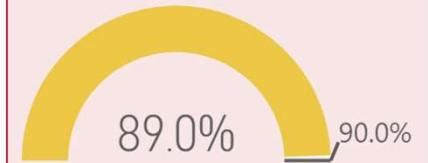
Latest Result

89.0%

Current Year Target

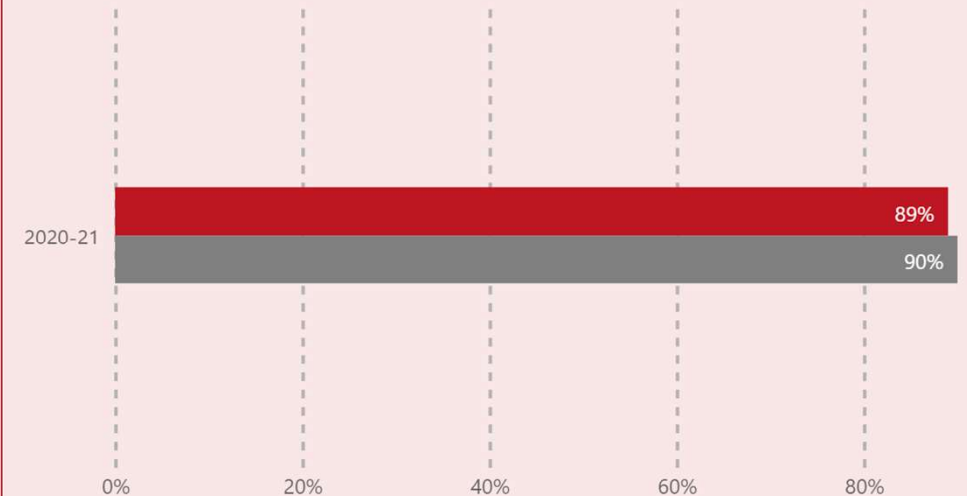
90.0%

Latest Performance: RAG vs Target



Year End Result

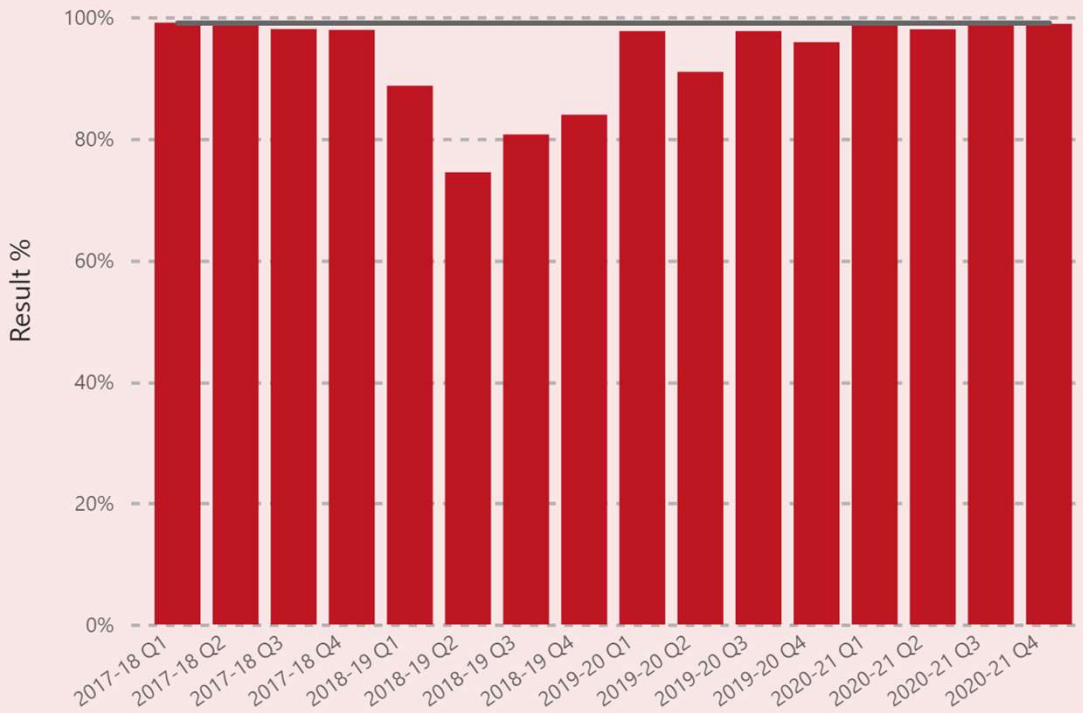
● Result ● Target



The percentage of adult protection enquiries completed within seven days

Performance by Quarter

● Result % ● Target %



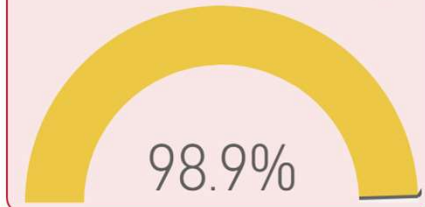
Latest Result

98.9%

Current Year Target

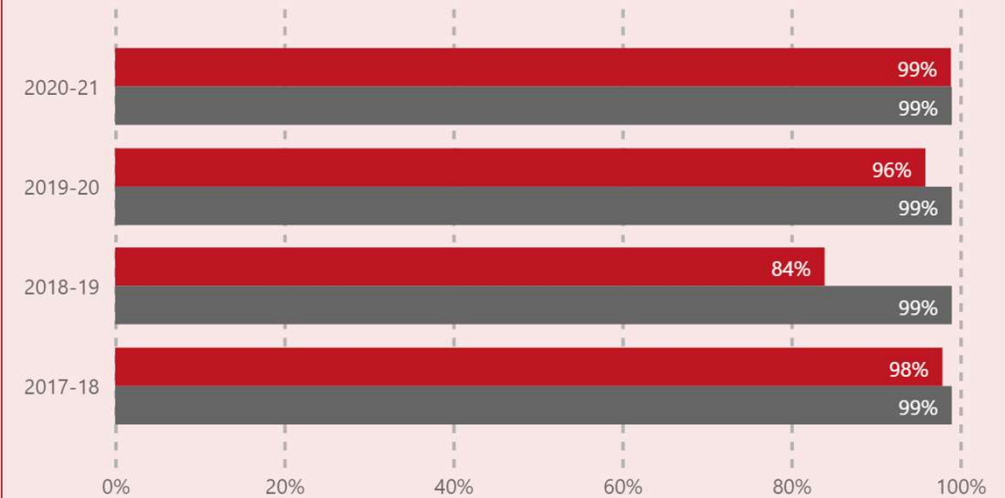
99.0%

Latest Performance: RAG vs Target

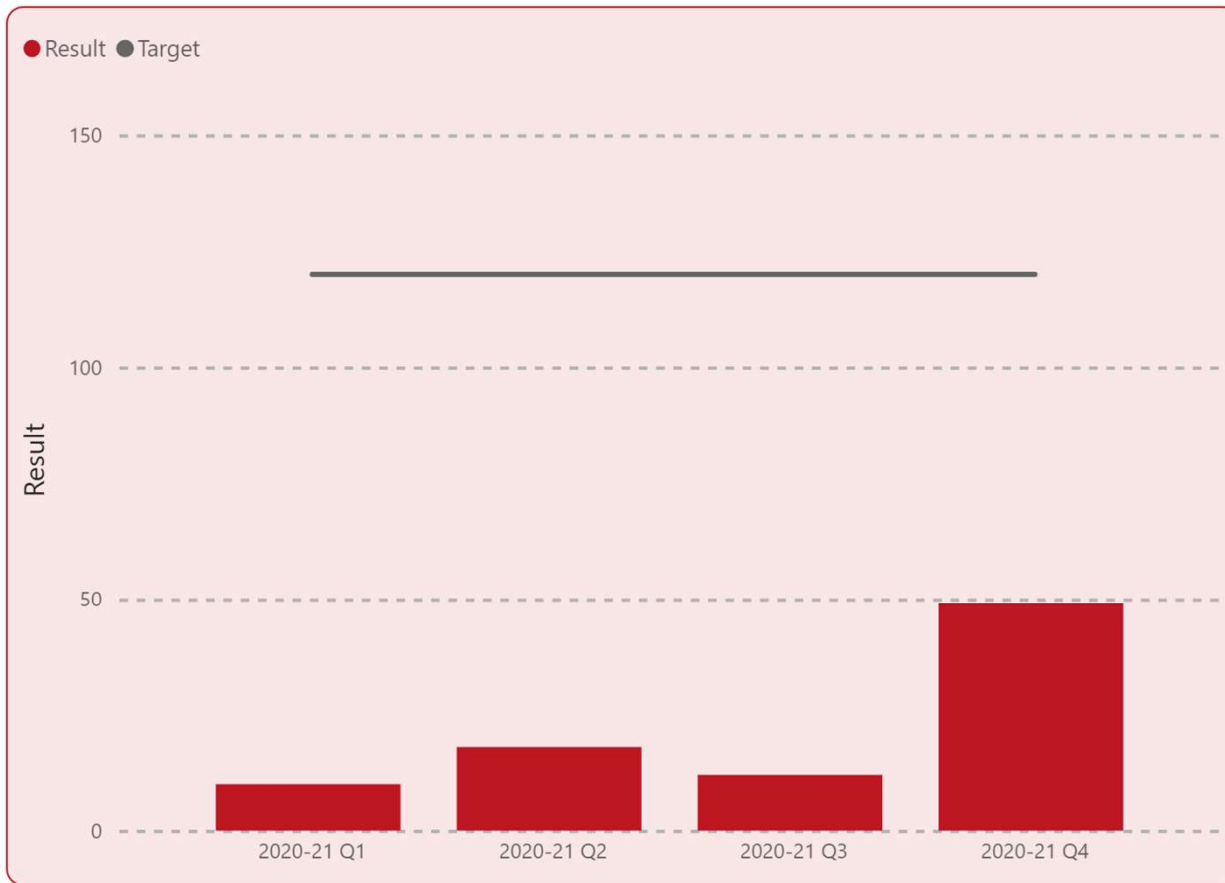


Year End Result

● Result ● Target



The number of first time entrants into the Youth Justice system



Latest Result

49

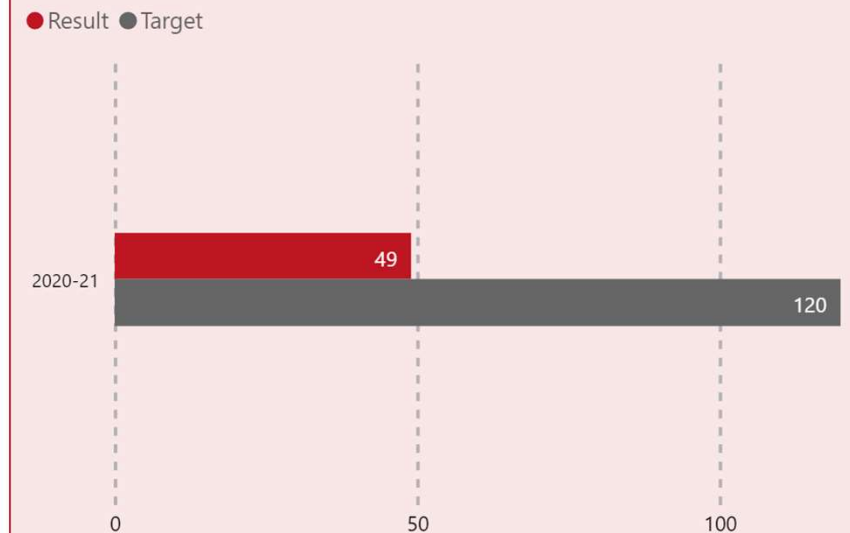
Current Year Target

120

Latest Performance: RAG vs Target



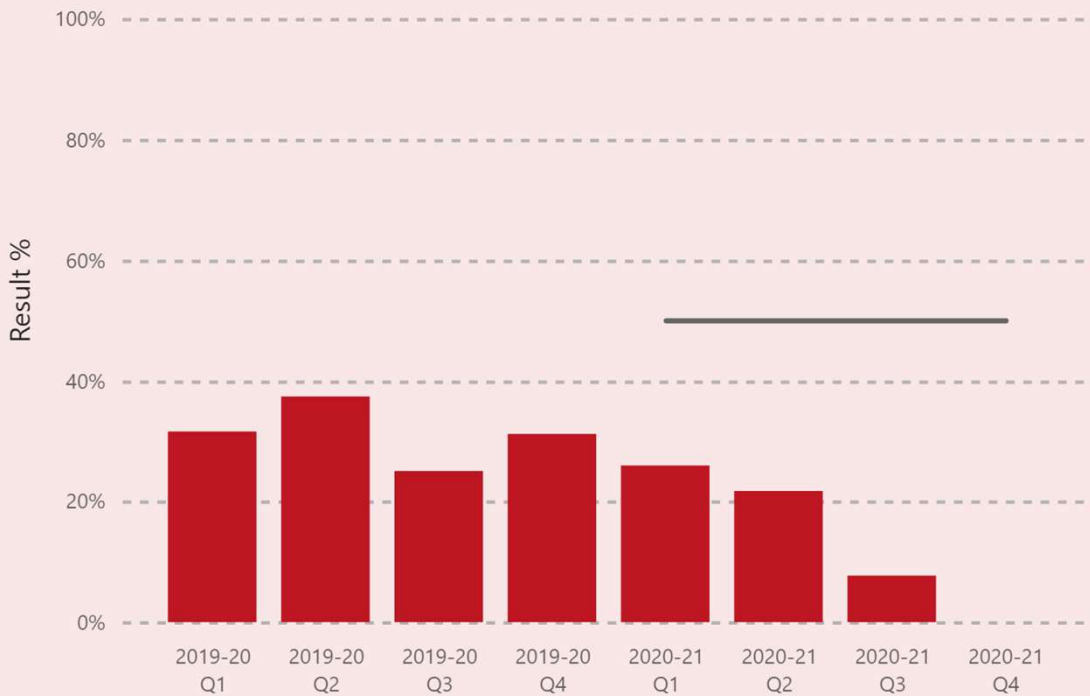
Year End Result



The percentage of children re-offending within six months of their previous offence

Performance by Quarter

● Result % ● Target %



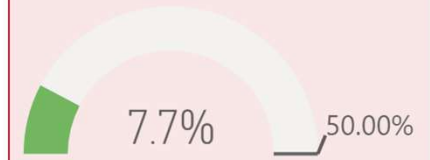
Latest Result

7.7%

Current Year Target

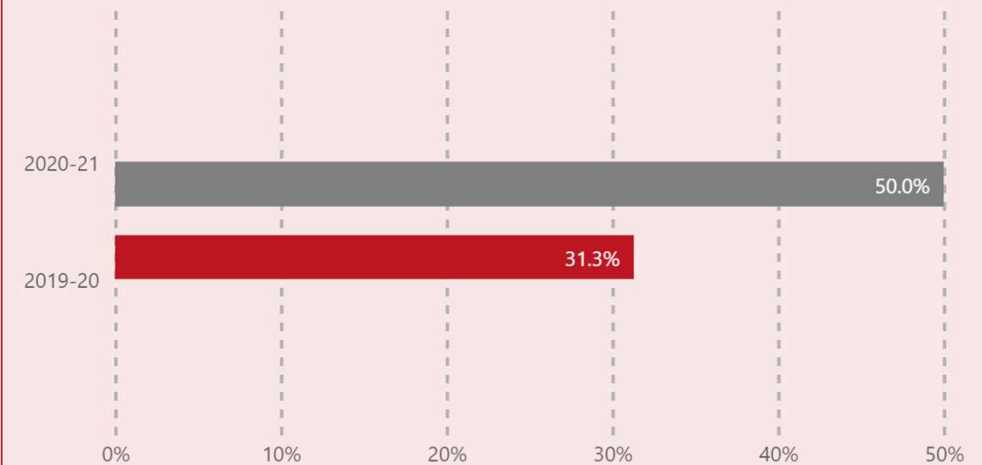
50%

Latest Performance: RAG vs Target



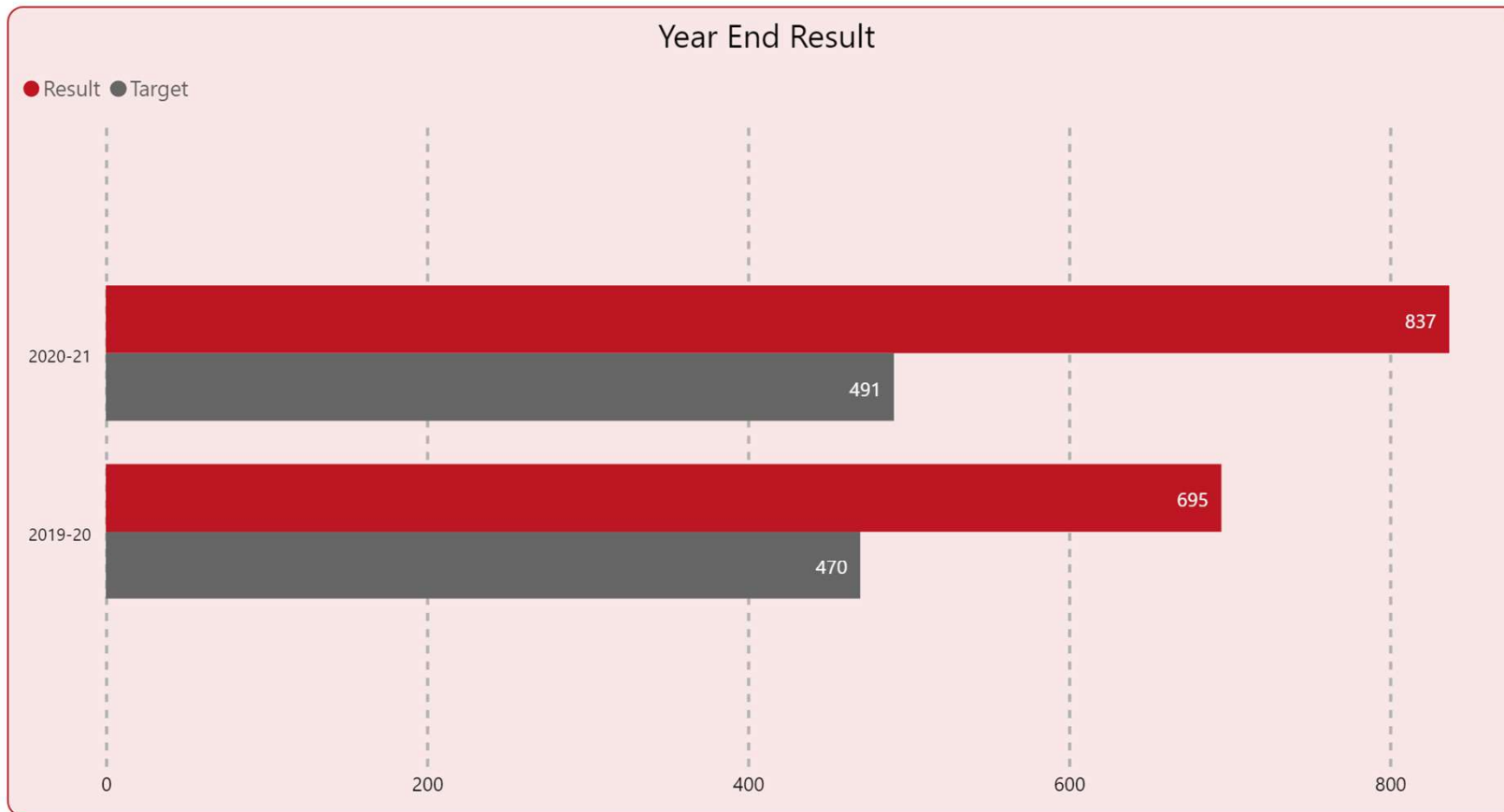
Year End Result

● Result ● Target



Target introduced 2020/21. Quarter 4 will not be available until June 2021

The number of staff with Welsh language skills



Latest Result

837

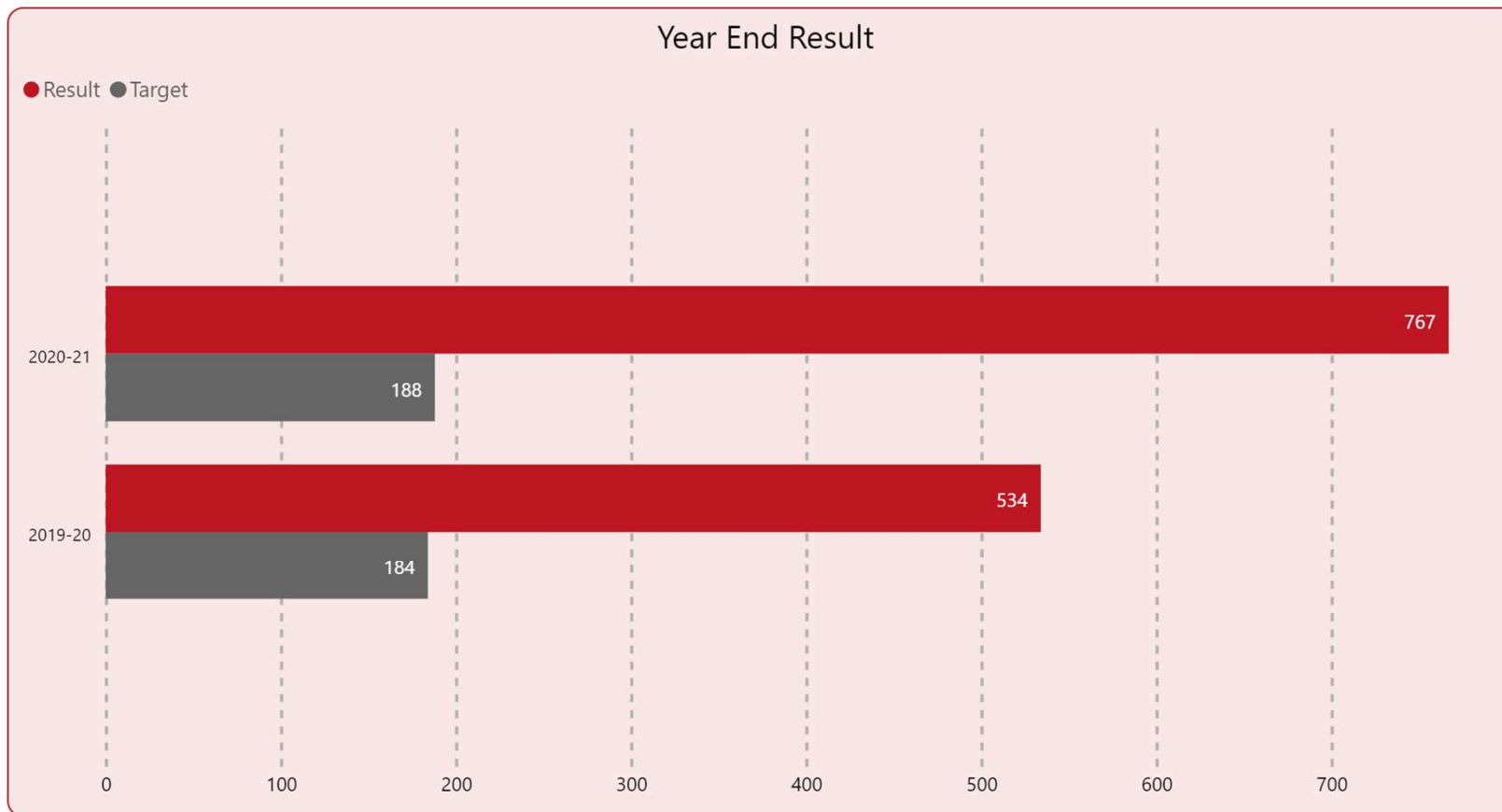
Current Year Target

491

Latest Performance: RAG vs Target



The number of staff attending Welsh language courses



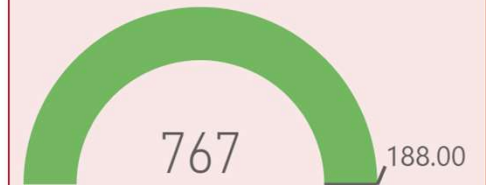
Latest Result

767

Current Year Target

188

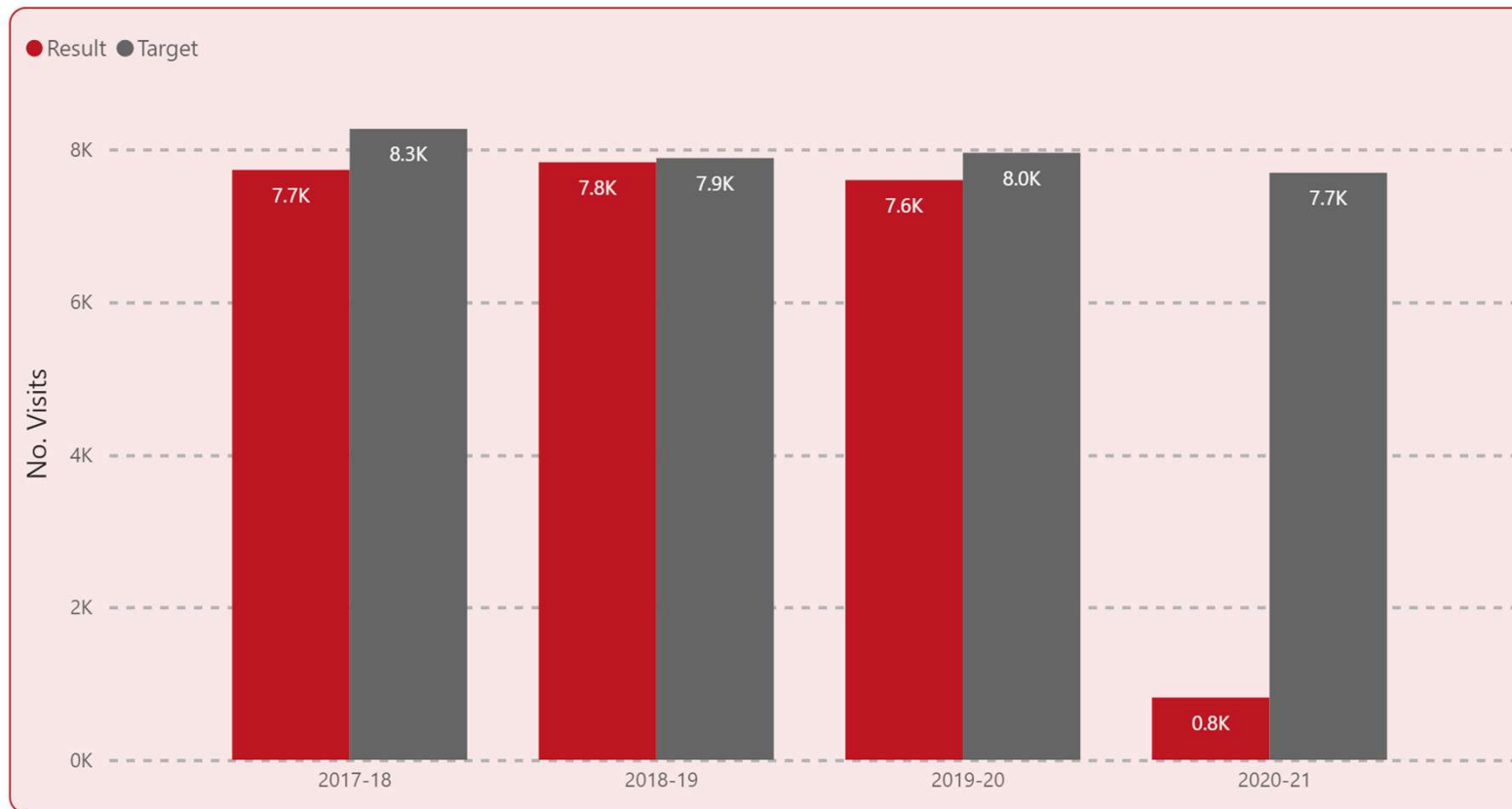
Latest Performance: RAG vs Target



Safe, confident and empowered communities

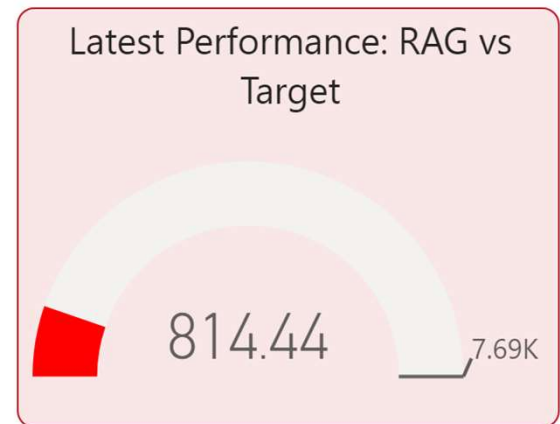
Reporting Frequency: Annually
Data Presented Cumulatively? No
KPI Introduced: 2017-18
Most recent data point result:
2020-21

The number of visits to Local Authority sport and leisure centres during the year per 1,000 population where the visitor will be participating in physical activity



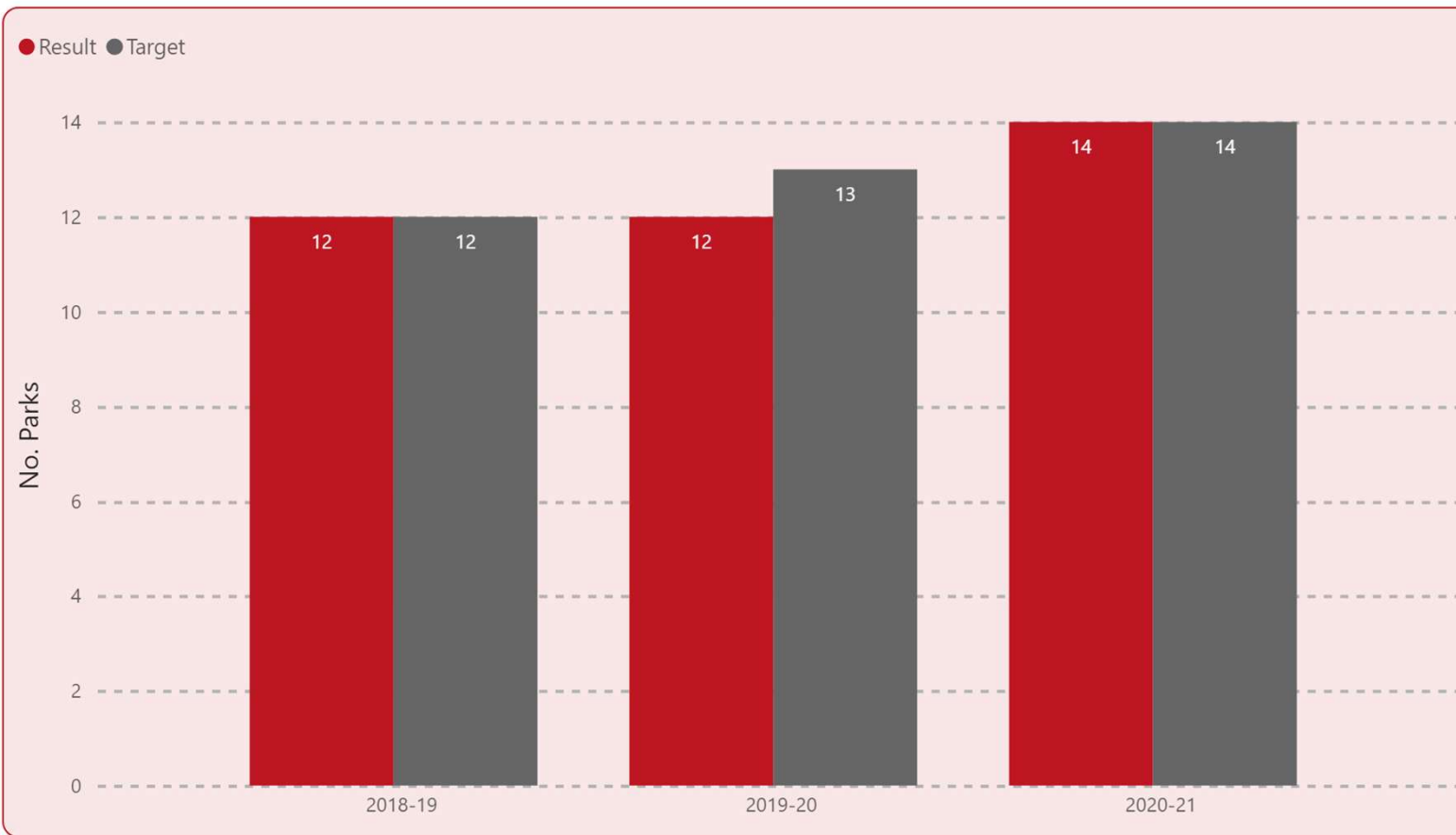
Latest Result
814

Current Year Target
7,692



Covid-19 has significantly affected KPI due to closure of centres during lockdowns and social distancing measures

The number of Green Flag parks and open spaces



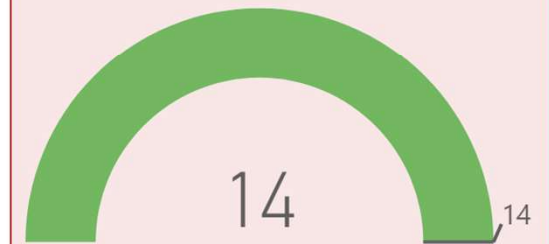
Latest Result

14

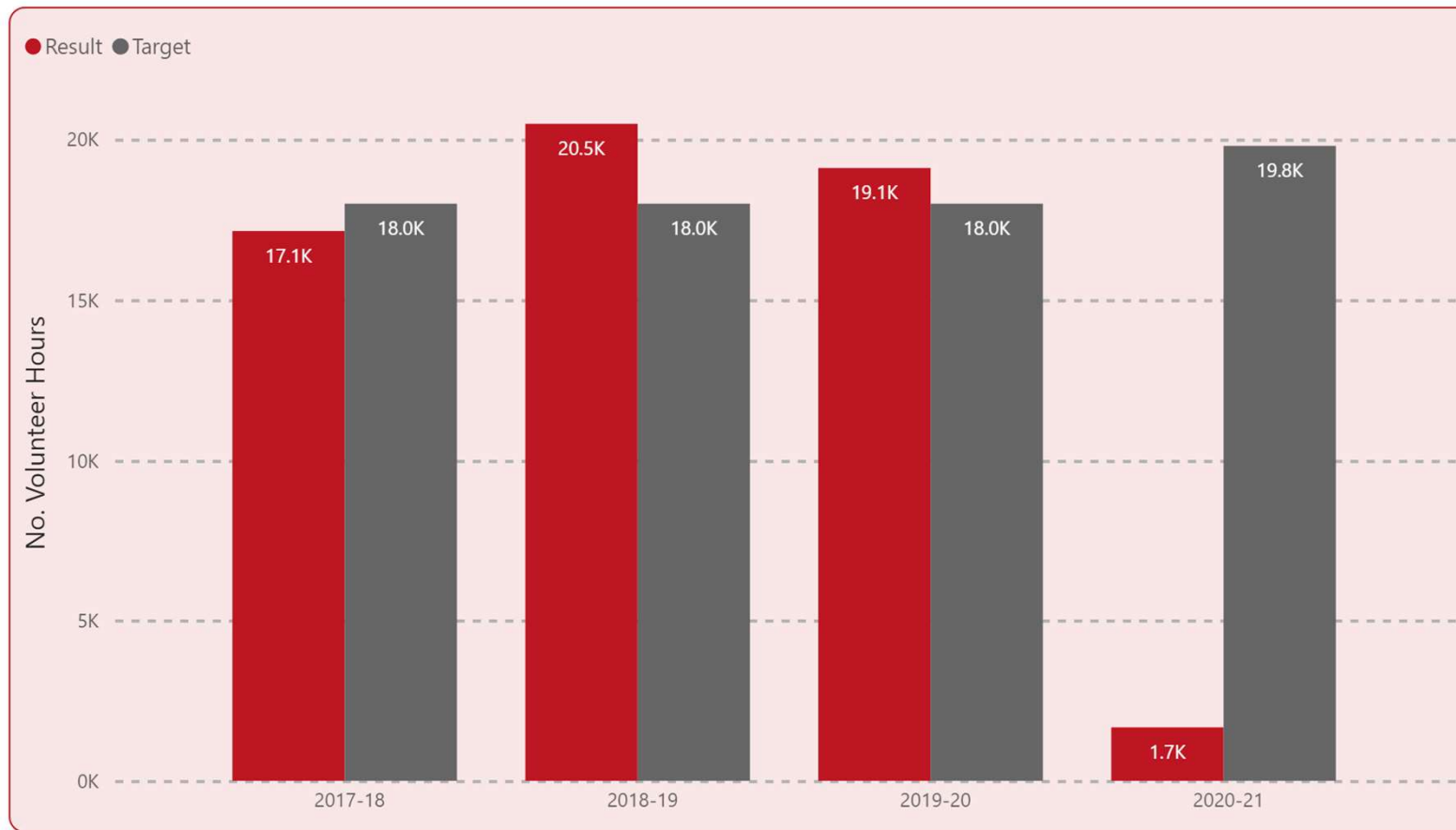
Current Year Target

14

Latest Performance: RAG vs Target



The number of volunteer hours committed to parks and green spaces



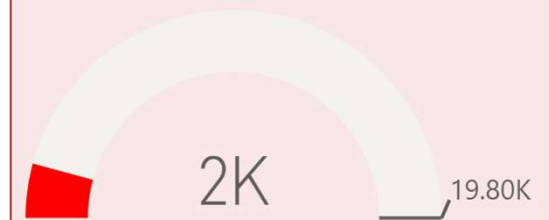
Latest Result

1,665

Current Year Target

19,800

Latest Performance: RAG vs Target



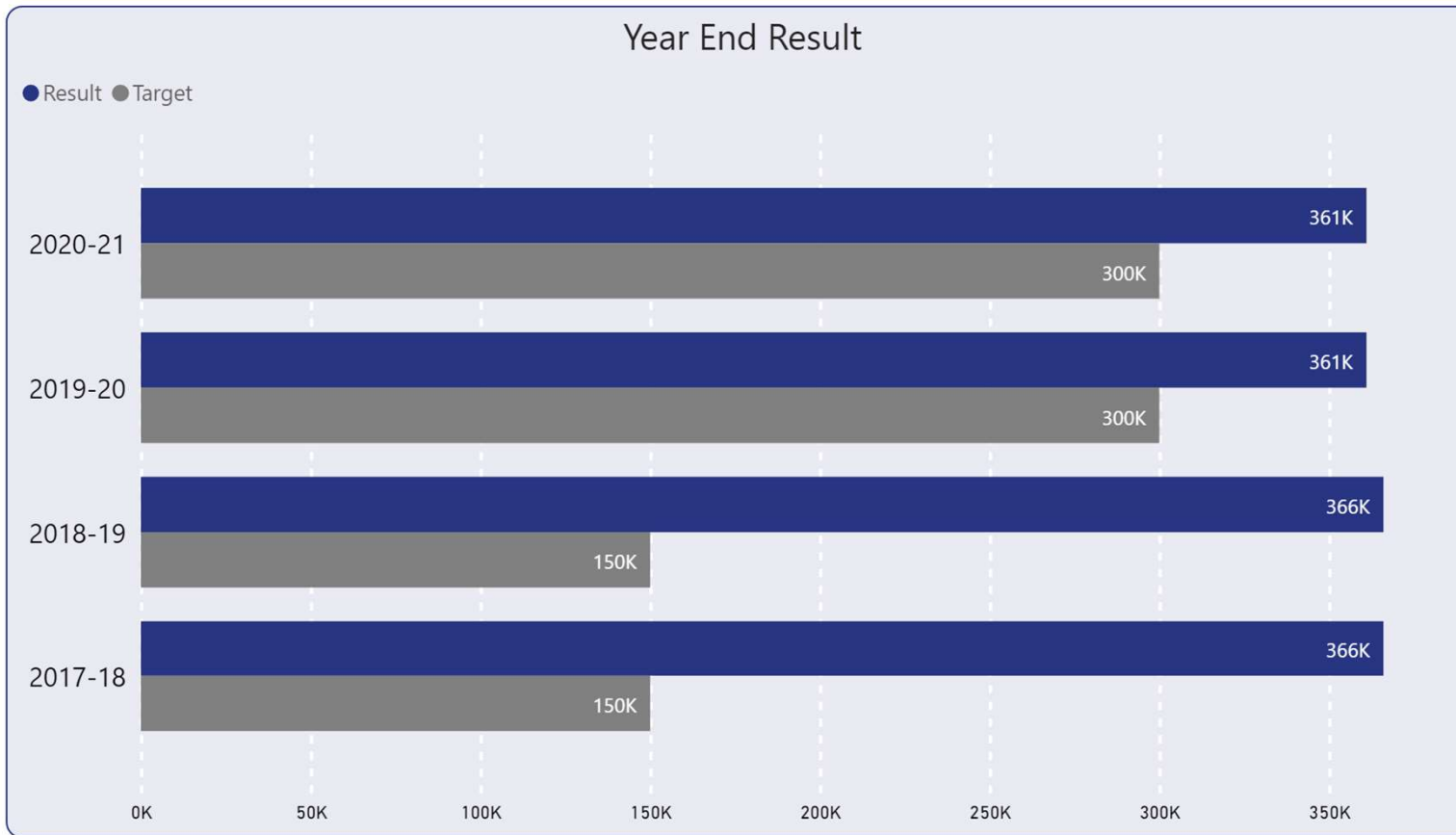
WBO 5 A Capital City That Works for Wales PDF Version

[View in Power BI](#) ↗



A capital city that works for Wales

The amount of 'Grade A' office space committed to in Cardiff (sq. ft.). (This is a rolling two-year target.)



Latest Result

361K

Current Year Target

300K

Latest Performance: RAG vs Target

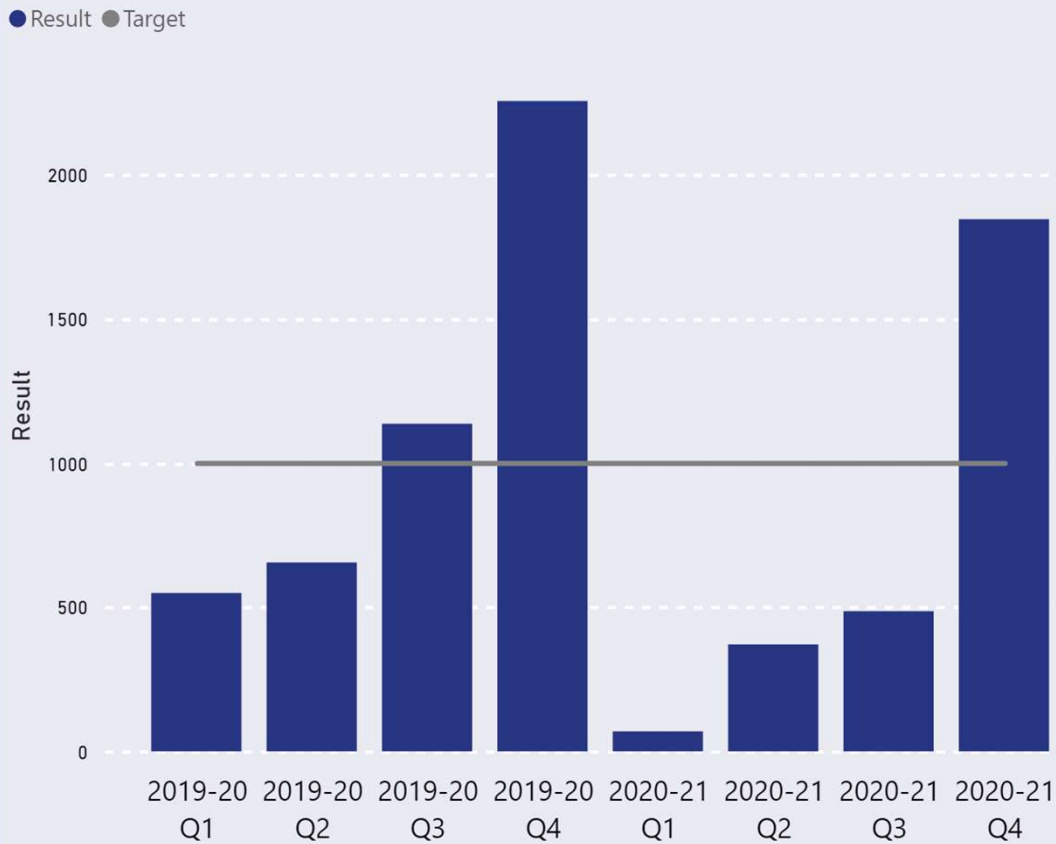
361K

300K

This is a 2 year rolling target, starting in 2019/20

Number of new jobs created and safeguarded

Performance by Quarter



Latest Result

1845

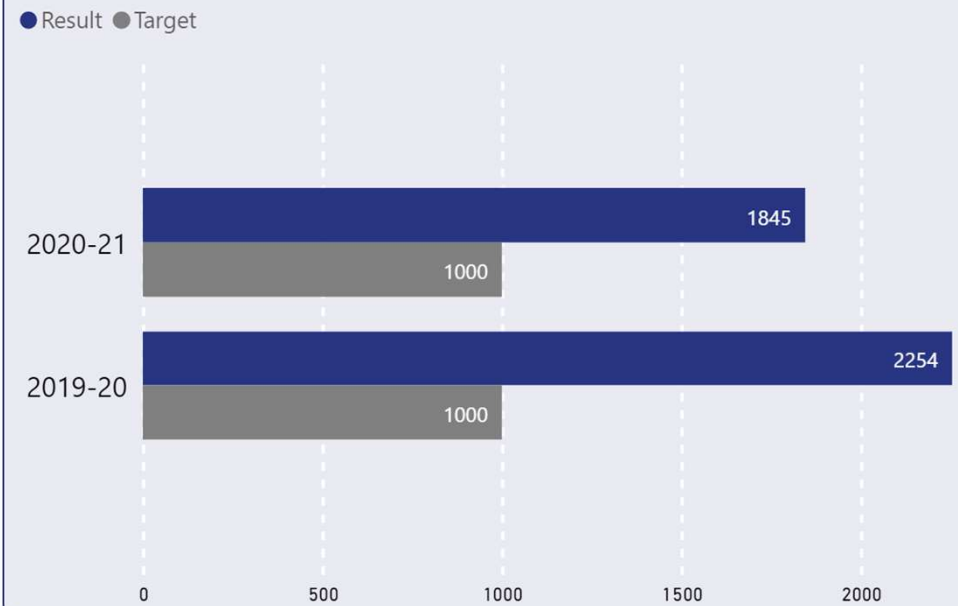
Current Year Target

1000

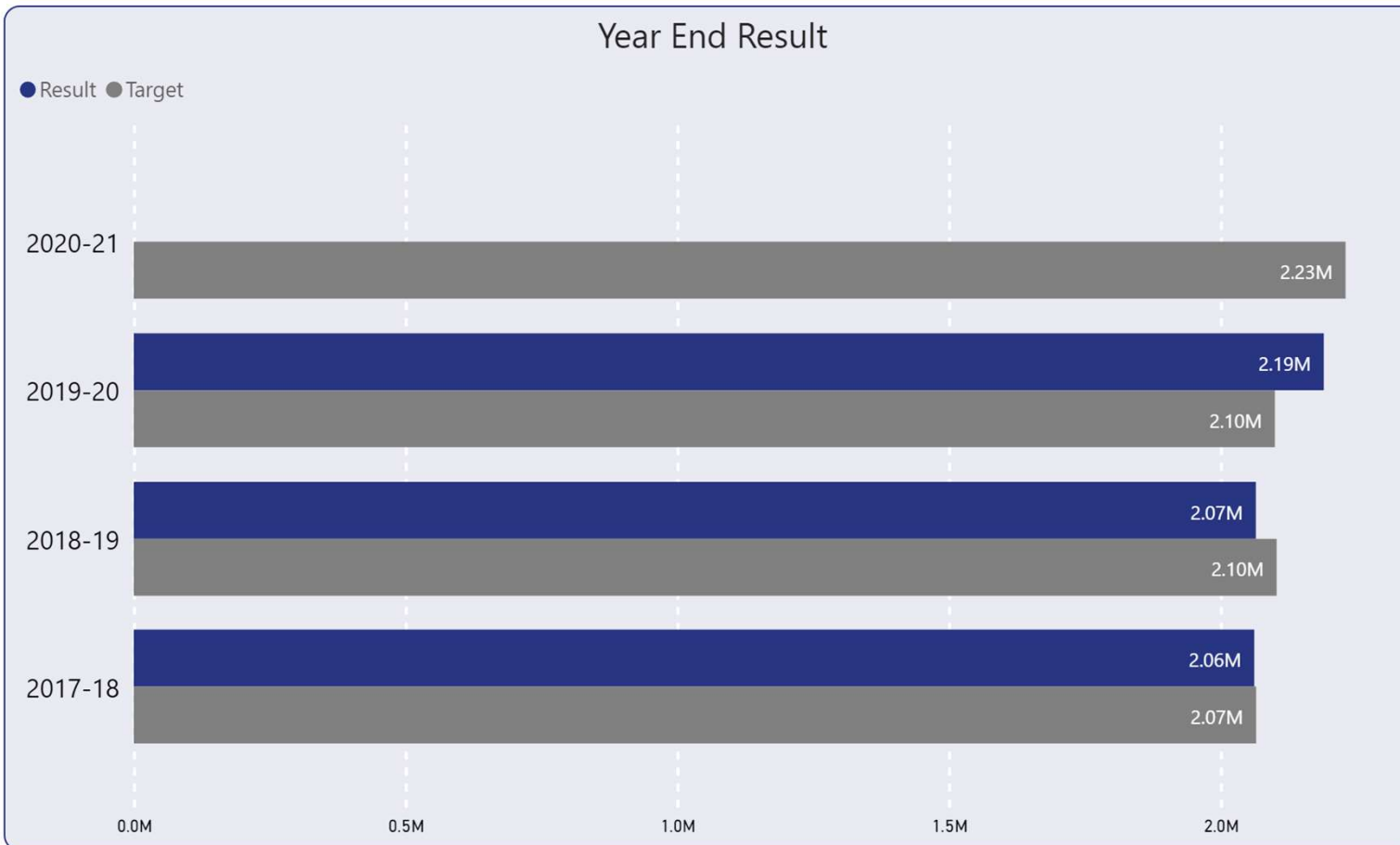
Latest Performance: RAG vs Target



Year End Result



The number of staying visitors



Latest Result

2.19M

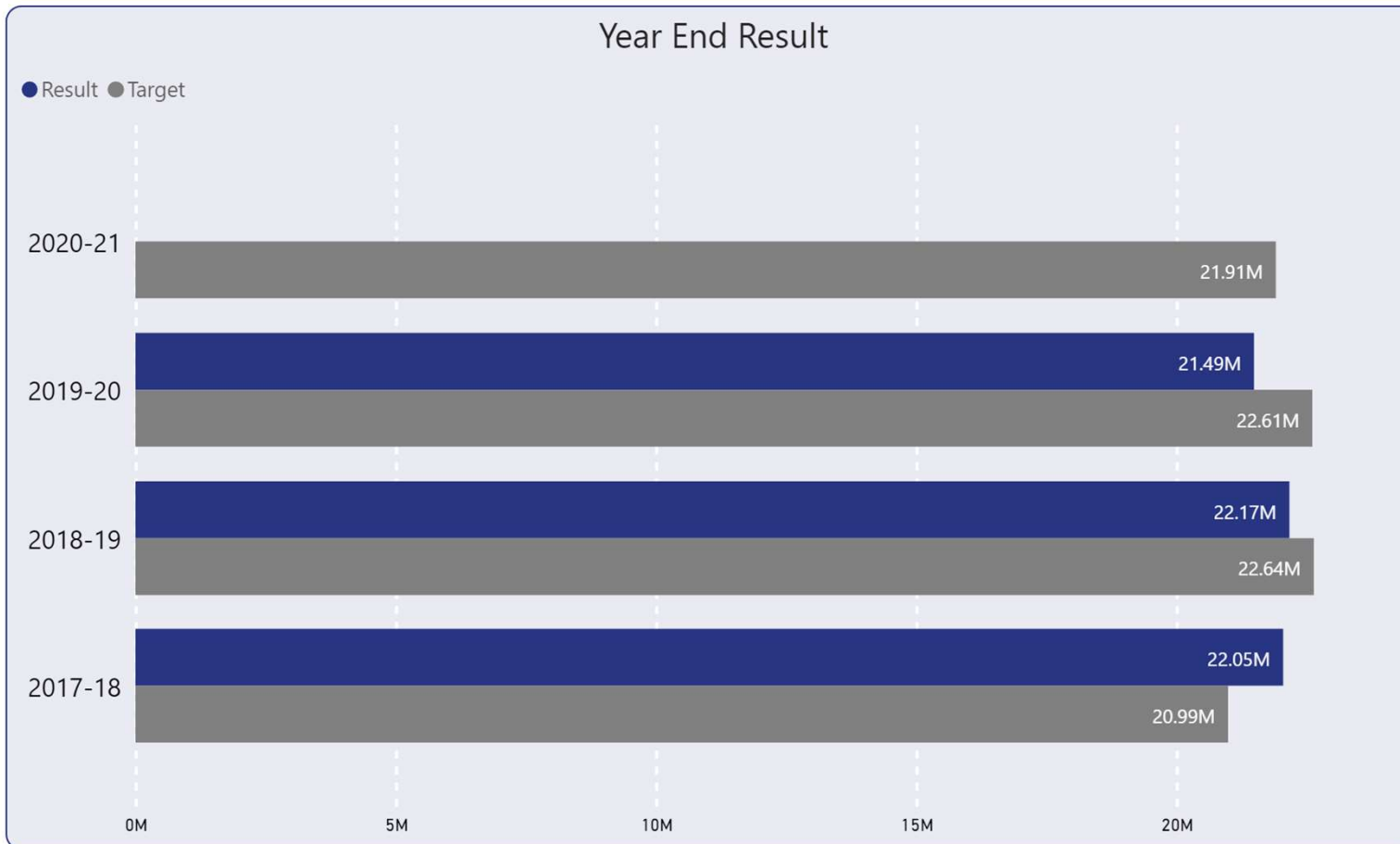
Current Year Target

2.23M

Latest Performance: RAG vs Target



Total visitor numbers



Latest Result

21.49M

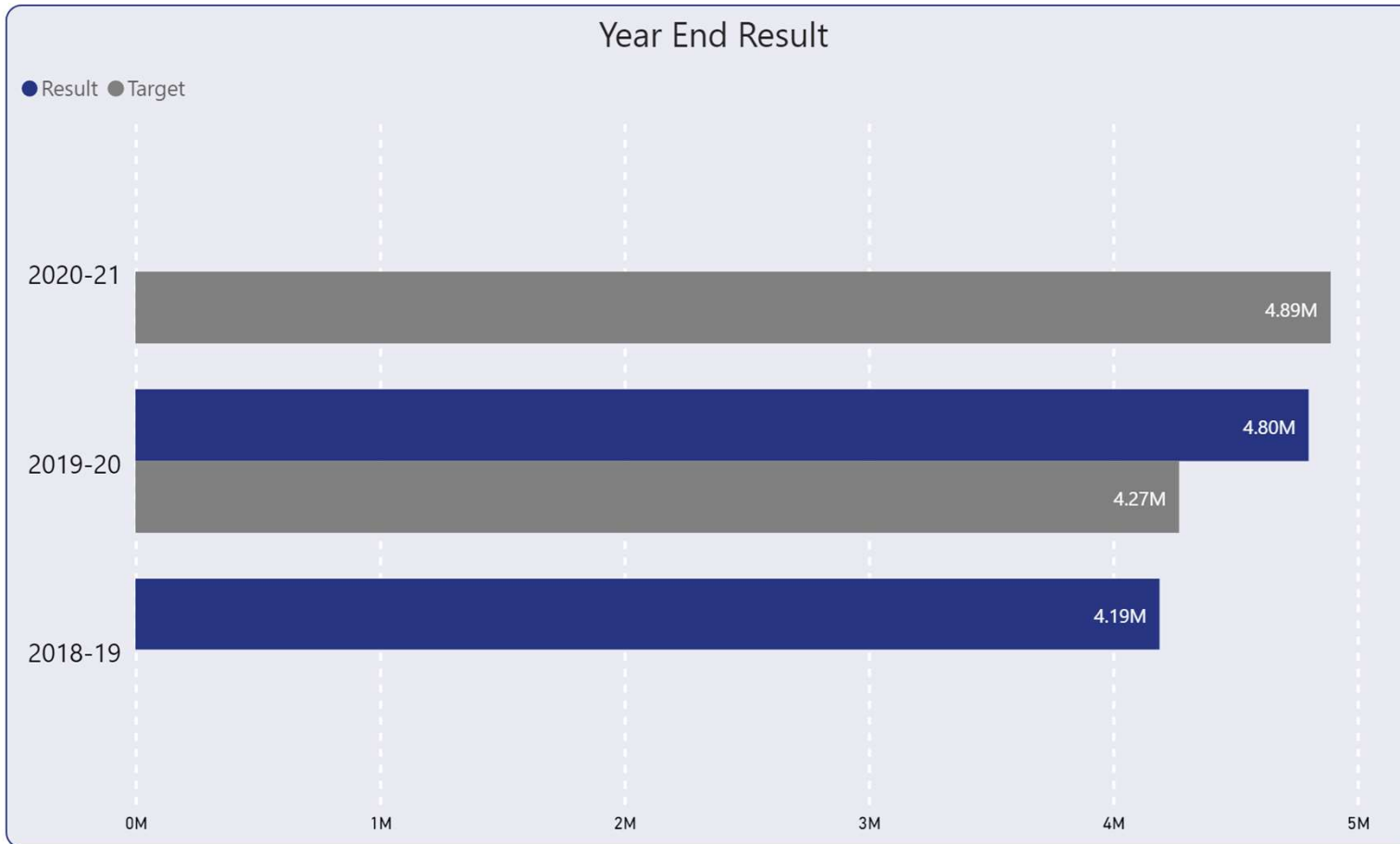
Current Year Target

21.91M

Latest Performance: RAG vs Target

21.49M vs 22.61M

Total Visitor Days



Latest Result

4.80M

Current Year Target

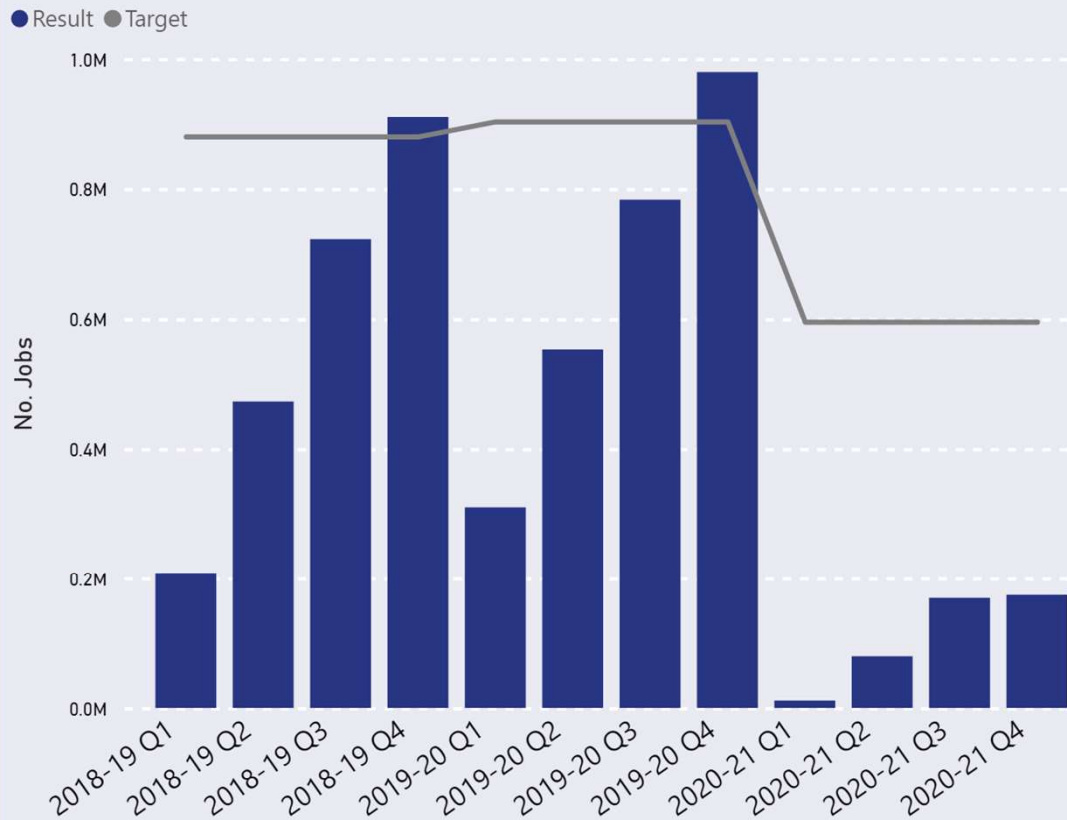
4.89M

Latest Performance: RAG vs Target

4.80M vs 4.27M

Attendance at Council Venues

Performance by Quarter



Latest Result

174.3K

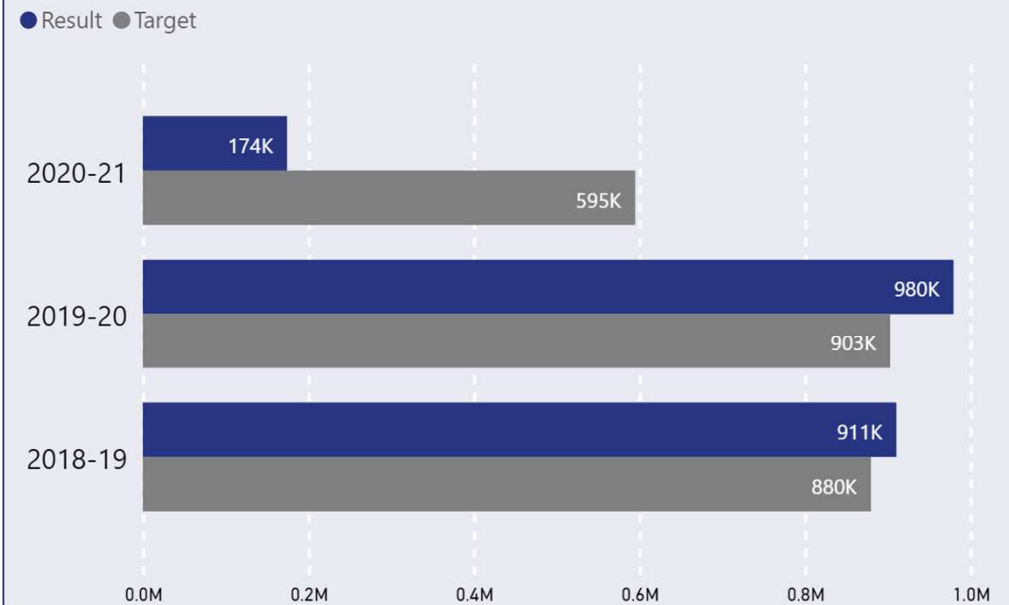
Current Year Target

595K

Latest Performance: RAG vs Target

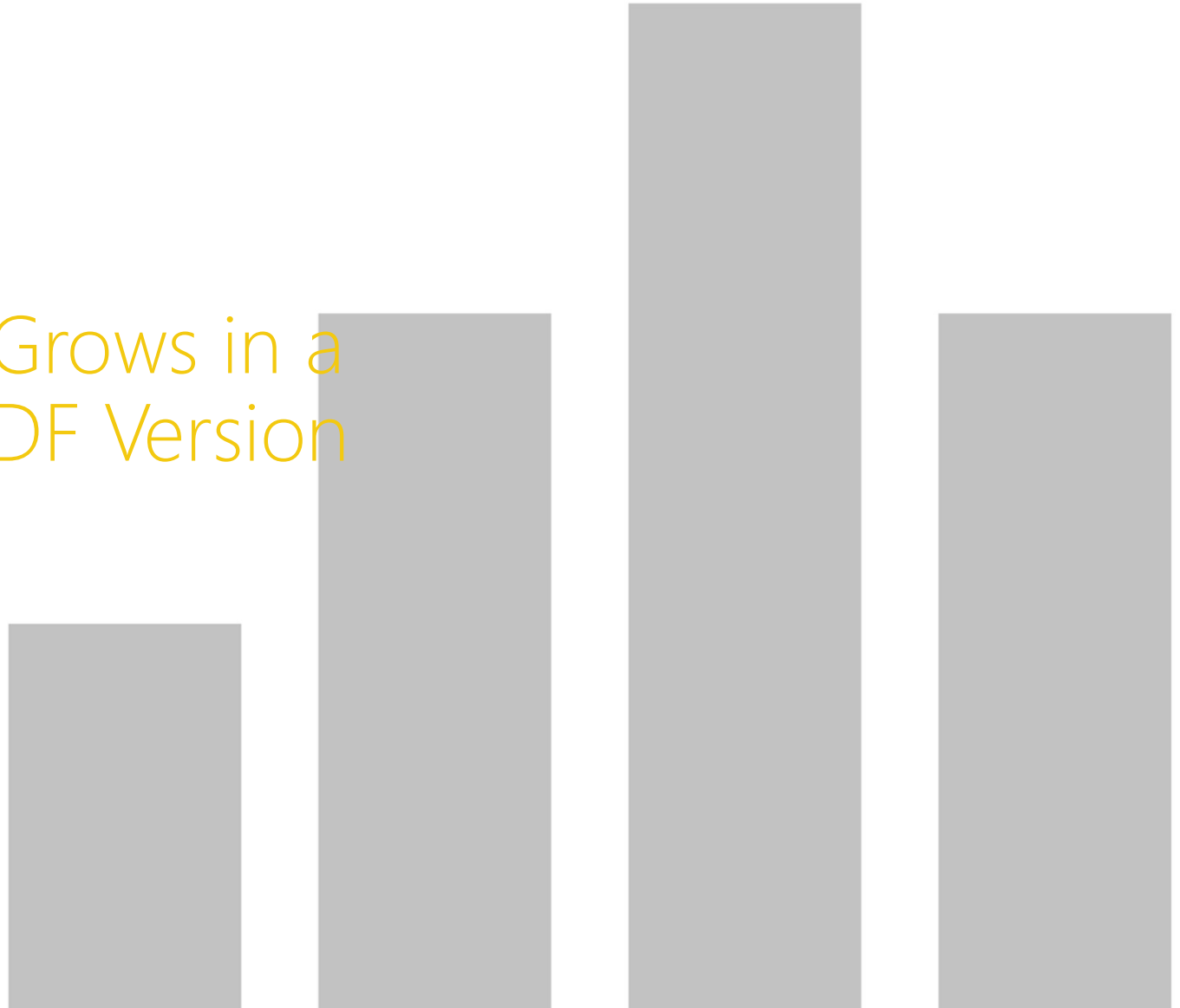


Year End Result



WBO 6 Cardiff Grows in a Resilient Way PDF Version

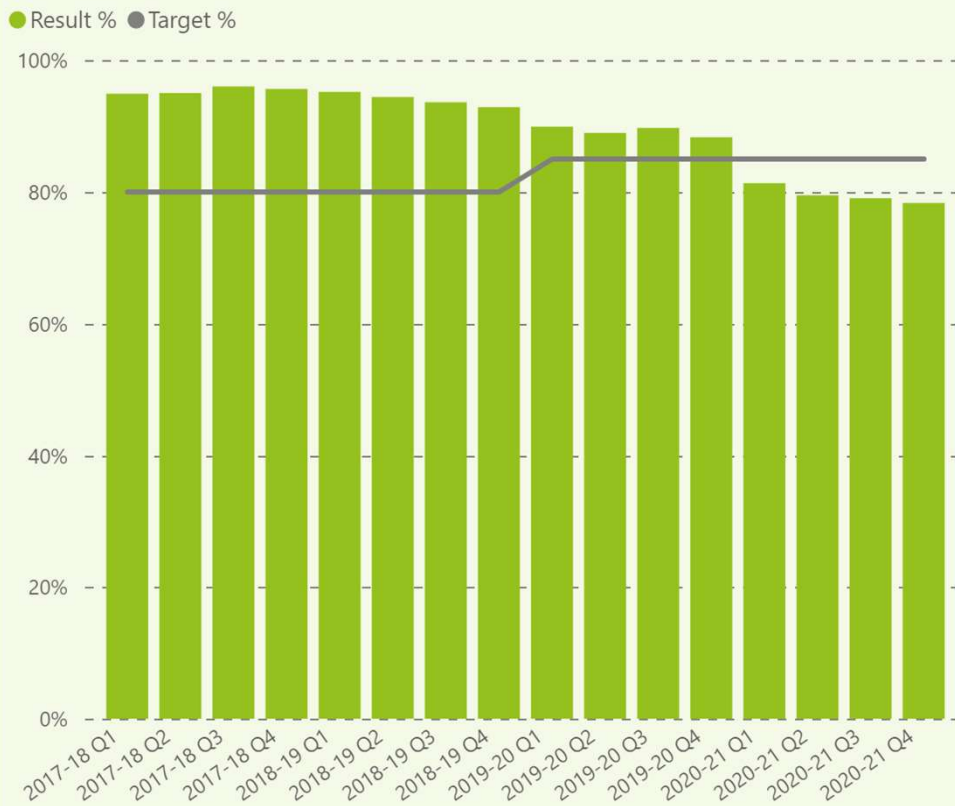
[View in Power BI](#) ↗



Cardiff grows in a resilient way

Percentage of householder planning applications determined within agreed time periods

Performance by Quarter



Latest Result

78.3%

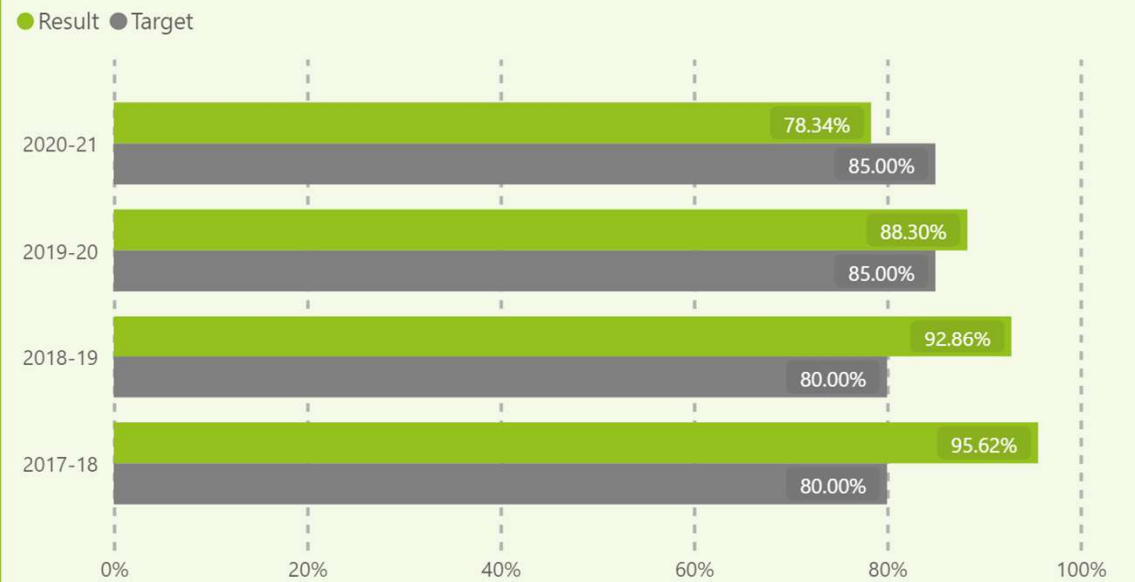
Current year target

85.0%

Performance: RAG vs Target



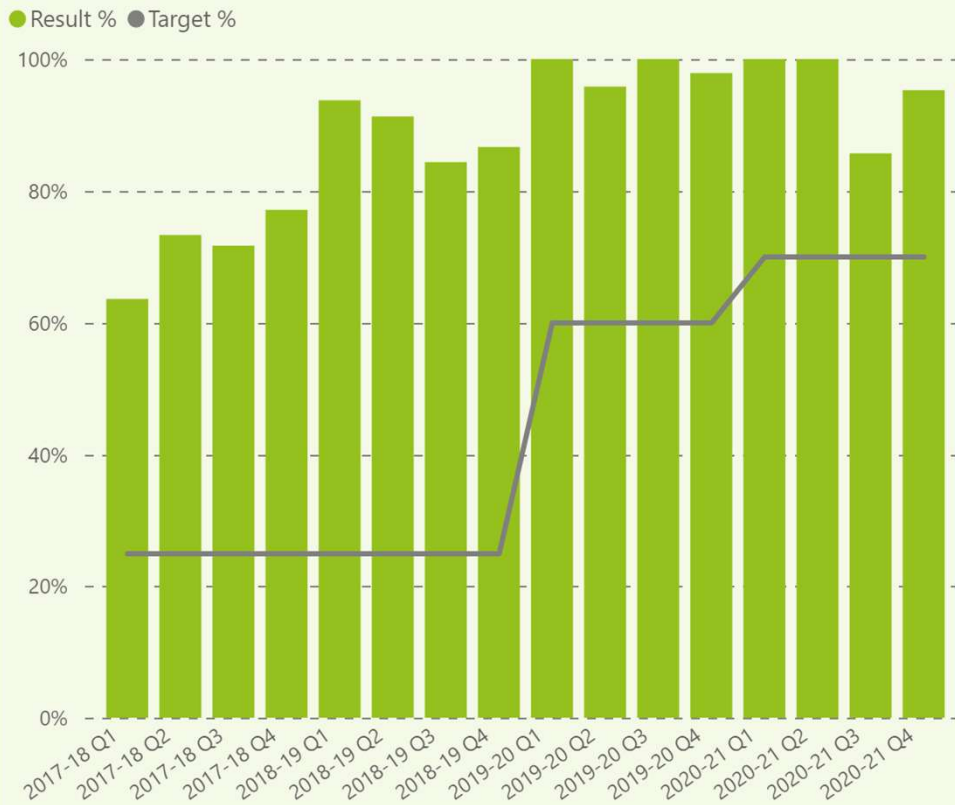
Year End Result



Cardiff grows in a resilient way

The percentage of major planning applications determined within agreed time periods

Performance by Quarter



Latest Result

95.3%

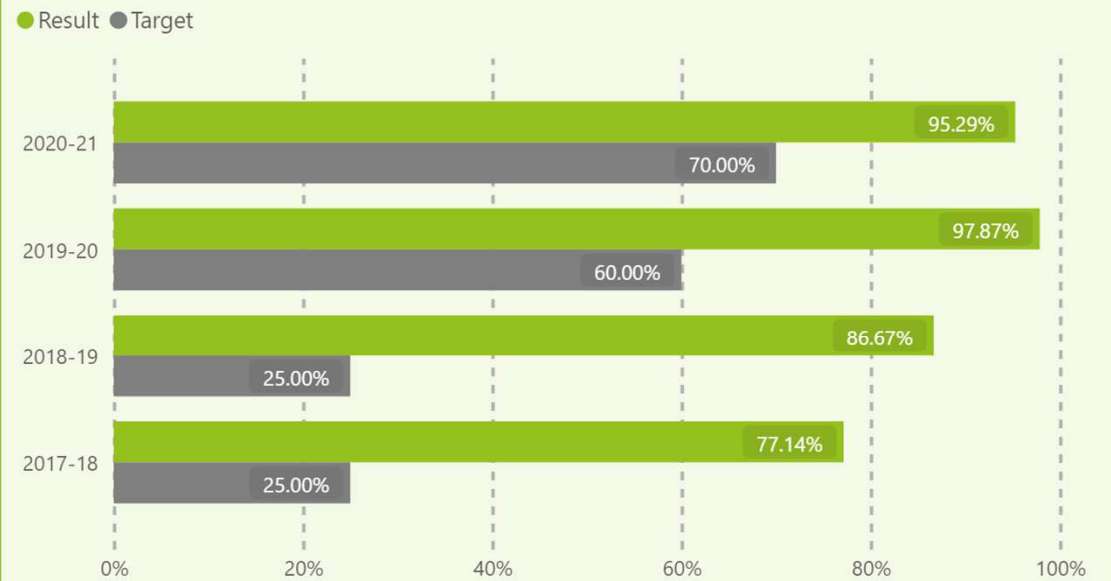
Current year target

70.0%

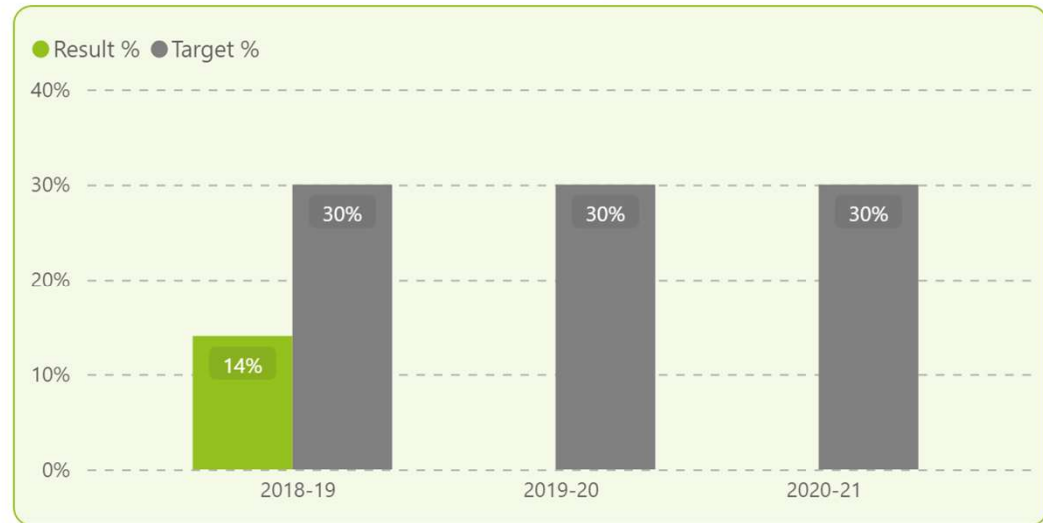
Performance: RAG vs Target



Year End Result

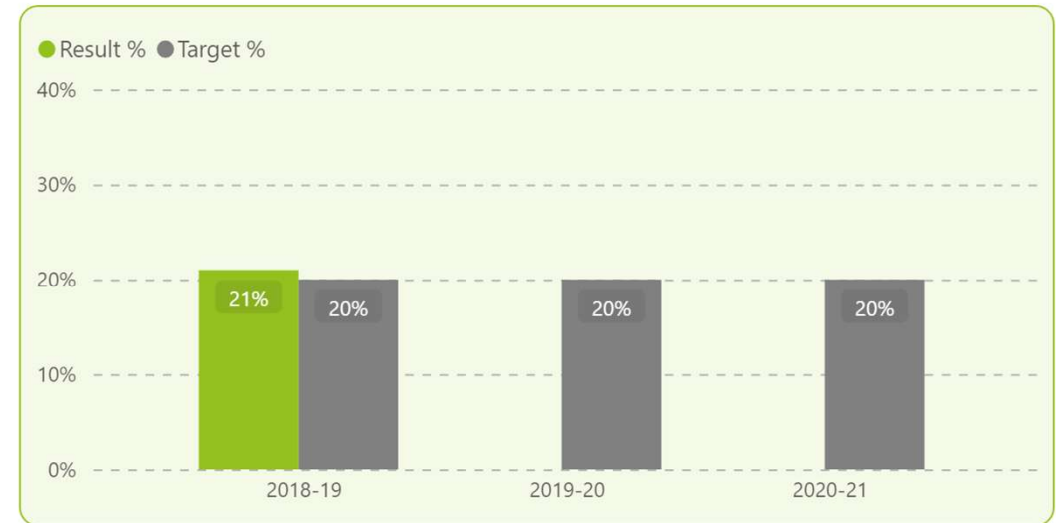


The percentage of affordable housing at completion stage provided in a development on greenfield sites



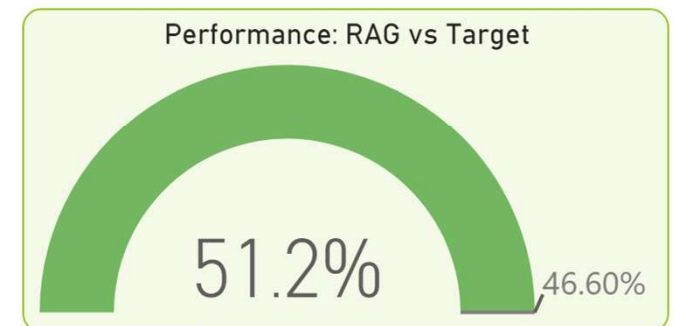
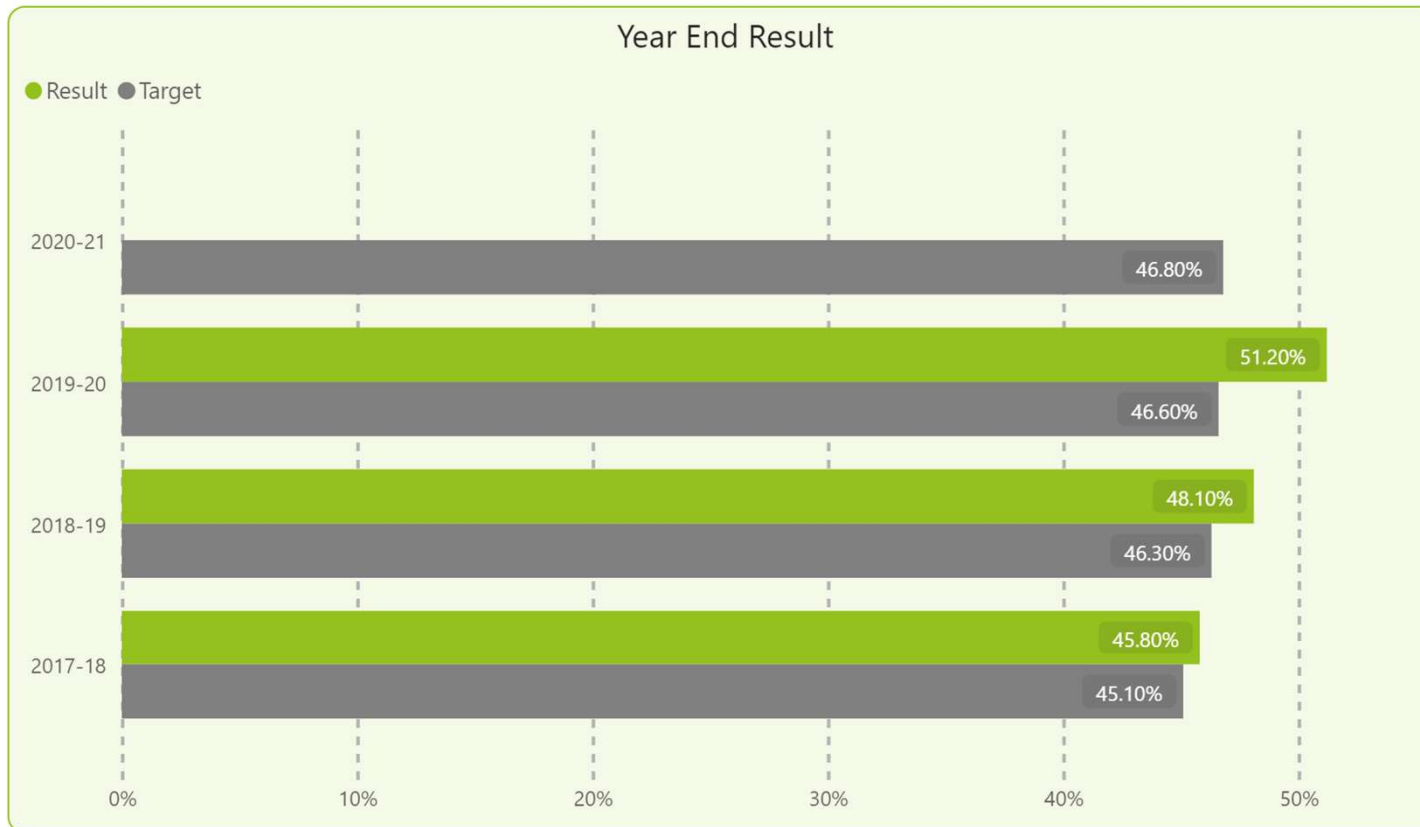
2019-20 and 2020-21 data has not been collected due to Covid-19

The percentage of affordable housing at completion stage provided in a development on brownfield sites



2019-20 and 2020-21 data has not been collected due to Covid-19

Modal Split for All Journeys: Proportion of People Travelling to Work by Sustainable Transport Modes



No result is available for 2020/21 as the Annual Transport Survey was not conducted due to Covid-19. If the survey had taken place, the results would not have been representative given the ever changing situation over the course of the year

The number of schools supported to develop an Active Travel Plan

Performance by Quarter



Latest Result

110

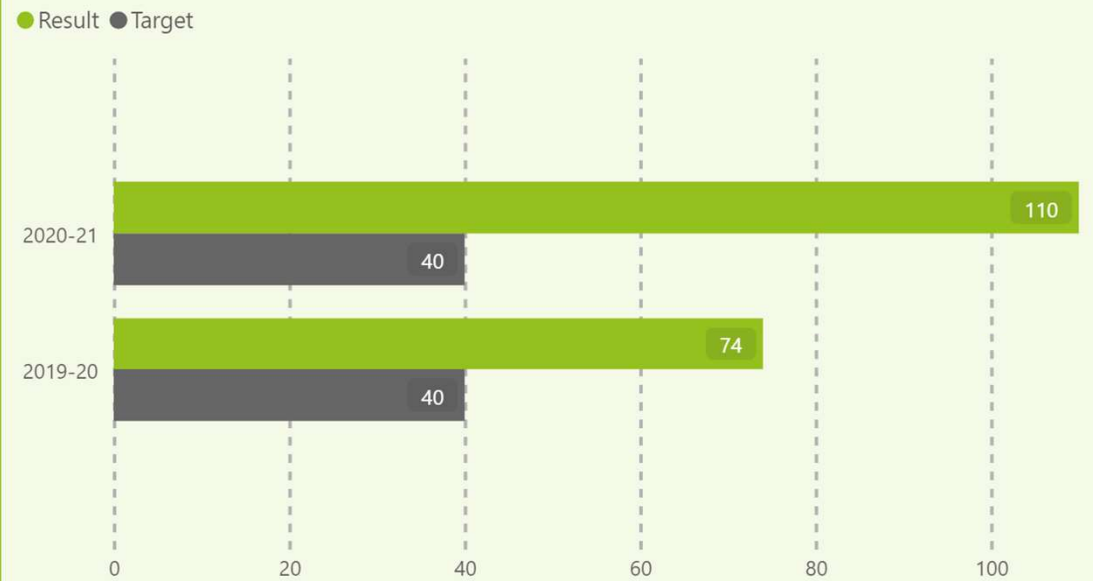
Current year target

40

Performance: RAG vs Target

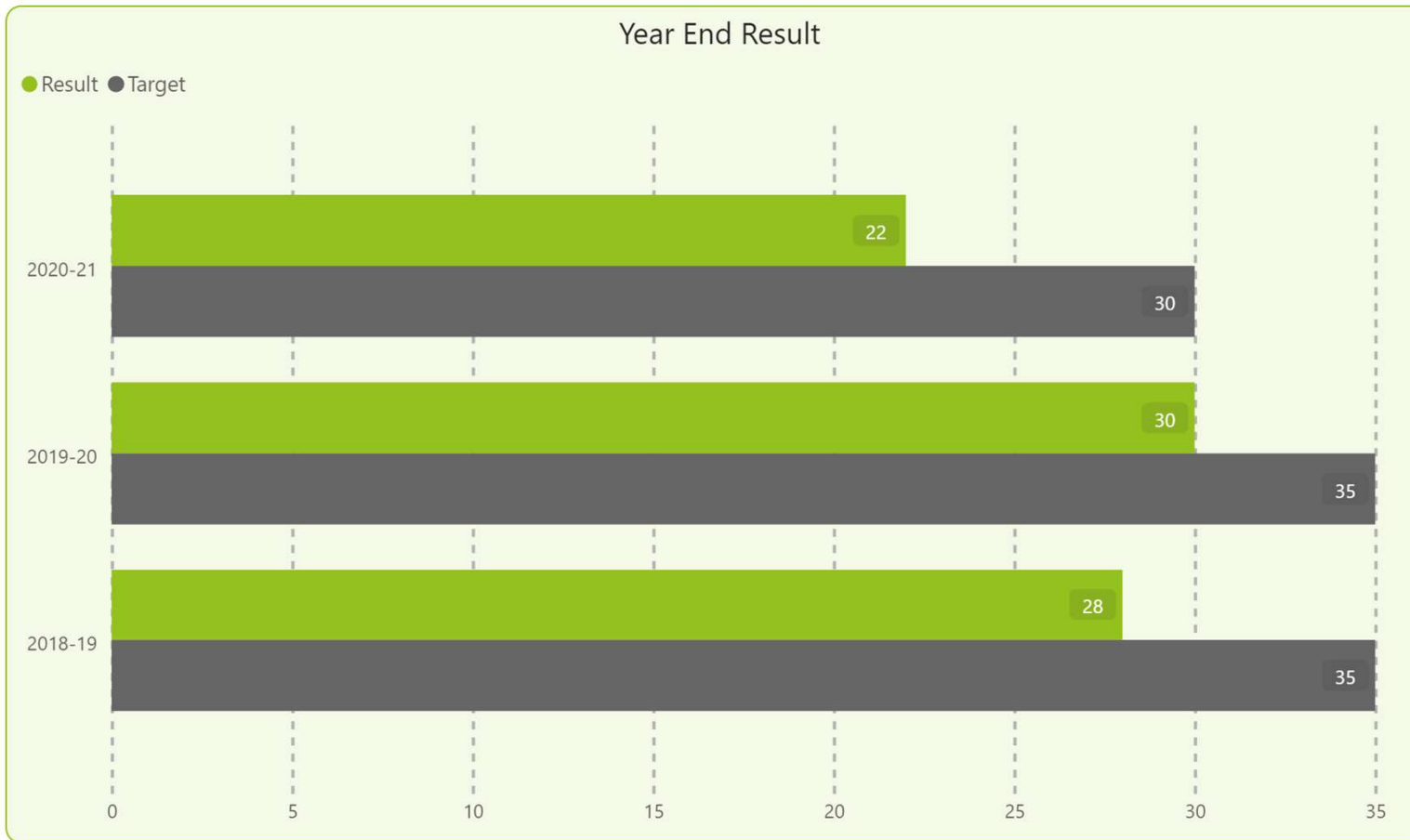


Year End Result



Cardiff grows in a resilient way

The city wide annual average Nitrogen Dioxide (N02) concentrations at roadside locations



Latest Result

22 µg/m³

Current year target

30 µg/m³

Performance: RAG vs Target



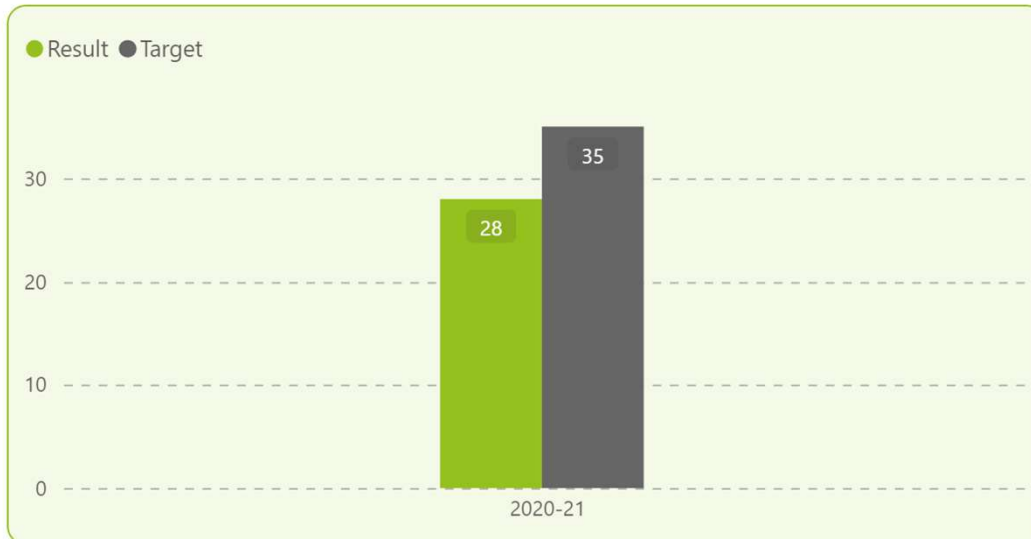
The Nitrogen Dioxide (N02) concentrations within Air Quality Management Areas (AQMA)

Latest Result

28 $\mu\text{g}/\text{m}^3$

Current year target

35 $\mu\text{g}/\text{m}^3$



There are four Air Quality Management Areas which are located in the City Centre, Llandaff, Ely Bridge and Stephenson Court

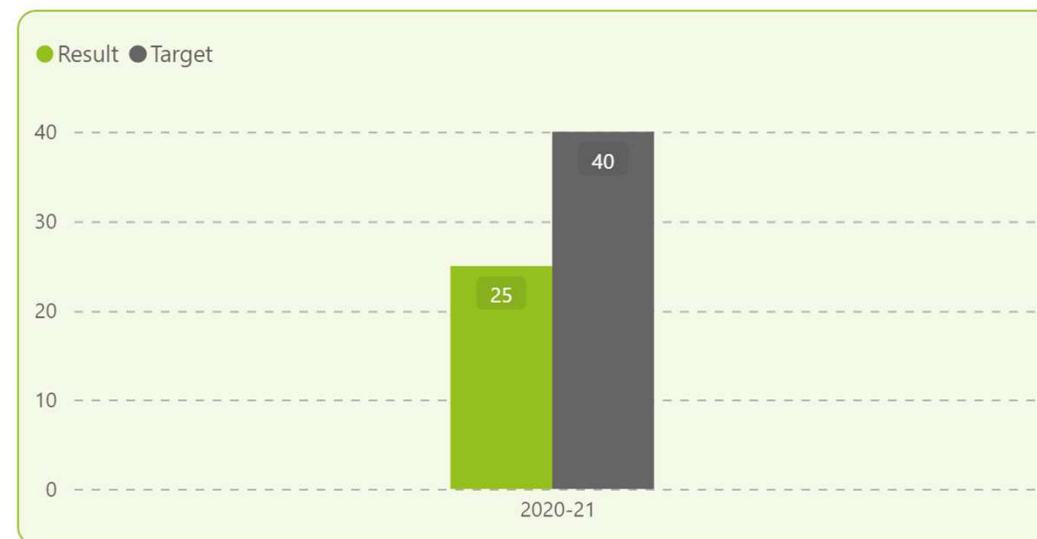
Legal compliance with EU Limit Value for Nitrogen Dioxide (N02) in Castle Street (target for December 2021)

Latest Result

25 $\mu\text{g}/\text{m}^3$

Current year target

40 $\mu\text{g}/\text{m}^3$

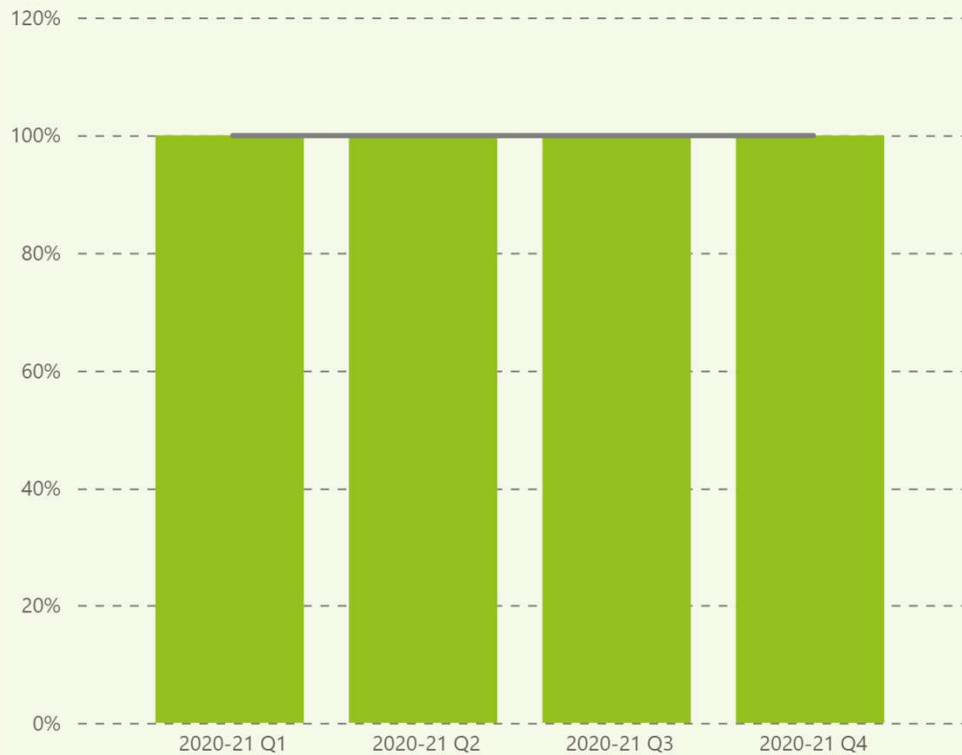


Cardiff grows in a resilient way

The percentage of planned recycling and waste collections achieved

Performance by Quarter

● Result % ● Target %



Latest Result

99.9%

Current year target

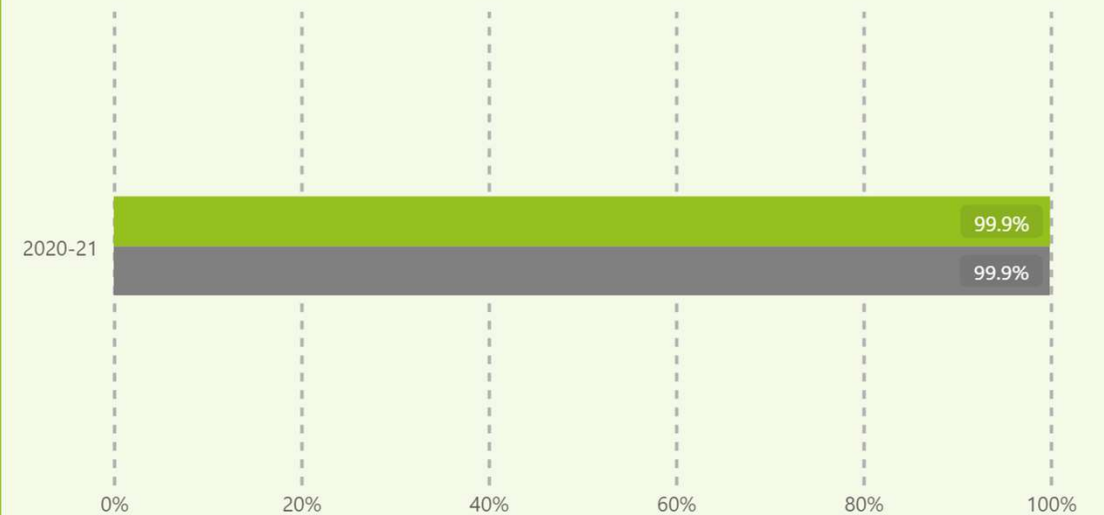
99.9%

Performance: RAG vs Target



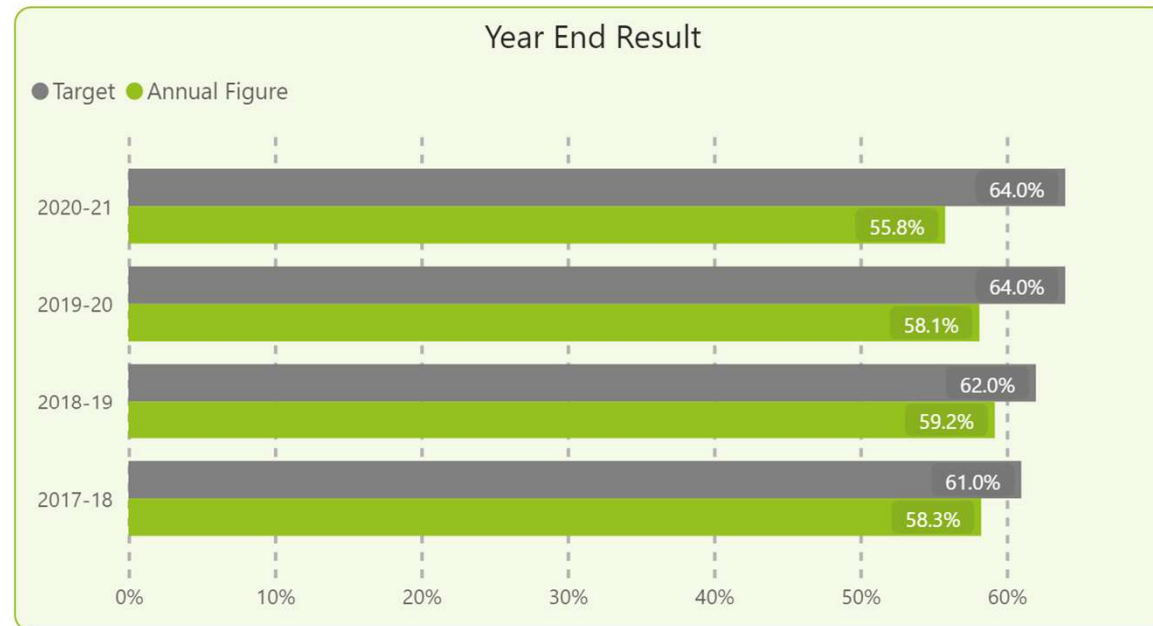
Year End Result

● Result ● Target



Cardiff grows in a resilient way

The percentage of municipal waste collected and prepared for re-use and / or recycled



2020-21 year-end figure is provisional and subject to data validation from Natural Resources Wales.

Cardiff grows in a resilient way

The percentage of waste collected at recycling centres that has been prepared for re-use or recycled

Performance by Quarter



Latest Result

85.6%

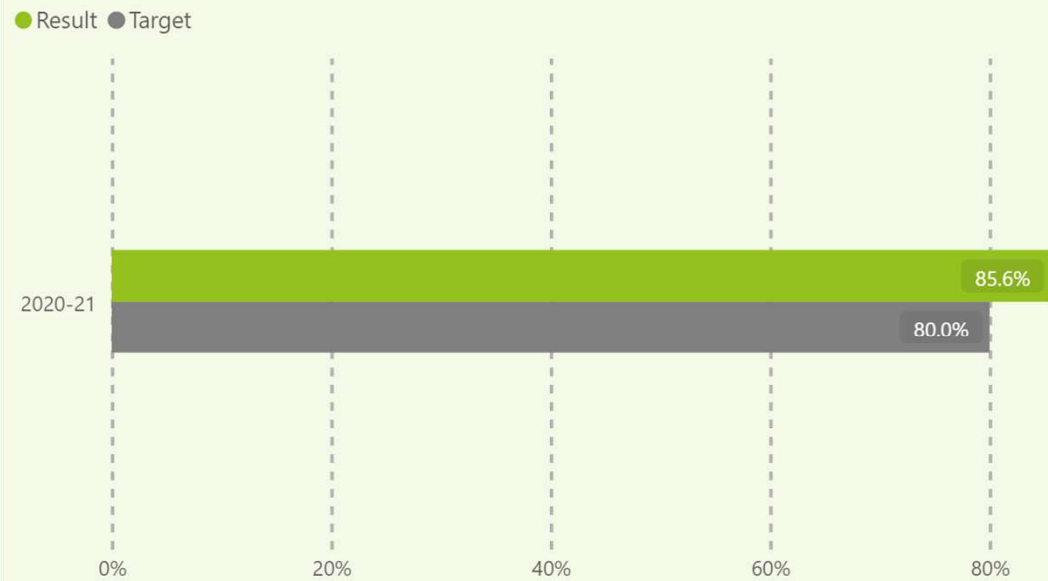
Current year target

80.0%

Performance: RAG vs Target



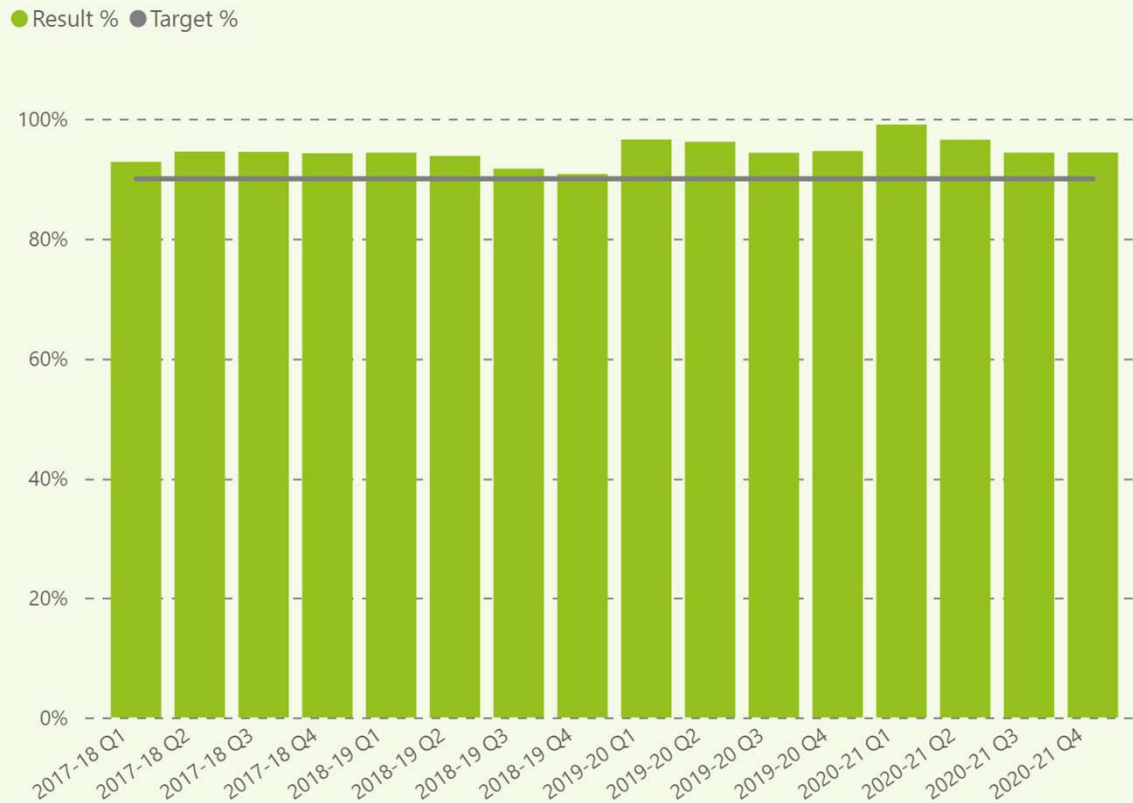
Year End Result



Cardiff grows in a resilient way

The percentage of highways inspected by the Local Authority found to be of a high or acceptable standard of cleanliness

Performance by Quarter



Latest Result

94.4%

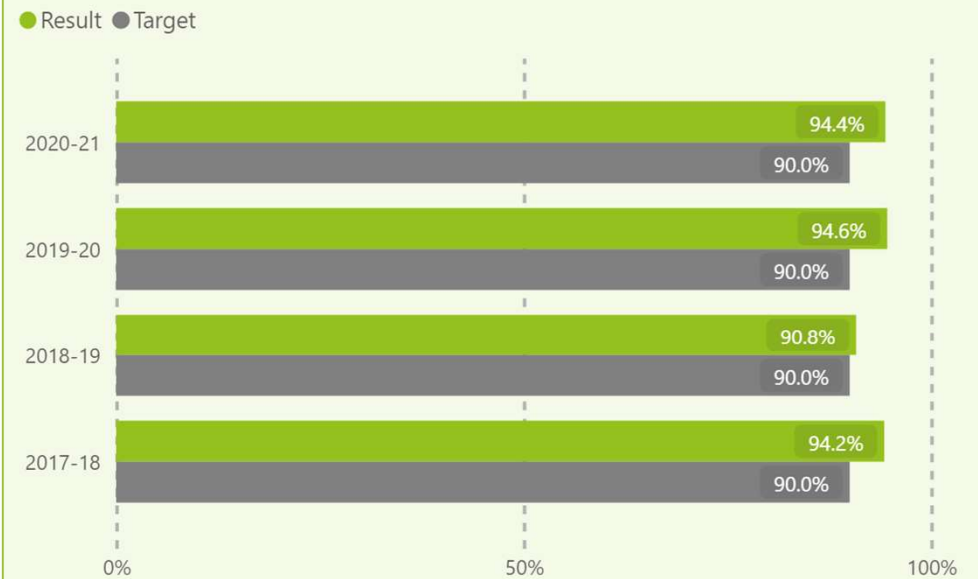
Current year target

90.0%

Performance: RAG vs Target



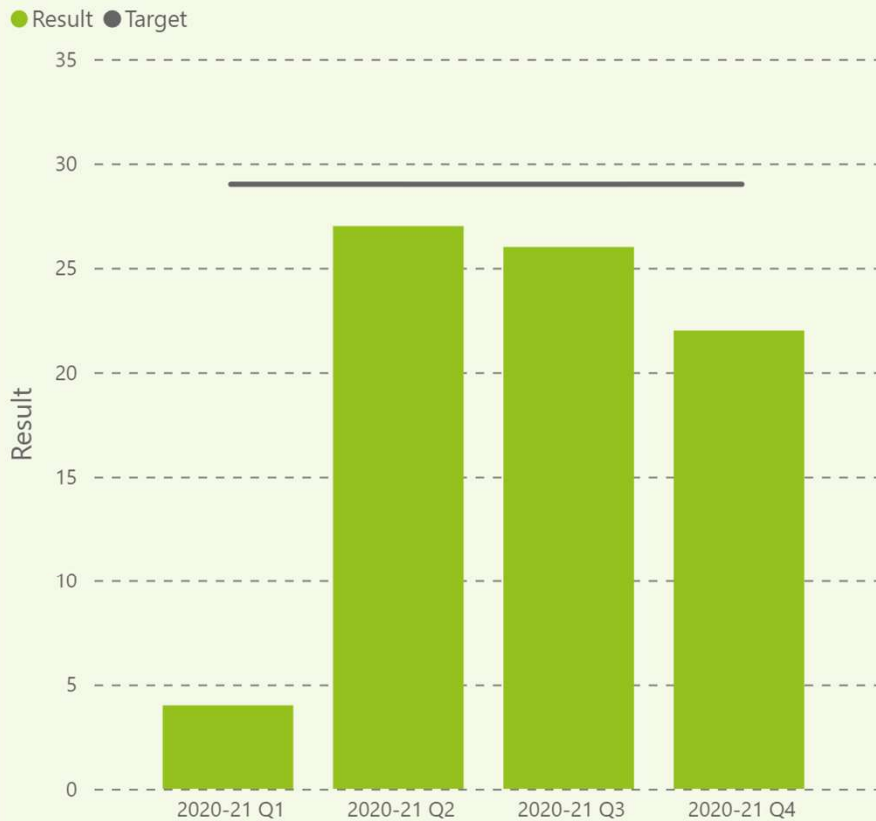
Year End Result



Cardiff grows in a resilient way

The number of wards in Cardiff where 90% of the highways land inspected is of a high or acceptable standard of cleanliness

Performance by Quarter



Latest Result

22

Current Year Target

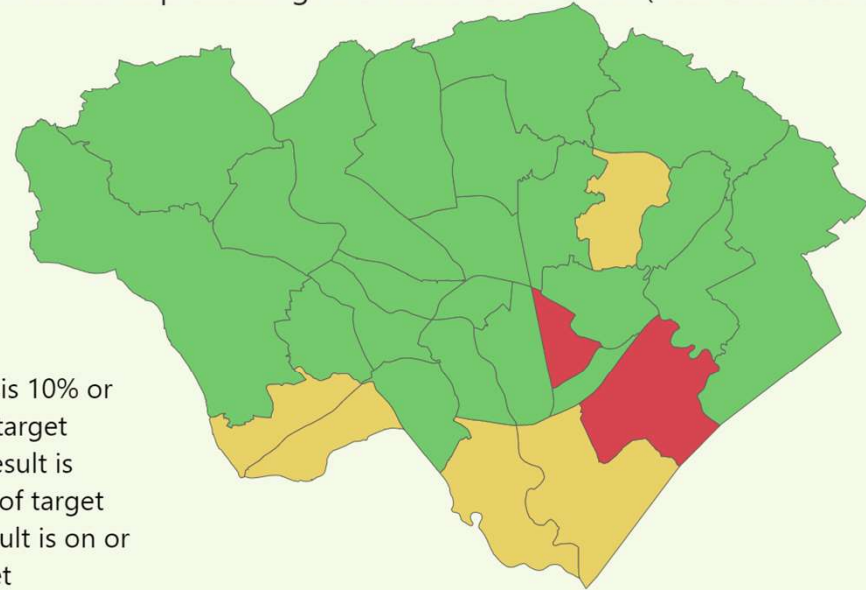
29

Latest Performance: RAG vs Target



Cardiff Ward Map Showing % of Ward Cleanliness (Year End Result 2020-21)

Red - result is 10% or more from target
Amber - Result is within 10% of target
Green - result is on or above target

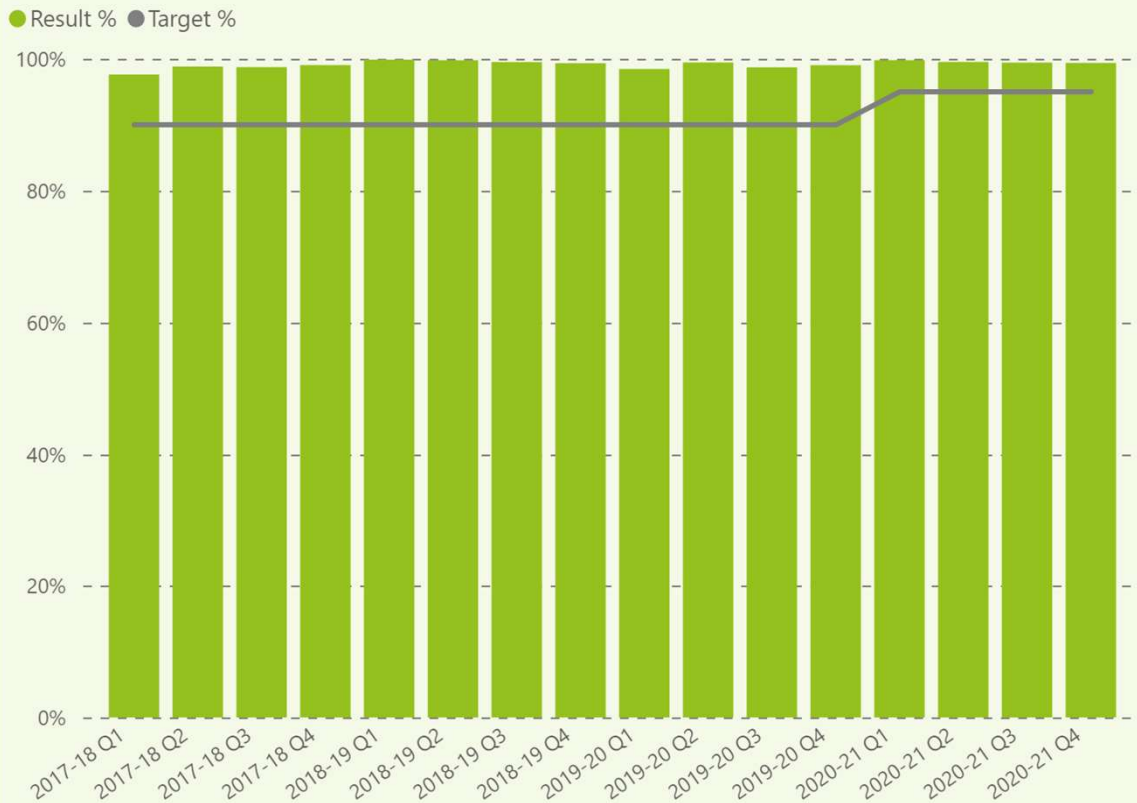


Cardiff grows in a resilient way

Reporting Frequency: Quarterly
Data Presented Cumulatively? No
KPI Introduced: 2017-18
Most recent data point result:
2020-21 Q4

The percentage of reported fly tipping incidents cleared within 5 working days

Performance by Quarter



Latest Result

99.4%

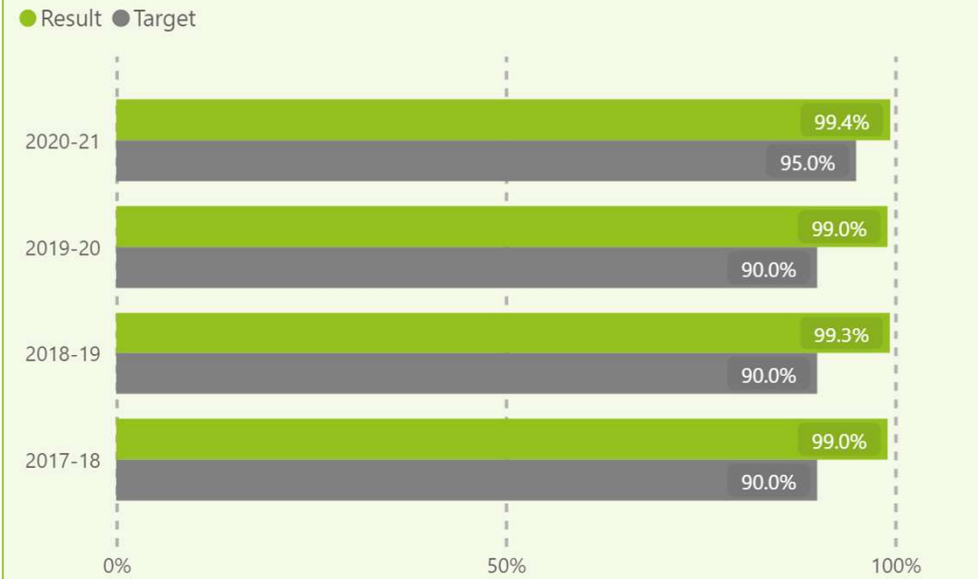
Current year target

95.0%

Performance: RAG vs Target



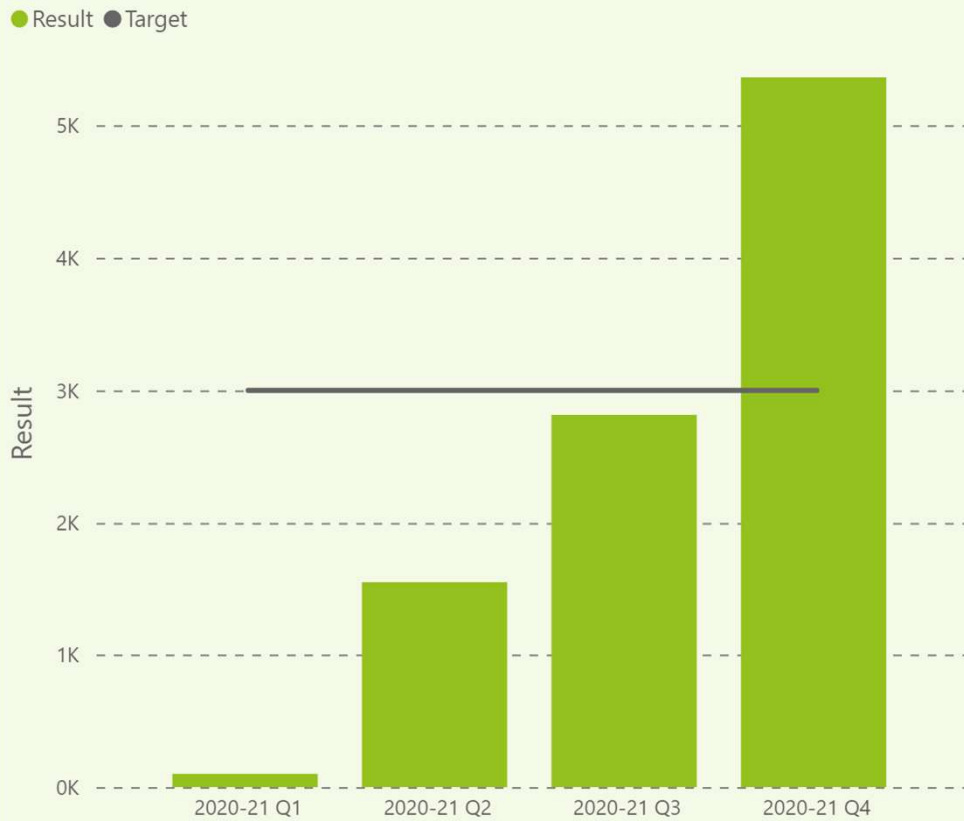
Year End Result



Cardiff grows in a resilient way

The number of education and enforcement actions per month relating to improving recycling behaviour by citizens

Performance by Quarter



Latest Result

5362

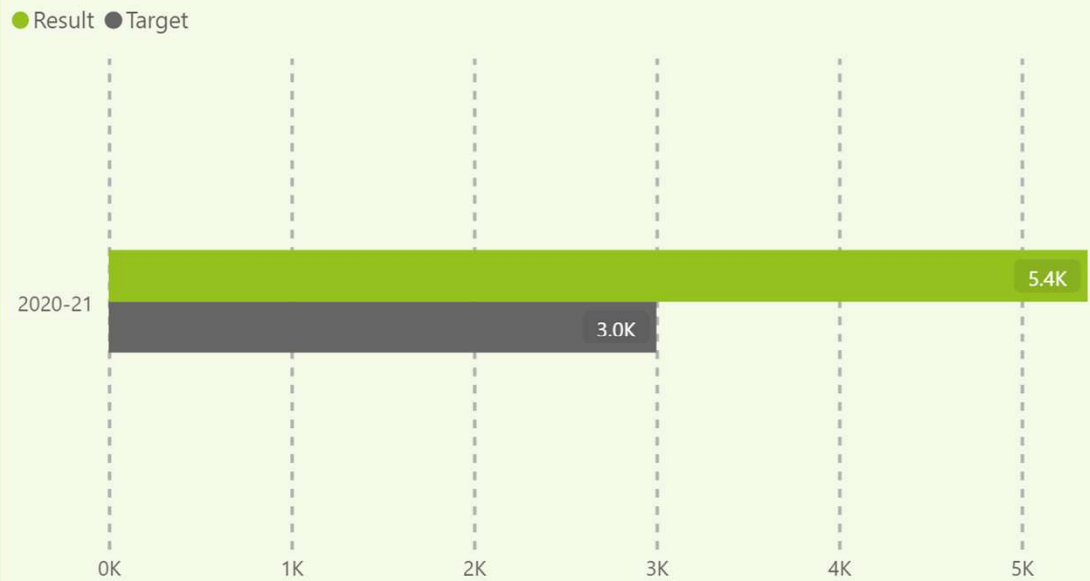
Current year target

3000

Performance: RAG vs Target



Year End Result



WBO 7 Modernising & Integrating Our Public Services PDF Version

[View in Power BI](#) ↗

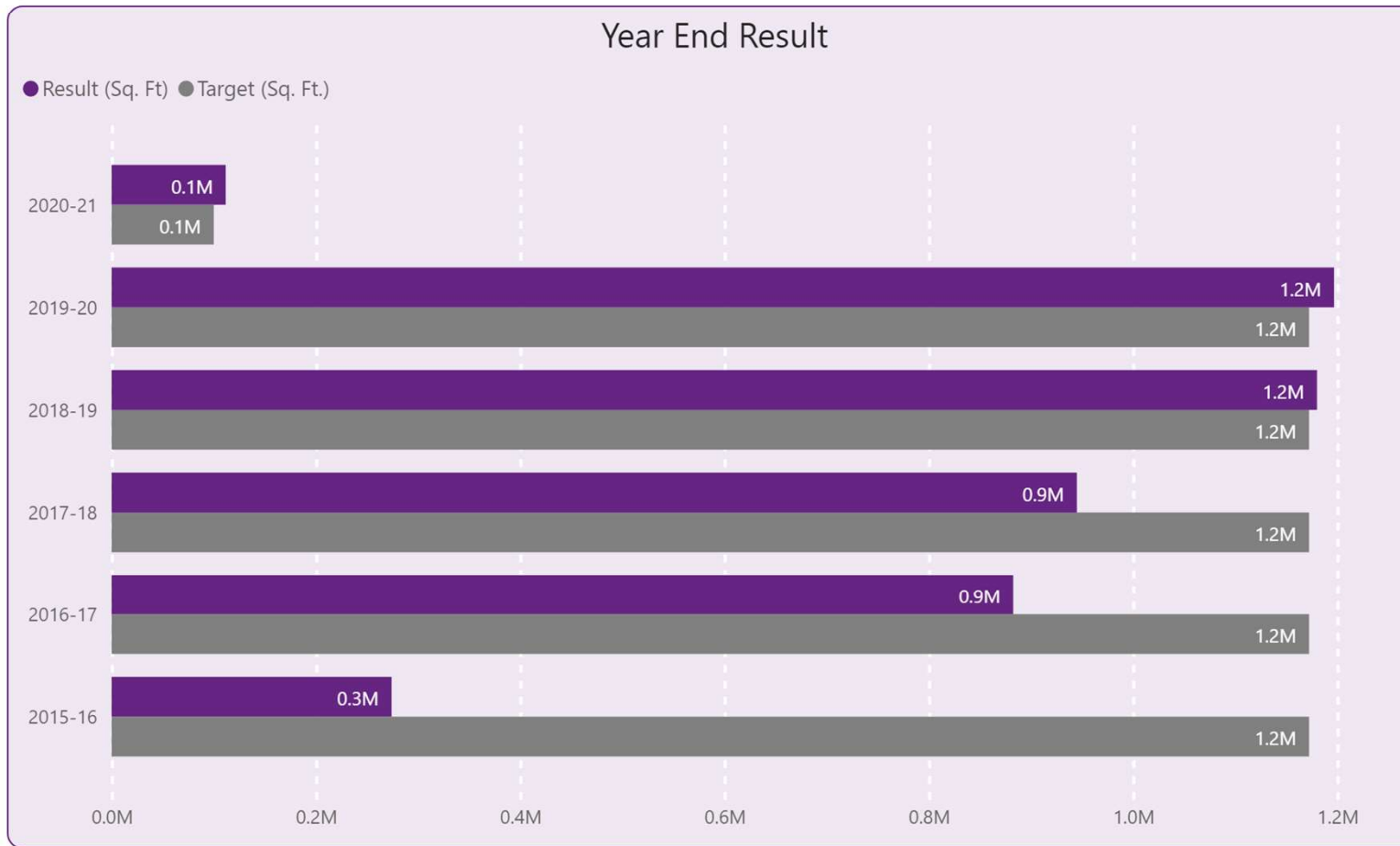




Modernising and Integrating Our Public Services

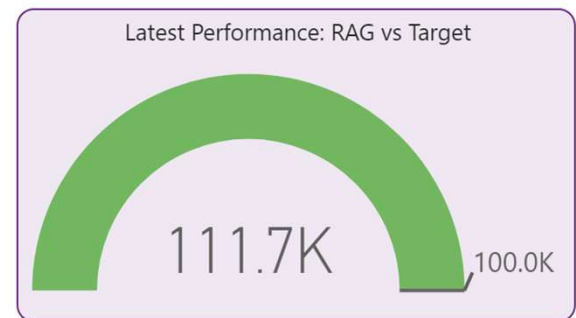
Reporting Frequency: Annually
Data Presented Cumulatively? Yes
KPI Introduced: 2015-16
Most recent data point result:
2020-21

Reduce the gross internal area (GIA) of buildings in operational use (Result & Target in Sq. Ft.)



Latest Result
111.7K

Current Year Target
100.0K

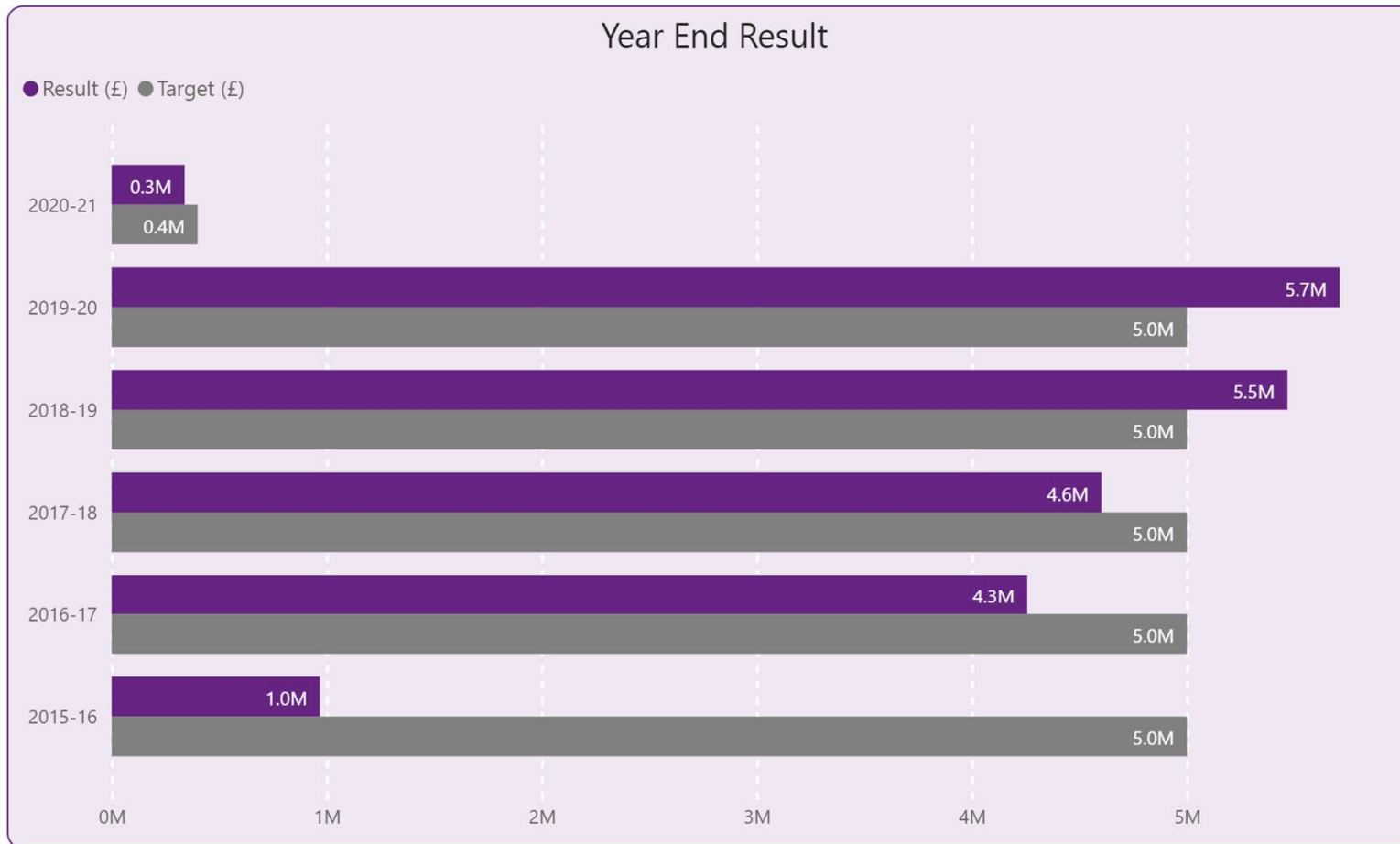




Modernising and Integrating Our Public Services

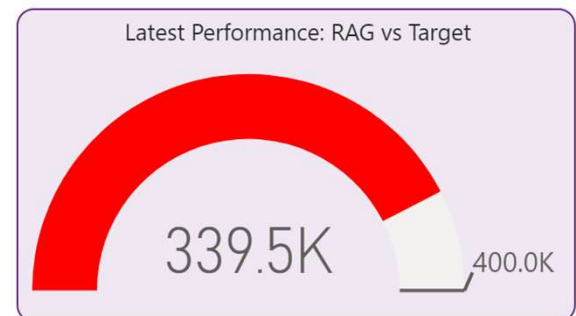
Reporting Frequency: Annually
Data Presented Cumulatively? Yes
KPI Introduced: 2015-16
Most recent data point result:
2019-20

Reduce the total running cost of occupied operational buildings (Result & Target in £)



Latest Result
339.5K

Current Year Target
400.0K





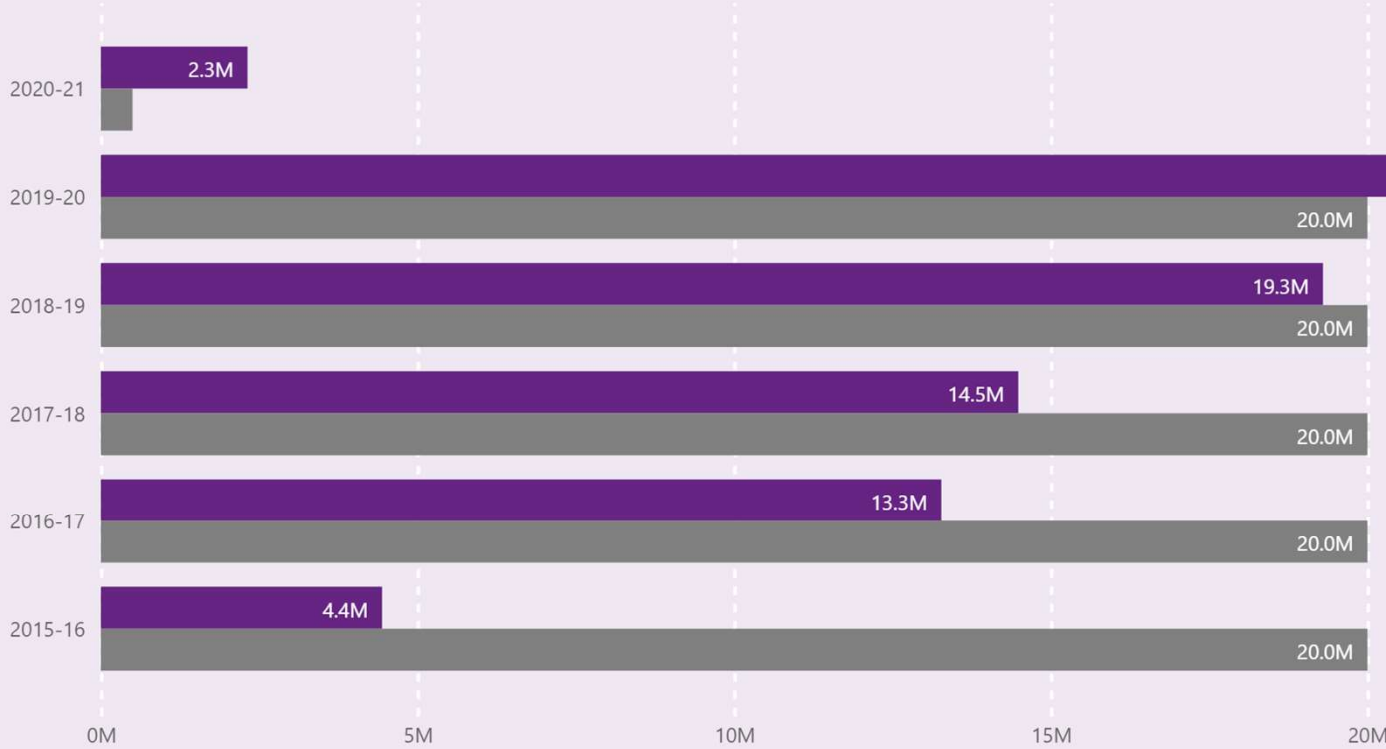
Modernising and Integrating Our Public Services

Reporting Frequency: Annually
Data Presented Cumulatively? Yes
KPI Introduced: 2015-16
Most recent data point result:
2020-21

Reduce the maintenance backlog

Year End Result

● Result ● Target



Latest Result

2.3M

Current Year Target

500.0K

Latest Performance: RAG vs Target





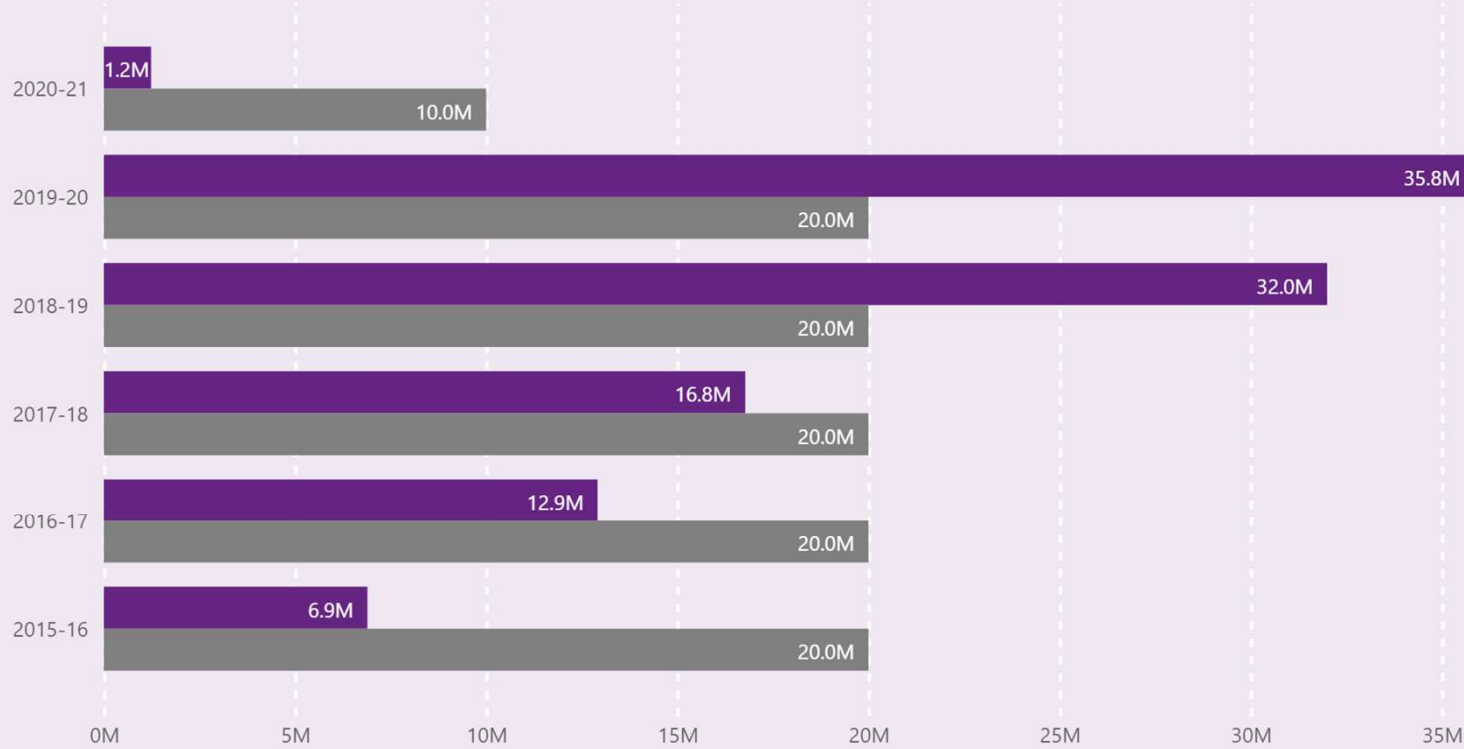
Modernising and Integrating Our Public Services

Reporting Frequency: Annually
Data Presented Cumulatively? Yes
KPI Introduced: 2015-16
Most recent data point result:
2020-21

Capital income generated

Year End Result

● Result ● Target



Latest Result

1.2M

Current Year Target

10.0M

Latest Performance: RAG vs Target



Modernising and Integrating Our Public Services

The percentage of staff that have completed a Personal Review (excluding school staff)

Performance by Quarter



Latest Result

95.0%

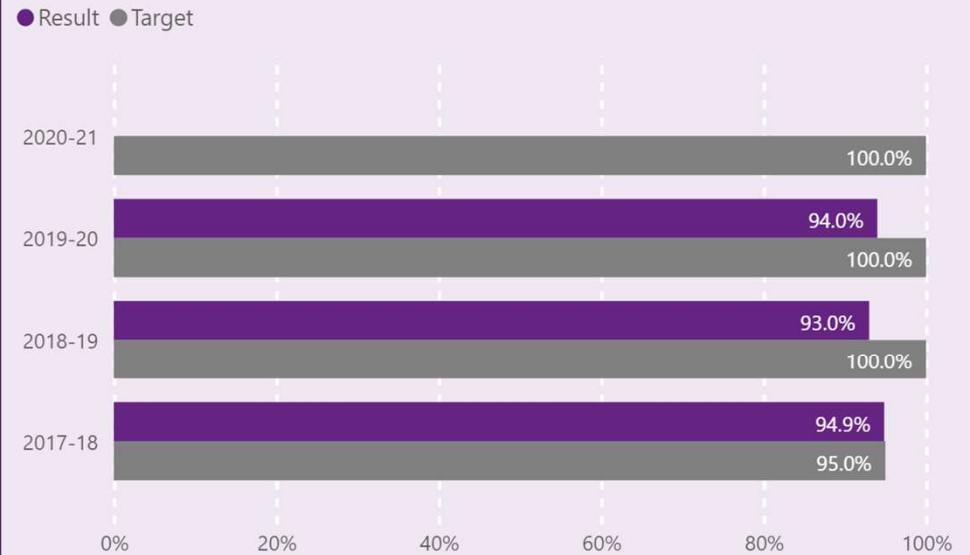
Current Year Target

100%

Latest Performance: RAG vs Target



Year End Result



In a normal year, there is no Quarter 2 result, Quarter 1 - initiation and objective setting, Quarter 3 - half year reviews, Quarter 4 - year end review/close down. There is no Quarter 3 data for 2020-21 as deadlines were adjusted due to Covid-19



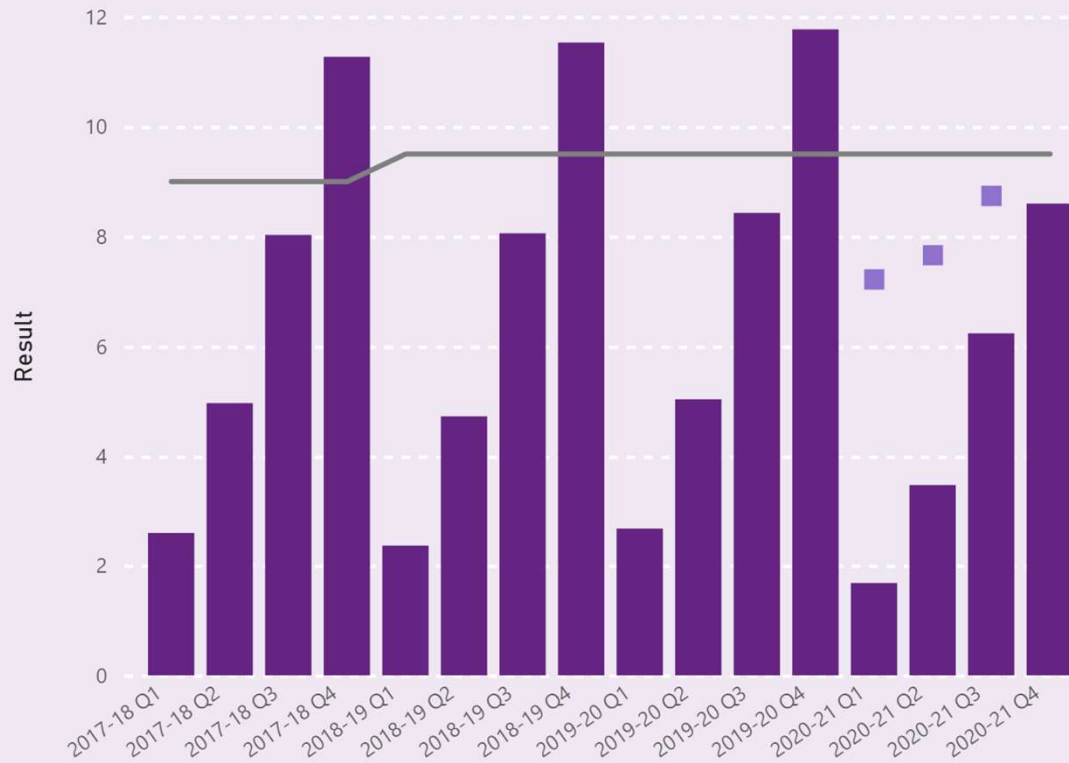
Modernising and Integrating Our Public Services

Reporting Frequency: Quarterly
 Data Presented Cumulatively? No
 KPI Introduced: 2017-18
 Most recent data point result:
 2020-21 Q4

The number of working days/shifts per full-time equivalent (FTE) Local Authority employee lost due to sickness absence

Performance by Quarter

Key ● Result ● Target ■ Outturn Forecast



Latest Result

8.60

Current Year Target

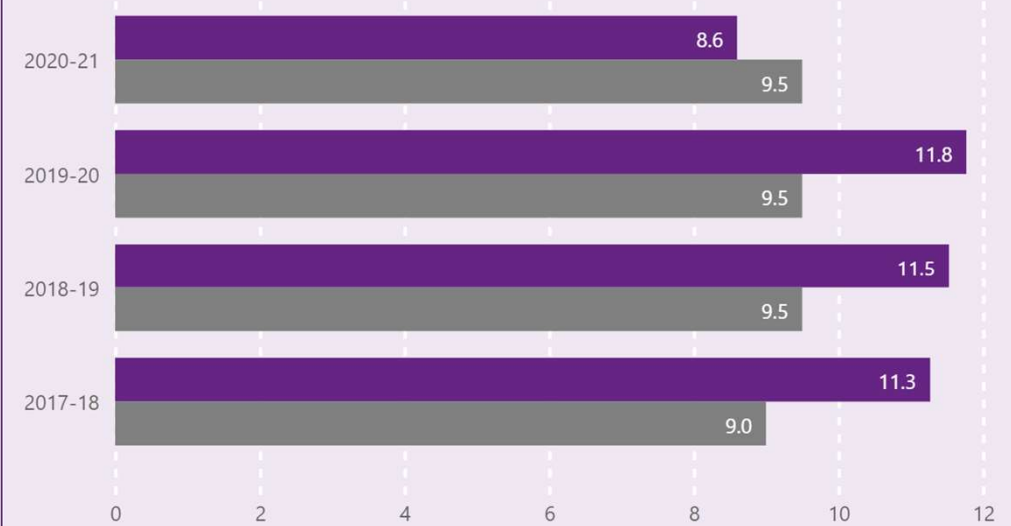
9.50

Latest Performance: RAG vs Target



Year End Result

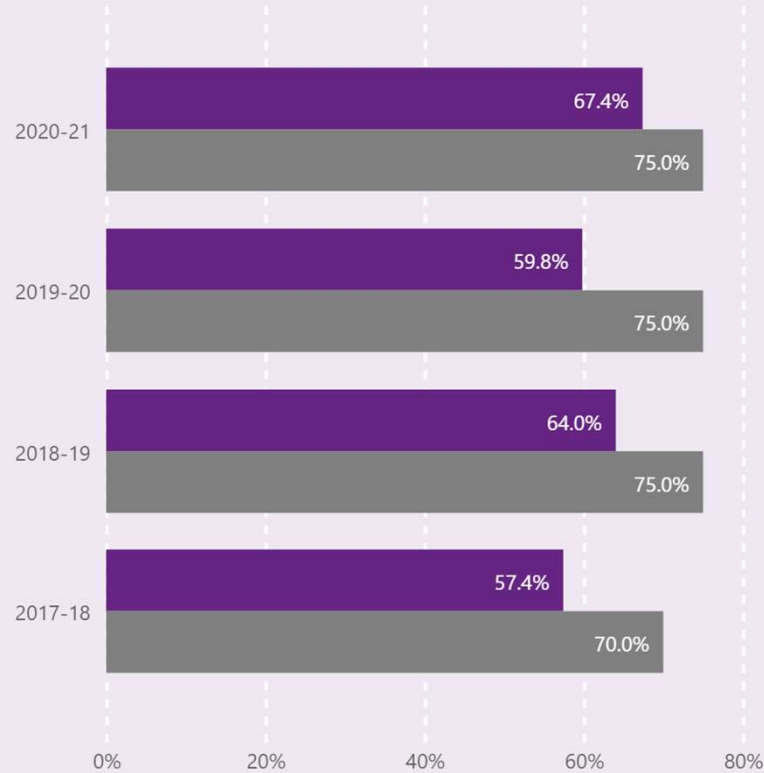
● Result ● Target



Maintaining customer/citizen satisfaction with Council services

Year End Result

● Result ● Target



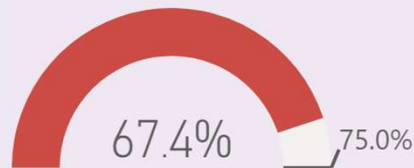
Latest Result

67.4%

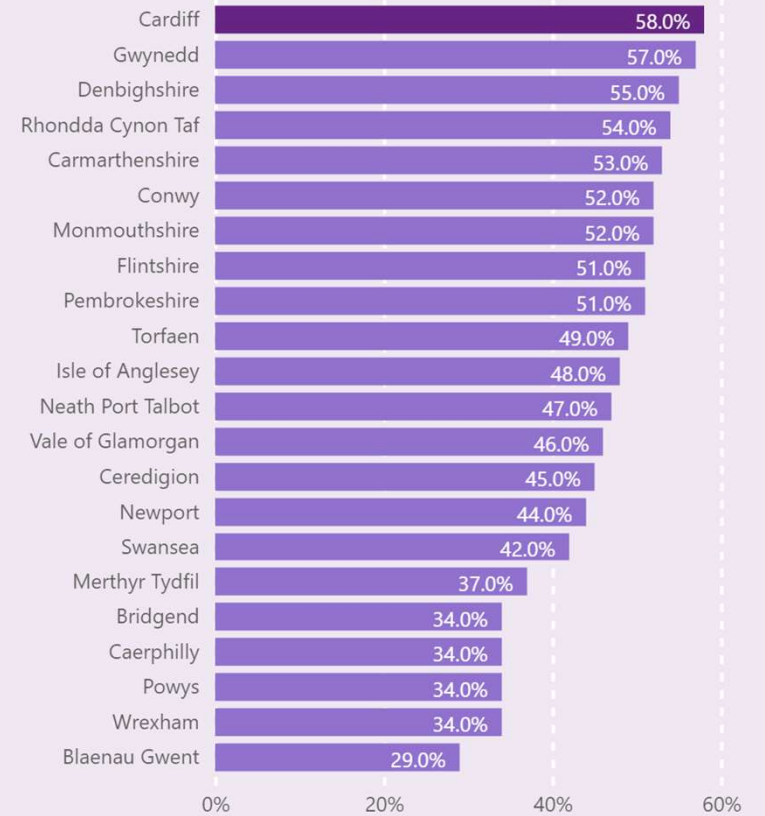
Current year target

75.0%

Latest Performance: RAG vs Target



National Survey for Wales Results (2019-20)



The percentage of voter registration

Latest Result

90.2%

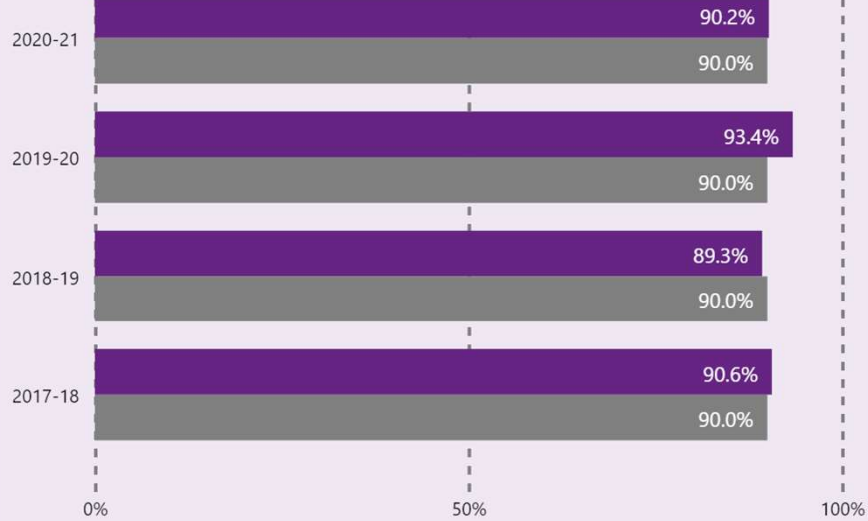
Current Year Target

90.0%

Latest Performance: RAG vs Target



● Result ● Target



The number of wards where the percentage of voter registration is over 90%

Latest Result

19

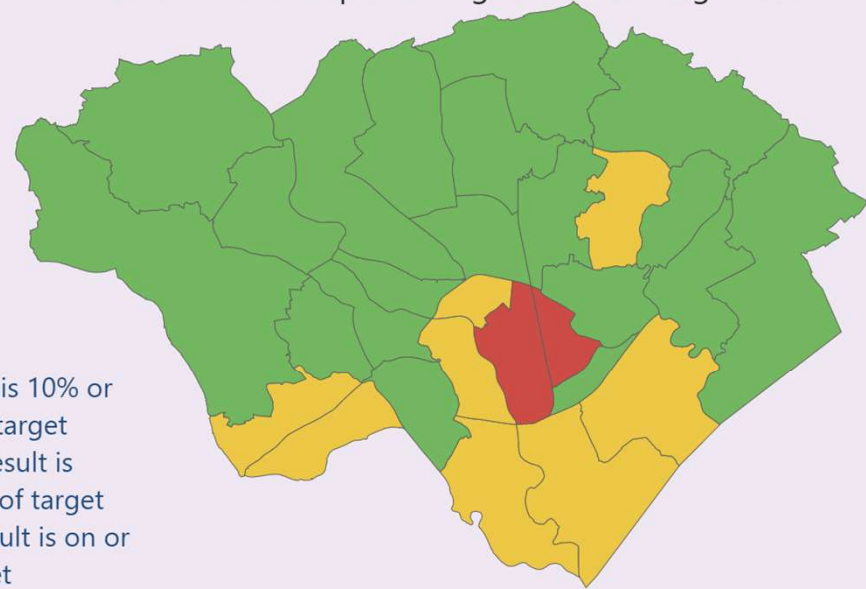
Current Year Target

29

Latest Performance: RAG vs Target



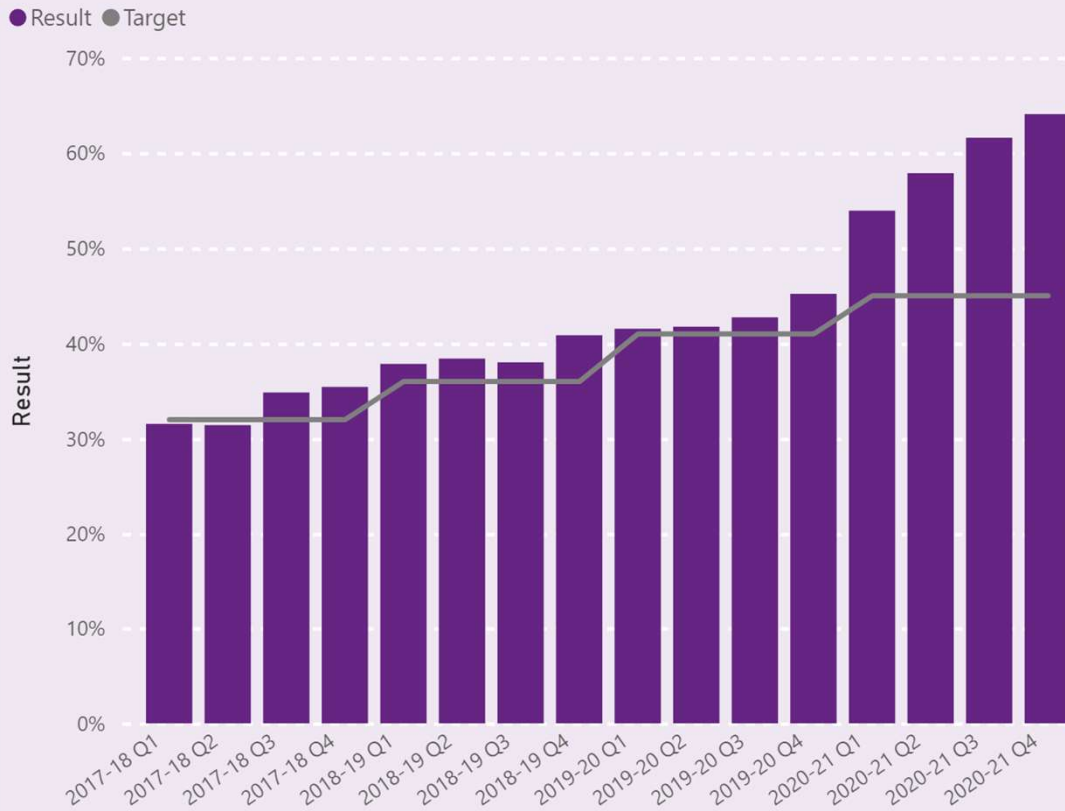
Cardiff Ward Map Showing % of Voter Registration



Red - result is 10% or more from target
Amber - Result is within 10% of target
Green - result is on or above target

The percentage of devices that enable agile and mobile working across the organisation

Performance by Quarter



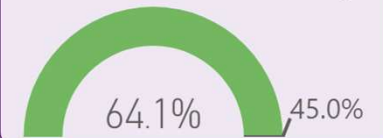
Latest Result

64.1%

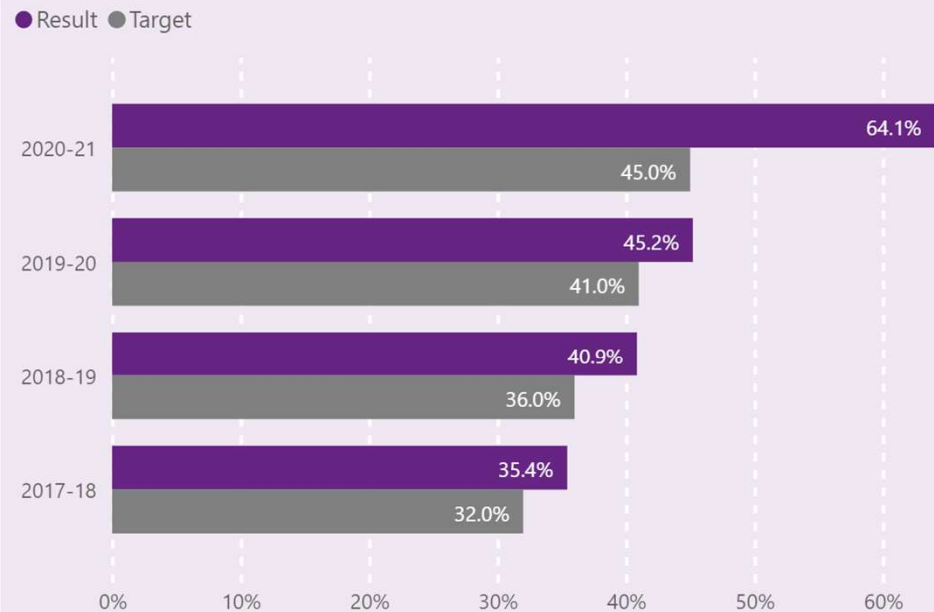
Current Year Target

45.0%

Latest Performance: RAG vs Target



Year End Result



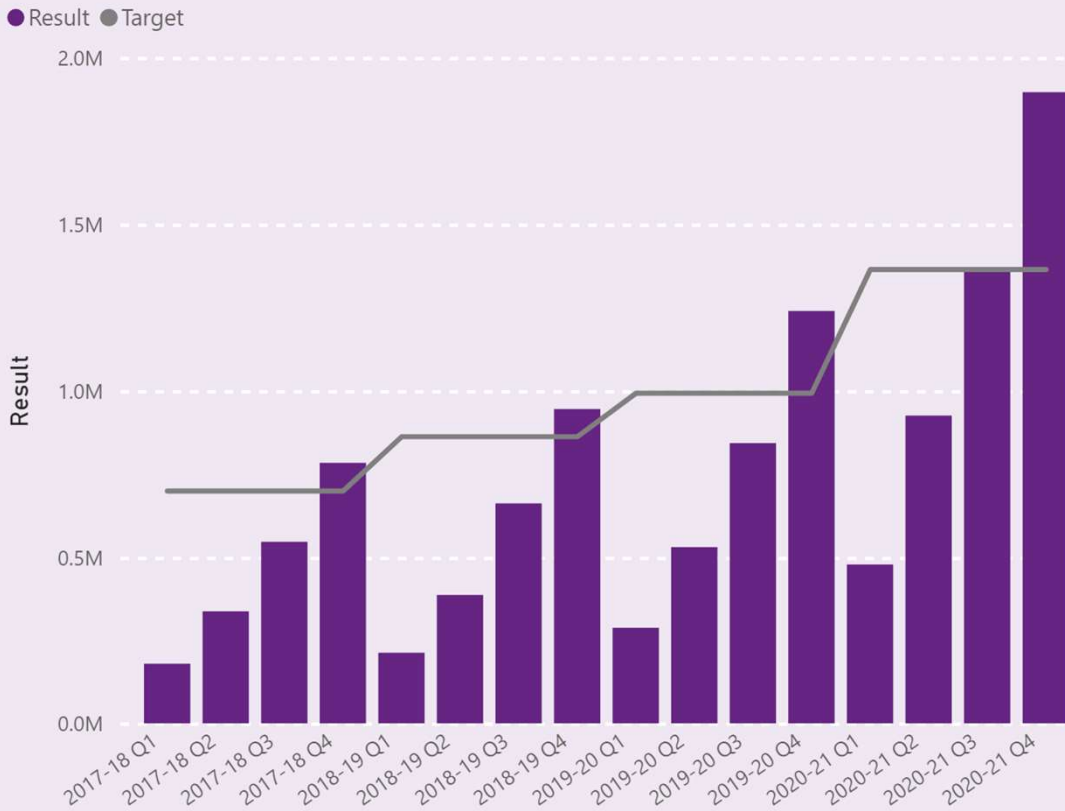


Modernising and Integrating Our Public Services

Reporting Frequency: Quarterly
Data Presented Cumulatively? Yes
KPI Introduced: 2017-18
Most recent data point result:
2020-21 Q4

The number of customer contacts to the Council using digital channels

Performance by Quarter



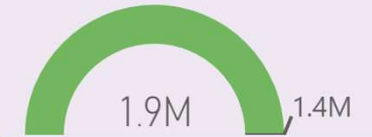
Latest Result

1.9M

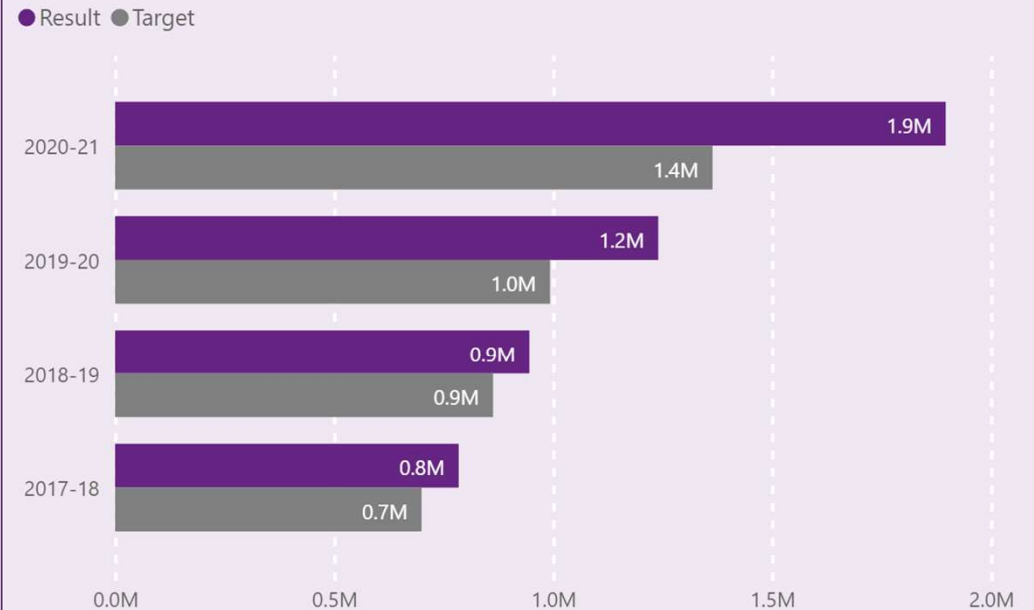
Current Year Target

1.4M

Latest Performance: RAG vs Target



Year End Result



Modernising and Integrating Our Public Services

Reporting Frequency: Quarterly
Data Presented Cumulatively? Yes
KPI Introduced: 2019-20
Most recent data point result:
2020-21 Q4

The total number of webcast hits (Full Council, Planning Committees, Scrutiny Committees, Audit Committee, Cabinet)

Performance by Quarter



Latest Result

14.4K

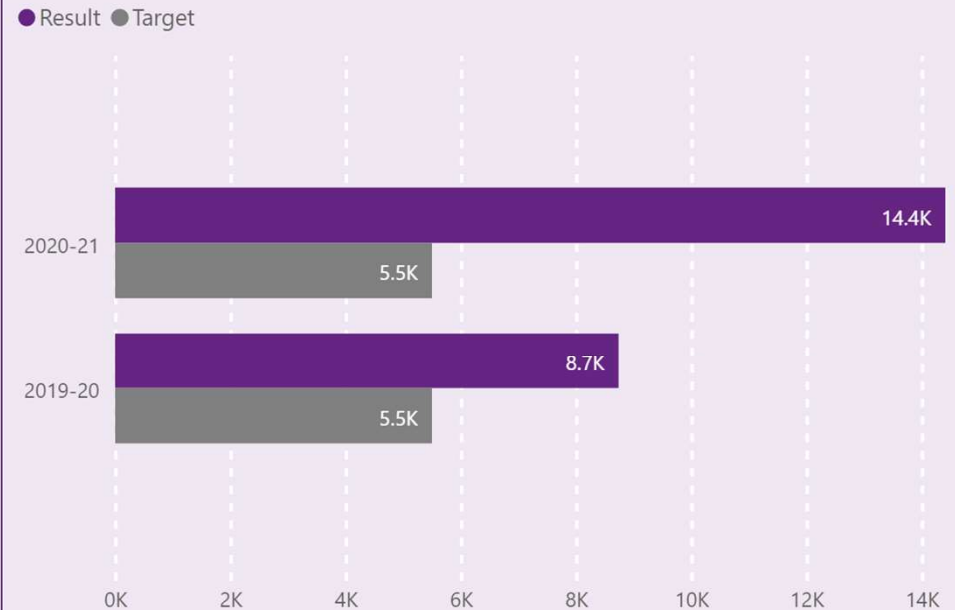
Current Year Target

5.5K

Latest Performance: RAG vs Target

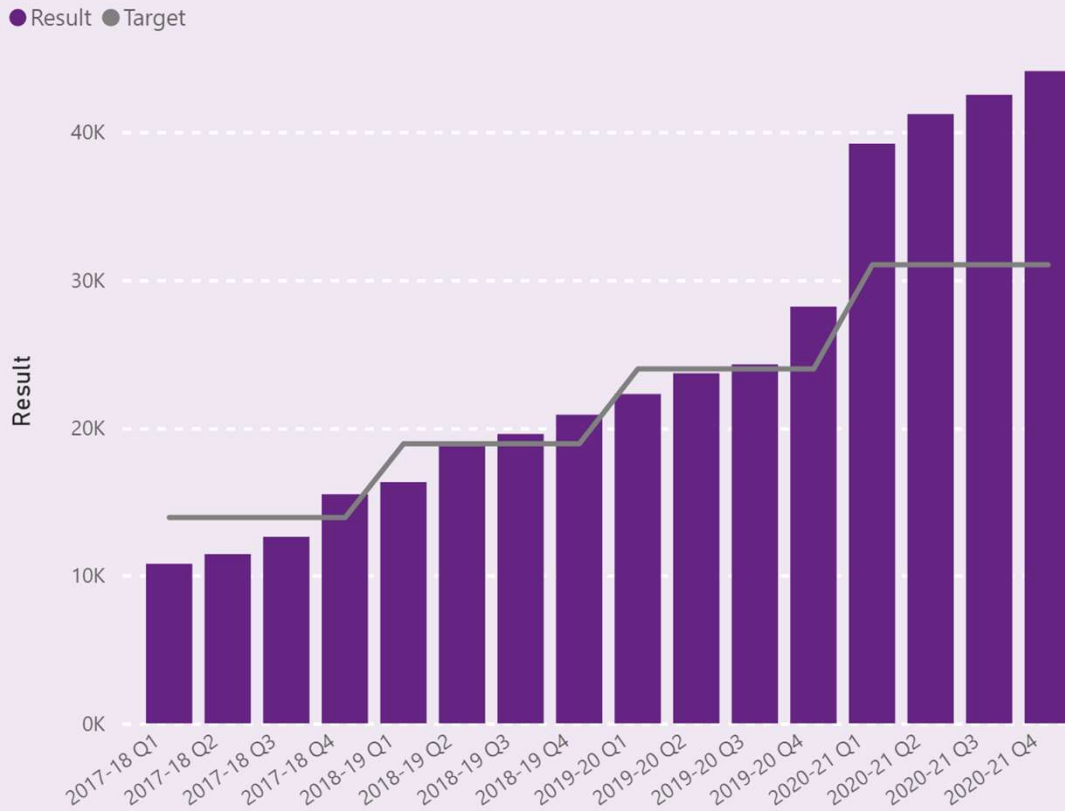


Year End Result



The number of Facebook Followers

Performance by Quarter



Latest Result

44.1K

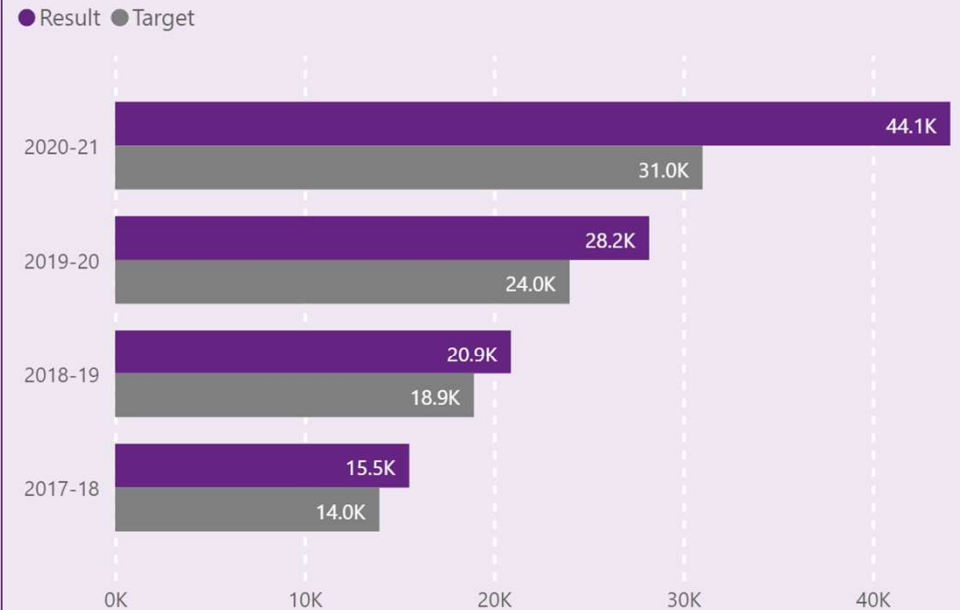
Current Year Target

31.0K

Latest Performance: RAG vs Target



Year End Result



The number of Instagram Followers

Performance by Quarter



Latest Result

8.2K

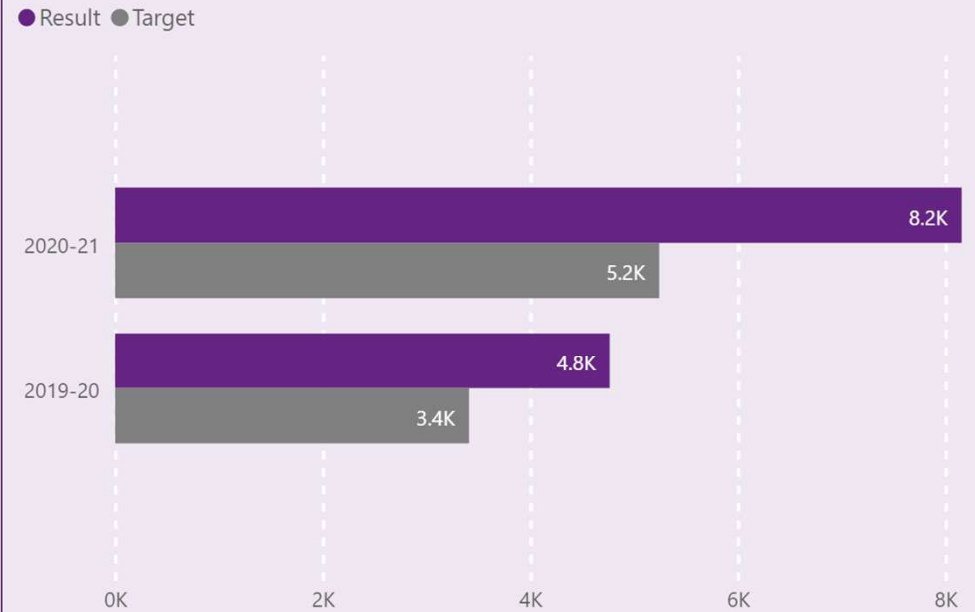
Current Year Target

5.2K

Latest Performance: RAG vs Target



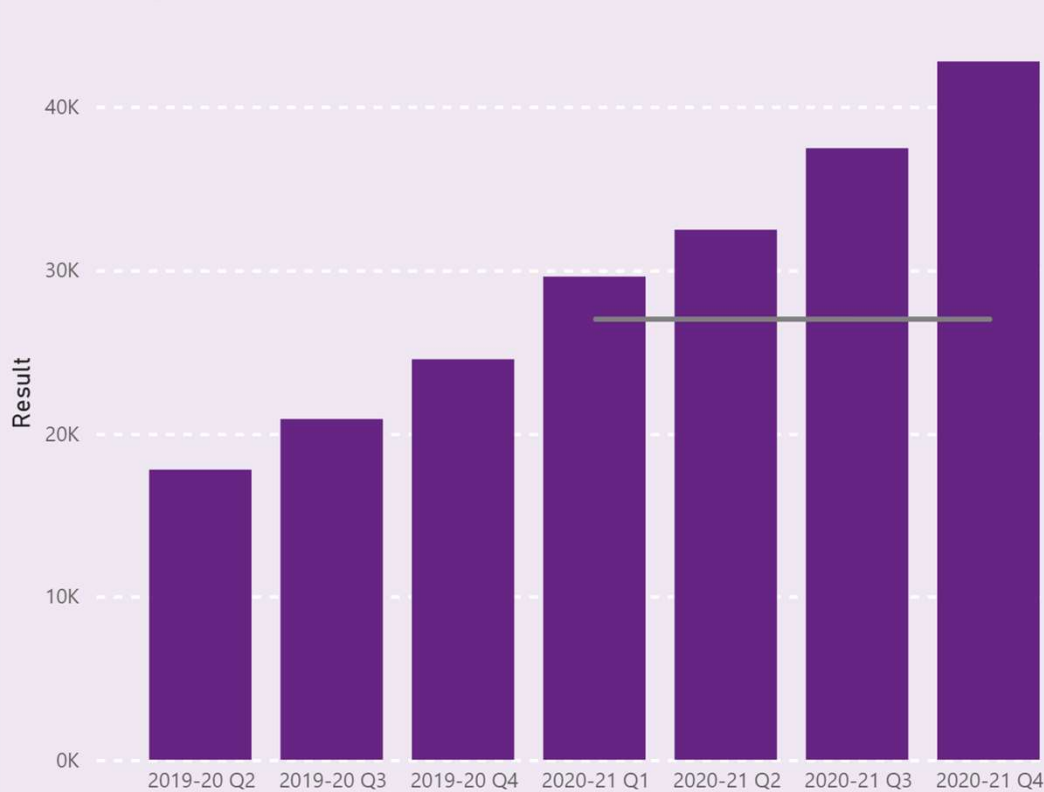
Year End Result



The number of people registered with the Cardiff App

Performance by Quarter

● Result ● Target



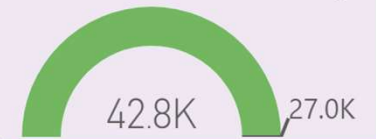
Latest Result

42.8K

Current Year Target

27.0K

Latest Performance: RAG vs Target



Year End Result

● Result ● Target

